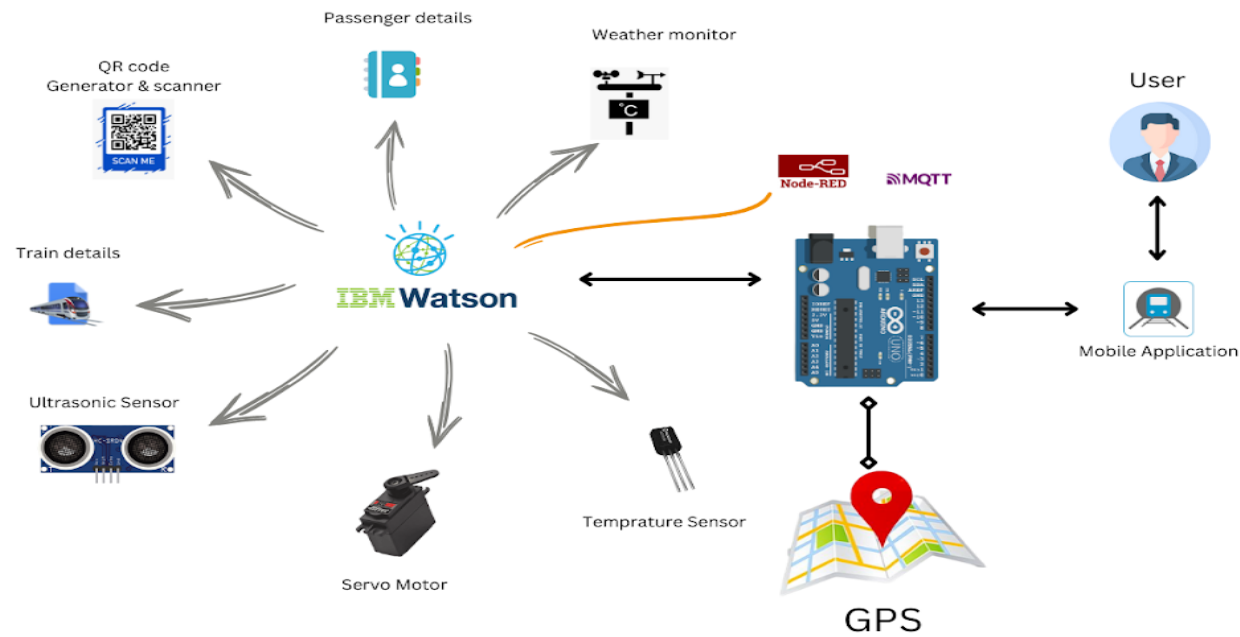


Project Design Phase-II

Data Flow Diagram & User Stories

Date	12 October 2022
Team ID	PNT2022TMID32228
Project Name	Project – Smart Solutions for Railways
Maximum Marks	4 Marks

Data Flow Diagram:



Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with G-mail Login	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can access the dashboard with e-mail Login	High	Sprint-1
	Dashboard	USN-6	As a user I can enter into dashboard by using navigation panel	I can access the dashboard by using navigation panel	High	Sprint-1
Customer (Web user)	Registration	USN-1	As a user, I can register for the web application by entering my e-mail, password, and confirming, my password	I can access my account/dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation e-mail once I have applied for the web application	I can receive confirmation e-mail & click confirm	High	Sprint-1
	Login	USN-3	As a user, I can log into the web application by entering e-mail & password	I can access dashboard using e-mail	High	Sprint-1
	Dashboard	USN-4	As a user, I can enter into the dashboard by using the navigation panel	I can access into dashboard using the navigation panel	High	Sprint-1

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer Care Executive	Registration	USN-1	As a user, I can contact the customer care service through phone or e-mail	I can receive confirmation SMS or e-mail	High	Sprint-1
		USN-2	As a user, I want customer care to answer the questions related to booking the tickets, navigate the train & generating the QR Code	I can get the problem within a day,	High	Sprint-1
		USN-3	As a user, I want customer care to register my complaints	I can receive a complaint message is stating the complaint is register	High	Sprint-1
		USN-4	As a user, I want customer care to collect the feedback from the passenger	I can get the status of my feedback	High	Sprint-1
		USN-5	As a user, I want customer care to troubleshoot the technical problems	I can get the problem solved within a day	High	Sprint-1
Administrator		USN-1	As a user, I want the administrator to use good working hardware	I can	High	Sprint-1
		USN-2	As a user, I want administrator to sell the tickets according to the classes	I can get the bill with QR Code	High	Sprint-1