

Ideation Phase Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID00293
Project Name	University Admit Eligibility Predictor
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.



S.NO	PROBLEM STATEMENT	I AM (CUSTOMER)	I'M TRYING TO	BUT	BECAUSE	WHICH MAKES ME FEEL
1.	PS - 1	A Graduated Student looking to pursue studies in abroad	find a prediction tool/website/app on my phone	I'm finding ineffective websites	The outcomes are different with same input	Frustrated and Unsatisfied
2.	PS - 2	A Graduated Student	Use the university admit eligibility predictor website to find my possible chance of admissions	the website keeps popping unnecessary Ads and popup to sign in/ subscribe	the website is Ads enabled	Distrustful of the website
3.	PS - 3	A Student	use a website to predict my total scores and show me the percentage of chance to get into university of my choice	It is taking too long to load answer	the website is not responsive	Frustrated and still confused if I should apply for more Universities
4.	PS - 4	A collage Student thinking to take Higher studies from US	find a safe website to calculate and recommend what probable marks I must take to get admission in a Universities	the website has no collage recommendation system	the website is made is not update in long time considering alterations made after pandemic	unsatisfied and feel compromised with my data shared
5.	PS - 5	A parent	search for a prediction tool to help ease my child's worries and use her marks to foresee which university to apply with maximum chance of admit	the search results are unsatisfactory and showing educational consultancy web pages	there are no proper websites providing services for all of my requirements	to take the alternatives and consult from counsellors but they are expensive
6.	PS - 6	A working professional	look up a university predictor to decide if I should apply for Higher studies with my marks	the user interface of some websites are hard to understand and other are asking for money to predict	some websites seem to be just projects of students uploaded in internet and the others are giving counselling as prediction	unmotivated and puts me in dilemma whether to trust and pay the fees to get result or not
7.	PS - 7	A Post-Graduate Student	find my choice University's eligibility criteria's and past admit rates with my marks	the results so far are incomplete and I'm unable to parse it	the blogs related to my search query were made years ago and no updated blog has been made after covid -19	disappointed, given the wealth of information on internet