

Creating skills and assistant for Chatbot

Team ID	PNT2022TMID50438
Project Name	AI Based Discourse for Banking Industry

Creating Saving Account Action

IBM Watson Assistant Lite Upgrade Banking Chatbot Learning center

Saving Account

Customer starts with:
Saving Account

11 total steps 1 end step 0 re-ask steps

Conversation steps

1 Looks like you are interested in availing banking services from us! May I know your exact...
Fixed deposits Recurring de...
Continue to next step

2 Enter your Full name
Free text
Continue to next step

3 To process your application, we would require some personal information...
Free text

New step +

Step 1 is taken without conditions

Assistant says

Looks like you are interested in availing banking services from us! May I know your exact preference?

Fixed deposits Recurring deposits

Edit response Edit validation

And then

Continue to next step

Preview

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Fixed deposits Recurring deposits

Edit response Edit validation

And then

Continue to next step

Preview

Greet customer [default]
Welcome, how can I assist you?
saving account

Saving Account recognized

Looks like you are interested in availing banking services from us! May I know your exact preference?

Fixed deposits Recurring deposits

Fixed deposits

Type something...