

# Creating skills and assistant for Chatbot

Team ID	PNT2022TMID50438
Project Name	AI Based Discourse for Banking Industry

## Creating Current Account Action

IBM Watson Assistant LiteUpgradeBanking ChatbotLearning center

Create an account

Customer starts with:  
Begin account

Conversation steps

1

I can help you with that! To create an account, we will need a few pieces of information. Let me gui...

Continue to next step

2

First, please provide your first name.

Free text

Continue to next step

3

Thanks! Now, enter your last name.

Free text

Continue to next step

New step

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.  
The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this actionTotal: 19

Account Creation

Where do I register for this?

Where do I find guidance on signing up?

Where does a first time visitor sign up?

Preview

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Enter phrases your customer might use to start this actionTotal: 20

Enter a phrase

or joining here.

Create account

Could you explain how to create a fresh account?

Can you show me where to register for the program?

Preview

Greet customer (default)

Welcome, how can I assist you?

Account creation

Create an account (recognized)

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

First, please provide your first name.

Ratan Tata

Thanks! Now, enter your last name.

Type something...