

Creating skills and assistant for Chatbot

Team ID	PNT2022TMID50438
Project Name	AI Based Discourse for Banking Industry

Creating Loan Account Action

IBM Watson Assistant Lite Upgrade Banking Chatbot Learning center

Loan

Customer starts with:
Loan

Conversation steps

- 1 Welcome!!
 A genuine thanks for showing interest in our Loans.
Continue to next step
- 2 Okay. So what type of loan are you looking for?
Home Loan personal loan
Continue to next step
- 3 2 is Home Loan
As your source of income is vital for us to assure you a loan for your home, firstly please tell us...
Retried Home maker +3

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this Total: 4

- personal loan
- How to apply loan
- Home loan
- Loan

Preview

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Loan recognized

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Home Loan

As your source of income is vital for us to

Type something...