

# Customer experience journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

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







## Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

# PROJECT DESIGN PHASE II CUSTOMER JOURNEY MAP

TEAM ID : PNT2022TMD53604 - DETECTION OF PARKINSON'S DISEASE USING ML

SCENARIO	Entice	Enter	Engage	Exit	Extend
Browsing, booking, attending, and rating a local city tour					
<div> <b>Steps</b> What does the person (or group) typically experience?</div>	<div>Most of the patients suffer from Parkinson's disease may use this model for detection of accuracy.</div> <div>They enter the details for the prediction of the disease</div> <div>Detection of accuracy of Parkinson's disease</div> <div>Use the machine learning model or website</div>	<div>Collect the dataset and split it</div> <div>Enter the nervous condition</div> <div>Enter the nervous values</div> <div>Enter the nervous values are detected</div>	<div>The customer data may be wrong</div> <div>The customer may feel happy because if the spread is low the customer may feel happy</div> <div>The customer data may be wrong</div> <div>The customer may be satisfied with the model</div>	<div>The customer may feel happy</div> <div>The customer may be depressed</div> <div>The customer may be satisfied with the model</div>	<div>Treatment can be made based on the accuracy</div> <div>Personalized recommendations</div> <div>Follow suggestions given by doctors</div>
<div> <b>Interactions</b> What interactions do they have at each step along the way?  People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?</div>	<div>Giving the inputs in the developed machine learning model in google colab.</div> <div>Giving the inputs in the developed machine learning model in google colab.</div> <div>Web application for this prediction of this disease.</div>	<div>The customer may take suggestion from doctors.</div> <div>Customers databases in hospitals while taking tests</div> <div>Customers test reports</div>	<div>The customer may suffer from headache</div> <div>Higher spread of disease may lead to death</div>	<div>Feels satisfied with the accuracy and prediction of result at the earliest time.</div> <div>May feel happy if the disease spread can be prevented</div>	<div>The customer asks suggestions from people who suffered from this type of disease.</div> <div>Avoids all the bad habits.</div>
<div> <b>Goals &amp; motivations</b> At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div>	<div>Help me to predict Parkinson's disease at the early stage</div> <div>Helps me to find by using simple data like nervous level</div>	<div>Helps me to save a person life suffering with the parkinson's disease.</div> <div>Useful in medical fields especially in hospitals.</div>	<div>Helps me feels satisfied because I can save some person life</div> <div>Helps me to detect in simpler method.</div>	<div>Helps me to make customer satisfied</div> <div>Helps me to reduce mortality rate and cost of health.</div>	<div>Help me see what I've done</div> <div>Help me see how it will be useful.</div>
<div> <b>Positive moments</b> What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div>	<div>Early prediction may help the customers to early treatment and save many lives.</div>	<div>The customer may feel satisfied and happy by using this mode</div>	<div>he customer feels productive and creative</div>		
<div> <b>Negative moments</b> What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div>	<div>[ Description of a negative moment ]</div>				
<div></div>	<div>Can be used in hospitals for prediction of disease.</div>	<div>Can be used as a online predictor of Parkinson's disease.</div>	<div>Can be used as a online predictor of Parkinson's disease.</div>	<div>Can be used as a training model for prediction</div>	

### Need some inspiration?

See a finished version of this template to kickstart your work.

Open example

