

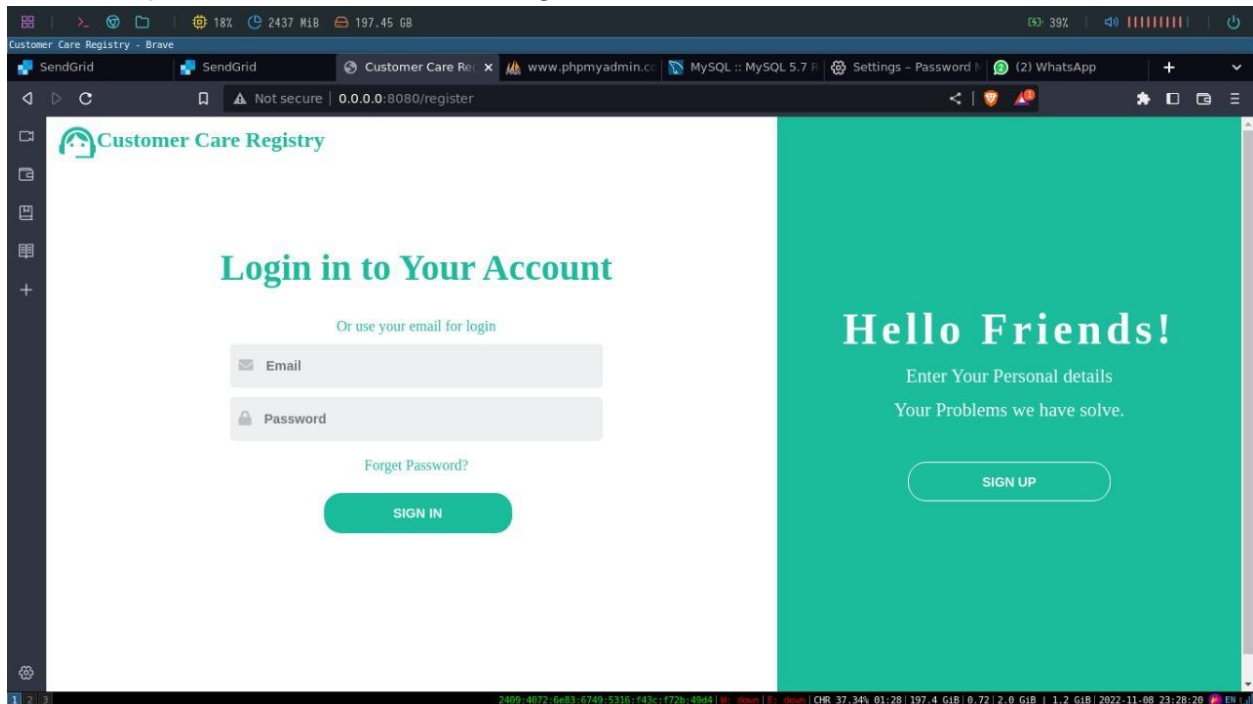
PROJECT DEVELOPMENT PHASE

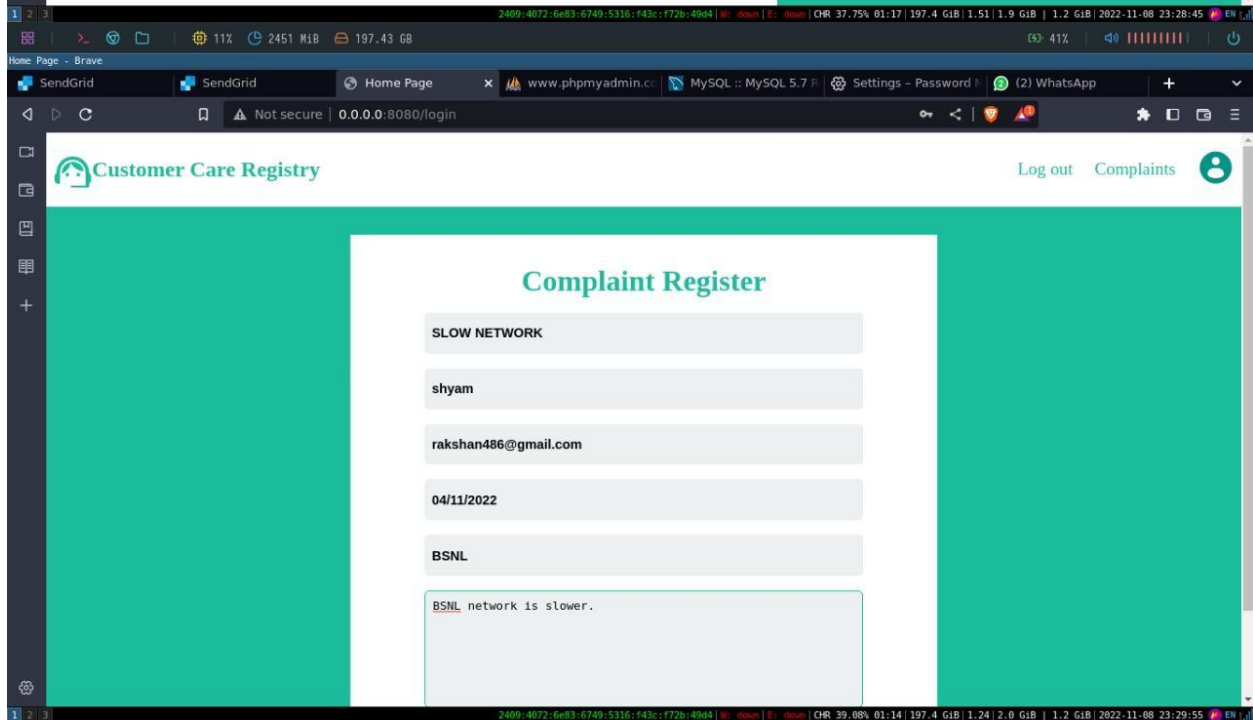
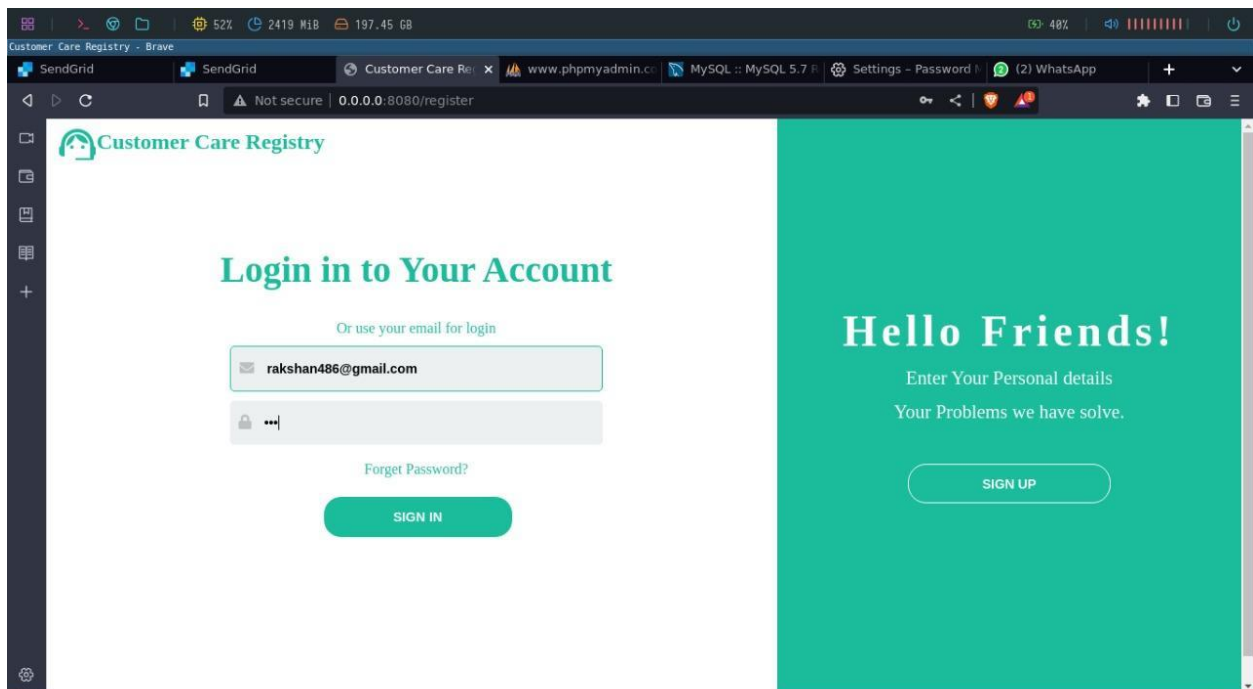
Implementing Web Application

SPRINT-1

DATE	29 October 2022
Team ID	PNT2022TMID08561
Project name	Customer Care Registry

Final Output ScreenShot an Coding





Customer Care Registry

Complaint registered you check out complaints section.

Complaint Register

Complaint Name

shyam

rakshan486@gmail.com

04/11/2022

Name of the against company/person

Description about complaint

Customer Care Registry

Log out Complaints

Progressing

Shyam 04/11/2022

Company / Person : BSNL

Description:
BSNL network is slower.

Dismiss Solved

Coding:

```
from flask import Flask, render_template, flash, request, session
from flask import Flask, render_template, request, jsonify
import datetime
import reimport ibm_db
import pandas
import ibm_db_dbi
from sqlalchemy import create_engine
engine = create_engine('sqlite://',
echo = False)
dsn_hostname = "125f9f61-9715-46f9-9399-
c8177b21803b.clogj3sd0tgtu0lqde00.databases.appdomain.cloud"
dsn_uid = "pkg90003"
dsn_pwd = "EkbUyeGCO542s2dm"
dsn_driver = "{IBM DB2 ODBC DRIVER}"
dsn_database = "BLUDB"
dsn_port = "30426"
dsn_protocol = "TCPIP"
dsn_security = "SSL"
dsn = (
"DRIVER={0};"
"DATABASE={1};"
"HOSTNAME={2};"
"PORT={3};"
"PROTOCOL={4};"
"UID={5};"
"PWD={6};"
"SECURITY={7};").format(dsn_driver, dsn_database, dsn_hostname,
dsn_port, dsn_protocol, dsn_uid, dsn_pwd,dsn_security)
try:
conn = ibm_db.connect(dsn, "", "")
```

```

print ("Connected to database: ", dsn_database, "as user: ", dsn_uid, "on
host: ", dsn_hostname)
except:
print ("Unable to connect: ", ibm_db.conn_errormsg() )
app = Flask(__name__)
app.config.from_object(__name__)
app.config['SECRET_KEY'] = '7d441f27d441f27567d441f2b6176a'
@app.route("/")
def homepage():
return render_template('index.html')
@app.route('/AdminLogin')
def AdminLogin():
return render_template('AdminLogin.html')
@app.route('/NewUser')
def NewUser():
return render_template('NewUser.html')
@app.route('/UserLogin')
def UserLogin():
return render_template('UserLogin.html')
dsn_hostname = "125f9f61-9715-46f9-9399-
c8177b21803b.clogj3sd0tgtu0lqde00.databases.appdomain.cloud"
dsn_uid = "pkg90003"
dsn_pwd = "EkbUyeGCO542s2dm"

dsn_driver = "{IBM DB2 ODBC DRIVER}"
dsn_database = "BLUDB"
dsn_port = "30426"
dsn_protocol = "TCPIP"
dsn_security = "SSL"
dsn = (
"DRIVER={0};"
"DATABASE={1};"
"HOSTNAME={2};"
"PORT={3};"
"PROTOCOL={4};"

```

```

"UID={5};"
"PWD={6};"
"SECURITY={7};").format(dsn_driver, dsn_database, dsn_hostname,
dsn_port, dsn_protocol, dsn_uid, dsn_pwd,dsn_security)
try:
conn = ibm_db.connect(dsn, "", "")
print ("Connected to database: ", dsn_database, "as user: ", dsn_uid, "on
host: ", dsn_hostname)
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def NewUser():
return render_template('NewUser.html')
@app.route("/UserLogin")
def UserLogin():
return render_template('UserLogin.html')

```

Html code

```

<!DOCTYPE html>
<html lang="en">
<head>
<title>Customer Care Registry</title>
<meta name="viewport" content="width=device-width, initial-scale=1">
<meta charset="utf-8">
<meta name="keywords" content="Cat Club Responsive web template,
Bootstrap Web Templates, Flat Web Templates, Android Compatible web
template,

```

Smartphone Compatible web template, free webdesigns for Nokia, Samsung, LG, SonyEricsson, Motorola web design" />

```
<script type="application/x-javascript">addEventListener("load", function()
{ setTimeout(hideURLbar, 0); }, false); function hideURLbar(){
window.scrollTo(0,1); } </script>
```

```
<!-- bootstrap-css -->
```

```
<link href="static/css/bootstrap.css" rel="stylesheet"
type="static/static/text/css" media="all" />
```

```
<!--// bootstrap-css -->
```

```
<!--css -->
```

```
<link rel="stylesheet" href="static/css/style.css" type="static/static/text/css"
media="all" />
```

```
<!--// css -->
```

```
<!-- font-awesome icons -->
```

```
<link href="static/css/font-awesome.css" rel="stylesheet">
```

```
<!-- //font-awesome icons -->
```

```
<!-- font -->
```

```
<link href='//fonts.googleapis.com/css?family=Pacifico' rel='stylesheet'
type='static/static/text/css'>
```

```
<link
```

```
href="//fonts.googleapis.com/css?family=Raleway:100,100i,200,200i,300,300i,4
00,400i,500,500i,600,600i,700,700i,800,800i,900,900i" rel="stylesheet">
```

```
<link
```

```
href="//fonts.googleapis.com/css?family=Roboto+Condensed:400,700italic,700,
400italic,300italic,300" rel='stylesheet' type='static/static/text/css'>
```

```
<!-- //font -->
```

```
<script src="static/js/jquery-1.11.1.min.js"></script>
```

```
<script src="static/js/bootstrap.js"></script>
```

```
<script type="text/javascript">
```

```
jQuery(document).ready(function($) {
```

```
$(".scroll").click(function(event){
```

```
event.preventDefault();
```

```
$('html,body').animate({scrollTop:$(this.hash).offset().top},1000);
```

```
});
```

```
});
```

```
</script>
<style>
/* Preload images */
body:after {
content: url(static//images//close.png) url(static//images//prev.png)
url(static//images//next.png);
display: none;
}

.lightboxOverlay {
position: absolute;
top: 0;
left: 0;
z-index: 9999;
background-color: black;
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=80);
opacity: 0.8;
display: none;
}

.lightbox {
position: absolute;
left: 0;
width: 100%;
z-index: 10000;
text-align: center;
line-height: 0;
font-weight: normal;
}

.lightbox .lb-image {
display: block;
height: auto;
max-width: inherit;
-webkit-border-radius: 3px;
-moz-border-radius: 3px;
-ms-border-radius: 3px;
```



```
-o-border-radius: 3px;  
border-radius: 3px;  
}  
.lightbox a img {  
border: none;  
}  
.lb-outerContainer {  
position: relative;  
background-color: white;  
*zoom: 1;  
width: 250px;  
height: 250px;  
margin: 5em auto 0.5em auto;  
-webkit-border-radius: 4px;  
-moz-border-radius: 4px;  
-ms-border-radius: 4px;  
-o-border-radius: 4px;  
border-radius: 4px;  
}  
.lb-outerContainer:after {  
content: '';  
display: table;  
clear: both;  
}
```

```
.lb-container {  
padding: 4px;  
}  
.lb-loader {  
position: absolute;  
top: 43%;  
left: 0;  
height: 25%;  
width: 100%;  
text-align: center;
```

line-height: 0;
}

.lb-cancel {
display: block;
width: 32px;
height: 32px;
margin: 0 auto;
}

.lb-nav {
position: absolute;
top: 0;
left: 0;
height: 100%;
width: 100%;
z-index: 10;
}

.lb-container > .nav {
left: 0;
}

.lb-nav a {
outline: none;
background-image:
url('data:image/gif;base64,R0lGODlhAQABAPAAAP///wAAACH5BAEAAA
AAALAAAAAABAAEAAAICRAEAOw==');
}

.lb-prev, .lb-next {
height: 100%;
cursor: pointer;
display: block;
}

.lb-nav a.lb-prev {
width: 34%;
left: 0;
float: left;

```
background: url(static//images//prev.png) left 48% no-repeat;  
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=0);  
opacity: 0;  
-webkit-transition: opacity 0.6s;  
-moz-transition: opacity 0.6s;  
-o-transition: opacity 0.6s;  
transition: opacity 0.6s;  
}
```

```
.lb-nav a.lb-prev:hover {  
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=100);  
opacity: 1;  
}
```

```
.lb-nav a.lb-next {  
width: 64%;  
right: 0;  
float: right;  
background: url(static//images//next.png) right 48% no-repeat;  
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=0);  
opacity: 0;  
-webkit-transition: opacity 0.6s;  
-moz-transition: opacity 0.6s;  
-o-transition: opacity 0.6s;  
transition: opacity 0.6s;  
}
```

```
.lb-nav a.lb-next:hover {  
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=100);  
opacity: 1;  
}
```

```
.lb-dataContainer {  
margin: 0 auto;  
padding-top: 5px;  
*zoom: 1;  
width: 100%;  
-moz-border-radius-bottomleft: 4px;
```

```
-webkit-border-bottom-left-radius: 4px;  
border-bottom-left-radius: 4px;  
-moz-border-radius-bottomright: 4px;  
-webkit-border-bottom-right-radius: 4px;  
border-bottom-right-radius: 4px;  
}  
.lb-dataContainer:after {  
content: "";  
display: table;  
clear: both;  
}  
.lb-data {  
padding: 0 4px;  
color: #ccc;  
}  
.lb-data .lb-details {  
width: 85%;  
float: left;  
text-align: left;  
line-height: 1.1em;  
}  
.lb-data .lb-caption {  
font-size: 13px;  
font-weight: bold;  
line-height: 1em;  
}  
.lb-data .lb-number {  
display: block;  
clear: left;  
padding-bottom: 1em;  
font-size: 12px;  
color: #999999;  
}  
.lb-data .lb-close {  
display: block;
```

```
float: right;
width: 30px;
height: 30px;
background: url(static//images//close.png) top right no-repeat;
text-align: right;
outline: none;
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=70);
opacity: 0.7;
-webkit-transition: opacity 0.2s;
-moz-transition: opacity 0.2s;
-o-transition: opacity 0.2s;
transition: opacity 0.2s;
}
.lb-data .lb-close:hover {
cursor: pointer;
filter: progid:DXImageTransform.Microsoft.Alpha(Opacity=100);
opacity: 1;
}
/*!
* Bootstrap v3.3.4 (http://getbootstrap.com)
* Copyright 2011-2015 Twitter, Inc.
* Licensed under MIT
(https://github.com/twbs/bootstrap/blob/master/LICENSE)
*/
/*! normalize.css v3.0.2 | MIT License | git.io/normalize */
html {
font-family: sans-serif;
-webkit-text-size-adjust: 100%;
-ms-text-size-adjust: 100%;
}
body {
margin: 0;
}
article,
aside,
```

details,
figcaption,
figure,
footer,
header,
hgroup,
main,
menu,
nav,
section,
summary {
display: block;
}
audio,
canvas,
progress,
video {
display: inline-block;
vertical-align: baseline;
}
audio:not([controls]) {
display: none;
height: 0;
}
[hidden],
template {
display: none;
}
a {
background-color: transparent;
}
a:active,
a:hover {
outline: 0;
}

```
abbr[title] {  
border-bottom: 1px dotted;  
}  
b,  
strong {  
font-weight: bold;  
}  
dfn {  
font-style: italic;  
}  
h1 {  
margin: .67em 0;  
font-size: 2em;  
}  
mark {  
color: #000;  
background: #ff0;  
}  
small {  
font-size: 80%;  
}  
sub,  
sup {  
position: relative;  
font-size: 75%;  
line-height: 0;  
vertical-align: baseline;  
}  
sup {  
top: -.5em;  
}  
sub {  
bottom: -.25em;  
}  
img {
```

```
border: 0;
}
svg:not(:root) {
overflow: hidden;
}
figure {
margin: 1em 40px;
}
hr {
height: 0;
-webkit-box-sizing: content-box;
-moz-box-sizing: content-box;
box-sizing: content-box;
}
pre {
overflow: auto;
}
code,
kbd,
pre,
samp {
font-family: monospace, monospace;
font-size: 1em;
}
button,
input,
optgroup,
select,
textarea {
margin: 0;
font: inherit;
color: inherit;
}
button {
overflow: visible;
```



```
}  
button,  
select {  
text-transform: none;  
}  
button,  
html input[type="button"],  
input[type="reset"],  
input[type="submit"] {  
-webkit-appearance: button;  
cursor: pointer;  
}  
button[disabled],  
html input[disabled] {  
cursor: default;  
}  
button::-moz-focus-inner,  
input::-moz-focus-inner {  
padding: 0;  
border: 0;  
}  
input {  
line-height: normal;  
}  
input[type="checkbox"],  
input[type="radio"] {  
-webkit-box-sizing: border-box;  
-moz-box-sizing: border-box;  
box-sizing: border-box;  
padding: 0;  
}  
input[type="number"]::-webkit-inner-spin-button,  
input[type="number"]::-webkit-outer-spin-button {  
height: auto;  
}
```

```
input[type="search"] {  
-webkit-box-sizing: content-box;  
-moz-box-sizing: content-box;  
box-sizing: content-box;  
-webkit-appearance: textfield;  
}  
input[type="search"]::-webkit-search-cancel-button,  
input[type="search"]::-webkit-search-decoration {  
-webkit-appearance: none;  
}  
fieldset {  
padding: .35em .625em .75em;  
margin: 0 2px;  
border: 1px solid #c0c0c0;  
}  
legend {  
padding: 0;  
border: 0;  
}  
textarea {  
overflow: auto;  
}  
optgroup {  
font-weight: bold;  
}  
table {  
border-spacing: 0;  
border-collapse: collapse;
```