

LIST OF PROBLEM STATEMENTS

How do we know the reason for a flight being late or cancelled?

Since June 2003, the airlines that report on-time data also report the causes of delays and cancellations to the Bureau of Transportation Statistics

Do the airlines report the exact cause of the delay?

The airlines report the causes of delay in broad categories that were created by the Air Carrier On-Time Reporting Advisory Committee. The categories are Air Carrier, National Aviation System, Weather, Late-Arriving Aircraft and Security. The causes of cancellation are the same, except there is no late-arriving aircraft category.

What are the reasons for flight delays?

- **Air Carrier:** The cause of the cancellation or delay was due to circumstances within the airline's control (e.g maintenance or crew problems, aircraft cleaning, baggage loading, fueling, etc.).
- **Extreme Weather:** Significant meteorological conditions (actual or forecasted) that, in the judgment of the carrier, delays or prevents the operation of a flight such as tornado, blizzard or hurricane.
- **Late-arriving aircraft:** A previous flight with same aircraft arrived late, causing the present flight to depart late.
- **Security**

What type of Weather Can Delay Flights?

Inclement weather, including thunderstorms, snowstorms, wind shear, icing and fog, creates potentially hazardous conditions in the Nation Airspace System. These conditions are, by far, the largest cause of flights delay. In an average year, inclement weather is the reason for nearly 70 percent of all delays.

What to do if your flight is cancelled?

Talk to an agent
Ask for a refund
Review your airline's cancellation policy

How to avoid flight cancellations and delays in the future?

Consider an alternate airport
Avoid Weekend Travel
Talk to Travel Advisors
Avoid Checking Luggage

