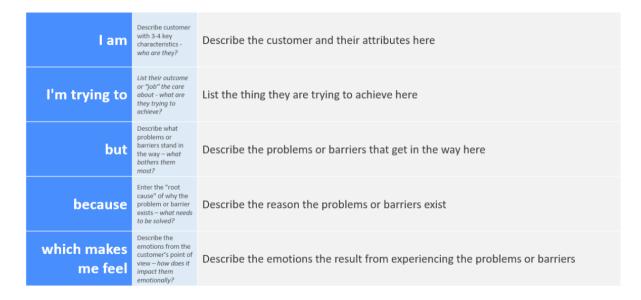
Ideation Phase Define the Problem Statements

Date	19 September 2022	
Team ID	PNT2022TMID12764	
Project Name	Real-Time communication system powered by	
	AI for specially abled	
Maximum Marks	2 Marks	

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.



Reference: https://miro.com/templates/customer-problem-statement/

Example:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Suresh, one with hearing and speech disabilities	have a system or a device that replace my disabilities	could not find such a system	such a system is rarely available and does not effectively solves my problem	clueless
PS-2	a deaf-mute	find a system that replaces my disabilities so that I can overcome my inferiority complex and mingle with others	could not find one	no technology application is effective and user friendly	clueless
PS-3	an illiterate deaf-mute	have a system that helps me understand others speech as well as convey my message to normal people	such system which can solve my problem is not available	they convert speech to text and not as sign-language, which I cannot read	annoyed
PS-4	a person with hearing and speech disabilities	use a mobile application that facilitates verbal communication even during emergency situations with people who do not know sign language	no device in the market satisfies me	they are standalone devices and cannot be carried always	helpless
PS-5	a deaf-mute	live independently without others help to communicate	no product in the market is able to replace my sign-language translator	they are not as effective as human	frustrated