

1. Gas leakage can lead to loss of many people's life.
2. Detection of gas leakage and finding the spot.
3. To save the gas as it is expensive.

What do they THINK and FEEL?

What do they HEAR?

1. The Gas leakage in factories can be reduced.
2. Dangerous gas leakage will be stopped.



EMPATHY MAP CANVAS

What do they SEE?

1. Gas leakage happening at various spots.
2. Many Gas cylinder at a place will make it difficult to find which one.
3. Use to note the usage of gas.

What do they SAY and DO?

1. Alert on leakage of gas.
2. Daily Gas usage message or remainder.

PAINS

1. Many lives are lost in the leakage.
2. Gas wastage.

GAINS

1. Gas are being saved and secured.
2. Better environment.