

PNT2022TMID00312

Customer Care registry

about

Customer Care Registry

TEAM ID : PNT2022TMID00312 BATCH ID : B2-2M4E

This Application has been developed to help the customer in processing their complaints. The customers can raise the ticket with a detailed description of the issue. An Agent will be assigned to the Customer to solve the problem. Whenever the agent is assigned to a customer they will be notified with an email alert. Customers can view the status of the ticket till the service is provided.

[contact us](#)

Customer account

Login now to raise a ticket

[login](#)

Join us

Get your free Customer and agent accounts


[Sign up](#)

Agent account


login now and continue clearing complaints

[login](#)

29°C
Haze



ENG
IN 19:19
19-11-2022



Customer Care Registry

Signin to your account


[Login](#)

Forgot password

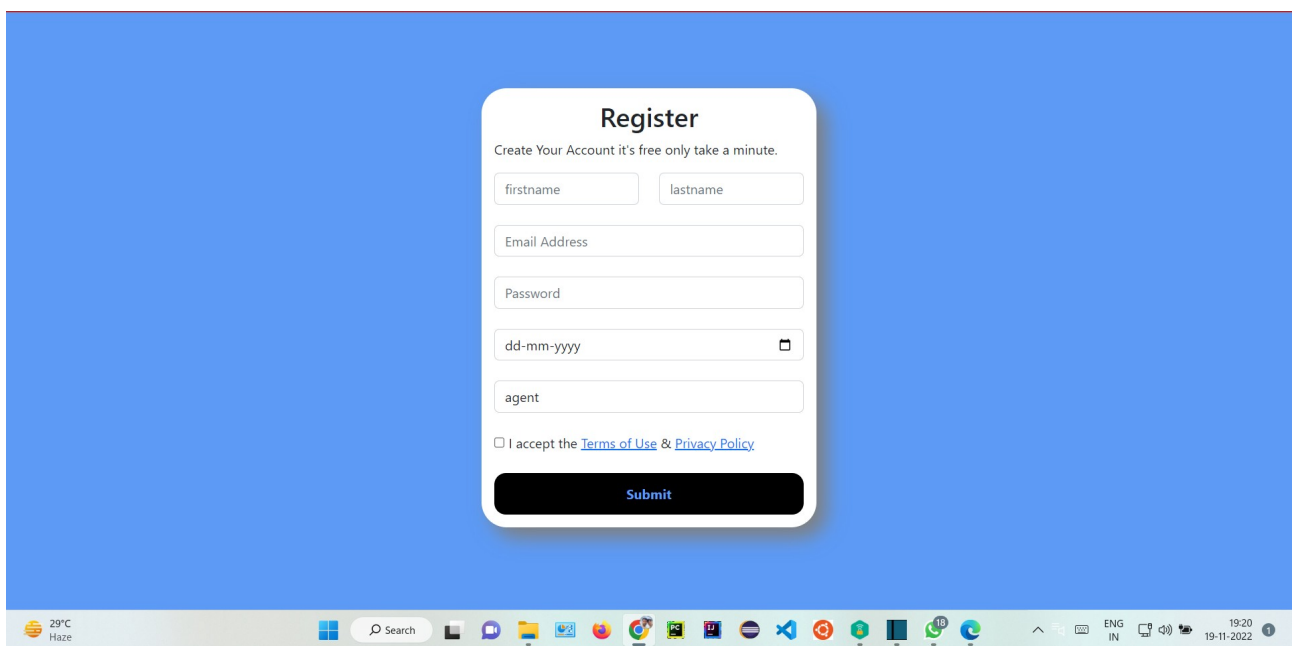
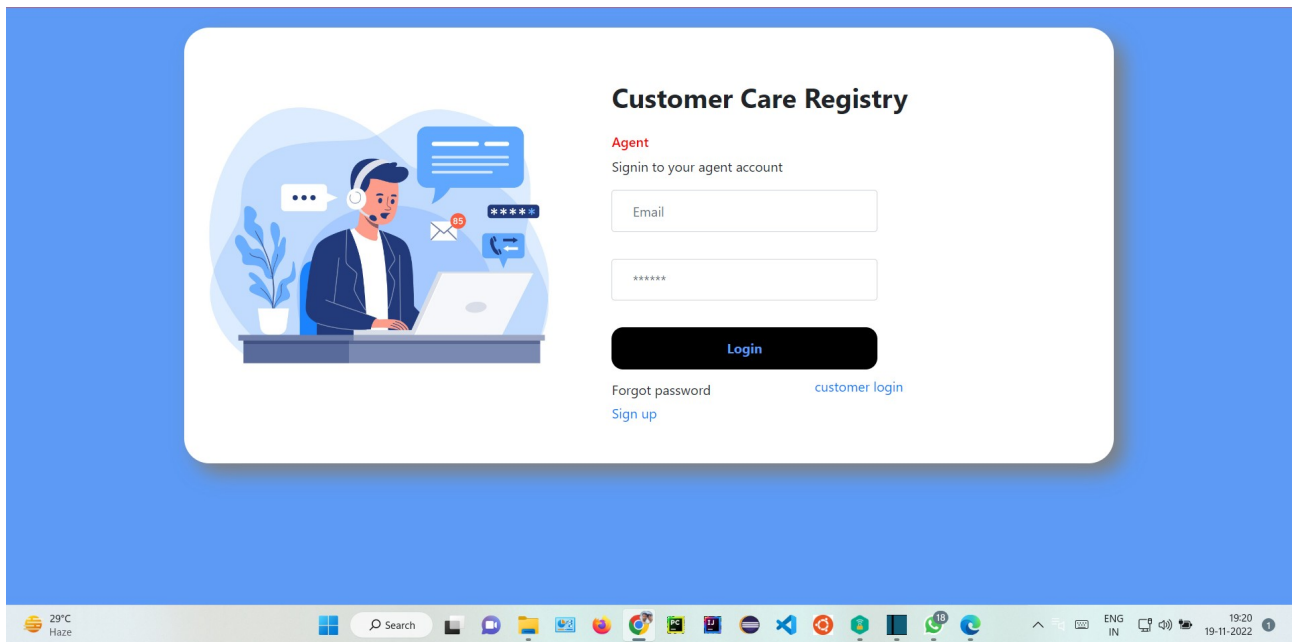
[Sign up](#)

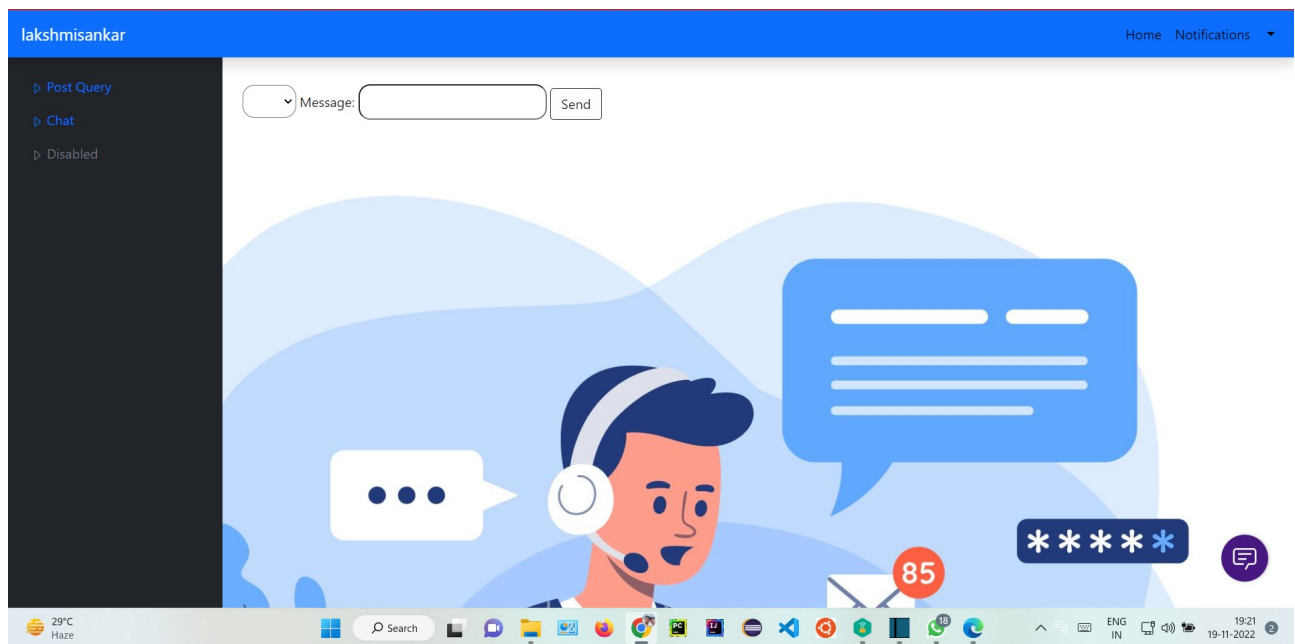
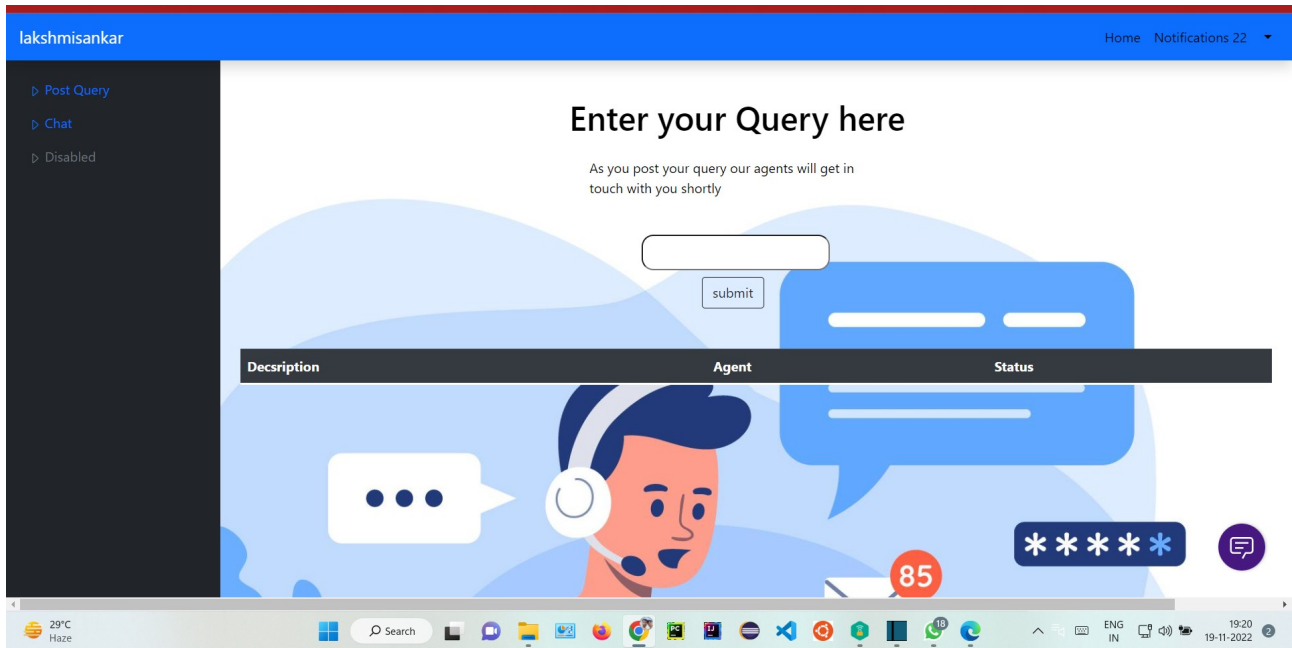
[agent login](#)

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ENG
IN 19:20
19-11-2022





► Manage complaints

Queryid	CustomerID	Description	Customer	Agent	Status
100	1	first test	None	MahinHamesh	not complete
101	1	our piping system has fault we want ai powered smart system what should i do	None	MahinHamesh	completed
106	1	this is a test	mr.naruto	kamesh	not complete
129	108	iphone 14 pro	mastro	MahinHamesh	agent assigned
111	1	problem	mr.naruto	aaaa	not complete
113	1	mastrooooo	mr.naruto	lakshmishankar	not complete
133	112	issue	Logeshjaganathan	MahinHamesh	agent assigned
117	105	query	MahinHamesh	None	not complete
118	105	first test	MahinHamesh	None	not complete
134	112	Summa sonnan	Logeshjaganathan	None	not complete
120	106	i need clarification about iphone 14 pro max	natrajs	lakshmishankar	not complete

