

## Project Design Phase-II Customer Journey Template

Date	21 October 2022
Team ID	PNT2022TMID47183
Project Name	Project – Real -Time Communication System Powered By AI For Specially Abled
Maximum Marks	2 Marks

Template:

FACTORS	RESEARCH	COMPARISON WITH OTHERS	WORKING CONDITION OF THE APP	QUESTIONING	SIGN-OUT
<b>Practical Q/A 's</b>	<ul style="list-style-type: none"> <li>How can I Build the app?</li> <li>What are the technologies that I need to use?</li> <li>What will be the approximate budget for the app?</li> <li>Will it take more time?</li> </ul>	<ul style="list-style-type: none"> <li>With whom, they have worked before?</li> <li>What abilities do the developers have?</li> <li>What is the estimated cost and quality of the app?</li> </ul>	<ul style="list-style-type: none"> <li>Based on what measures, I can say that app will be working well?</li> <li>Who will be the owner of the product after installation?</li> </ul>	<ul style="list-style-type: none"> <li>How will I fund this?</li> <li>Do I really need to workout on this feature?</li> <li>What are the other opportunities I have?</li> </ul>	<ul style="list-style-type: none"> <li>When will the final product be delivered?</li> <li>What are the other factors required to setup the project?</li> </ul>
<b>Emotions /Feelings/ Mindset</b>	<ul style="list-style-type: none"> <li>Enthusiastic</li> <li>Curious</li> <li>Confident in building</li> <li>Protecting from third party</li> <li>Self-esteem</li> </ul>	<ul style="list-style-type: none"> <li>Subjective</li> <li>Doubt</li> <li>Look on Pros and Cons i.e. based on money and quality</li> </ul>	<ul style="list-style-type: none"> <li>Eager to use the app.</li> <li>Inspired, that app will resolve their disability issues.</li> <li>Increased Motivation</li> </ul>	<ul style="list-style-type: none"> <li>Discuss with the team</li> <li>Revisit the ideas.</li> <li>Understand the Customer's point of view.</li> </ul>	<ul style="list-style-type: none"> <li>Nervous</li> <li>Little bit Confident</li> <li>Anxious to see the results.</li> </ul>
<b>We need to</b>	<ul style="list-style-type: none"> <li>Convey them that we have built the app</li> <li>Provide confidence, by getting back to us.</li> </ul>	<ul style="list-style-type: none"> <li>Step by step procedure about the usage is explained</li> <li>Build trust on us.</li> <li>Being genuine and open.</li> </ul>	<ul style="list-style-type: none"> <li>Convey, this app is entire team's effort.</li> <li>For any Queries, we are there to guide you.</li> <li>Don't worry about the features of the phone.</li> </ul>	<ul style="list-style-type: none"> <li>Provide trust in them by claiming the one of the best teams.</li> <li>Open to answer their concerned questions.</li> </ul>	<ul style="list-style-type: none"> <li>Ask for feedback?</li> <li>Guide them throughout the project.</li> <li>Inform them about the updation in succeeding days.</li> </ul>