

Project Design Phase - 1 – Problem Solution Fit

Project Title: Smart Solution for Railways

Team ID: PNT2022TMID32228

<u>CUSTOMER SEGMENT:</u>	<u>CUSTOMER CONSTRAINT:</u>	<u>AVAILABLE SOLUTION:</u>
Travelling passengers in train	It has been just working in a web page by generating the QR code and storing the information in a cloud	When the faces the problem like booking a ticket in a ticket counter we can go for online booking and in other than when need to show or any verification is required in an office side of railways there is QR code to have an information of ID proof

<u>JOBS TO BE DONE/PROBLEM:</u>	<u>PROBLEM ROOT CAUSE:</u>	<u>BEHAVIOUR:</u>
There is a problem of holding the physical ticket /Id proof for the authentication process	The indication is occurred when the traffic is on the railroad of crossing train. Then it can be indicated by the application itself it may save the accidents	There is a feedback procedure in that application improve/clear the bugs and mistakes in the application the customer feedback support

<u>TRIGGERS:</u>	<u>YOUR SOLUTION:</u>	<u>CHANNELS OF BEHAVIOUR:</u>
By using this app with the efficient and reliable UI to understand by all the people efficiently	The application/website is used give the better result in the railways with the efficient work of booking tickets, tracking the train, get the notification in a mobile, with the QR code generation of including the cloud storing of id proofs and tickets through online	The feedback support is used improve the application as user-friendly by using it in website also by using some browsers
<u>EMOTION BEFORE/AFTER:</u>		
When the passengers feel rush to book tickets from the counters but by using the mobile to book a ticket with the user-friendly application		