Ideation Phase
Define the Problem Statements

Date	04 October 2022
Team ID	PNT2022TMID52735
Project Name	Project- A Novel Method for Hand Written Digit Recognition
Maximum Marks	2 Marks

Customer Problem Statement:

I am	Describe customer with 3-4 key characteristics - *who are they?*	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - *what are they trying to achieve?*	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – *what bothers them most?*	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – *what needs to be solved?*	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – *how does it impact them emotionally?*	Describe the emotions the result from experiencing the problems or barriers

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Bank Staff	Process the cheque	It takes long time	Handwriting was not clear and with different style	Irritated and tensed
PS-2	Maths Staff	Trying to evaluate the paper	It consumes more time	Question numbers are not clear and numbers are overlapped	Confused and Anxious

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