

# Creating skills and assistant for Chatbot

## Chatbot Skills Creation

Team ID	PNT2022TMID50438
Project Name	AI Based Discourse for Banking Industry

## Greetings

IBM Watson Assistant Lite Upgrade Banking Chatbot Learning center

Greetings

Customer starts with:  
Hi

Conversation steps

1 Good to see you!!  
Action complete

2 How can I help you?  
Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 5

Enter a phrase

Greeting

Welcome

Preview

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Greetings

Customer starts with:  
Hi

Conversation steps

1 Good to see you!!  
Continue to next step

2 How can I help you?  
Continue to next step

New step +

Step 1 is taken without conditions

Assistant says

Good to see you!!

Define customer response

And then

Continue to next step

Preview

Greet customer [default]

Welcome, how can I assist you?

hey

Greetings recognized

Good to see you!!

How can I help you?

There are no additional steps for this action. Add a new step or end the action.

Type something...

## Fall Back



