

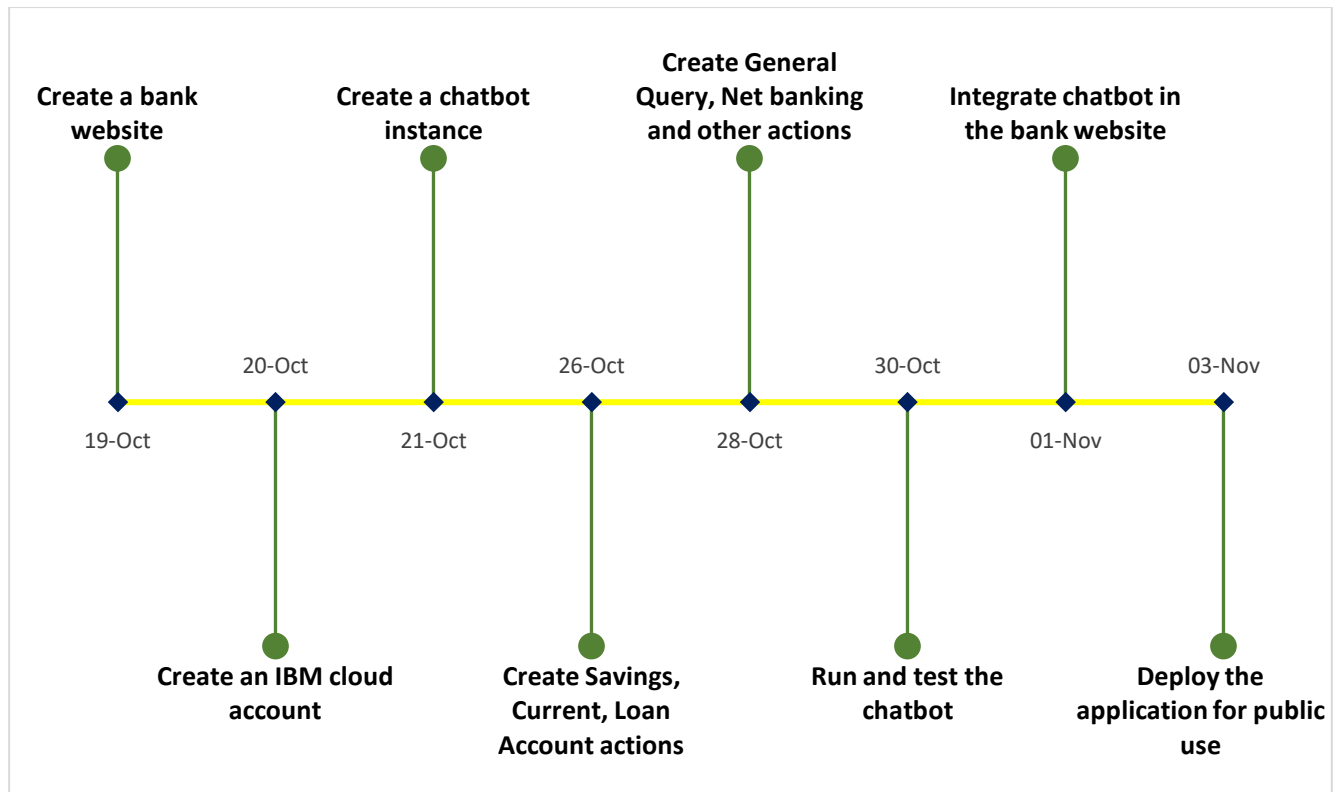
Milestones & Activities

Team ID	PNT2022TMID04164
Project Name	Project - AI based discourse for Banking Industry

MILESTONES:

Milestones are used in project managements to mark specific points along a a project timeline. These points may signal anchors such as a project start and end date, or a need for external review or input and budget checks.

Deadline date	Milestone
19-Oct	Create a bank website
20-Oct	Create an IBM cloud account
21-Oct	Create a chatbot instance
26-Oct	Create Savings, Current, Loan Account actions
28-Oct	Create General Query, Net banking and other actions
30-Oct	Run and test the chatbot
01-Nov	Integrate chatbot in the bank website
03-Nov	Deploy the application for public use



The various activities in the project are:

1. Create a bank website
2. Create an IBM cloud account
3. Create a chatbot instance
4. Create Savings, Current, Loan Account actions
5. Create General Query, Net banking and other actions
6. Run and test the chatbot
7. Integrate chatbot in the bank website
8. Deploy the application for public use

1. Create a bank website:

A new website will be created for the bank, in case the bank doesn't have its own website. This website will not only hold a chatbot, but also the necessary details of the bank. To be done by Rakesh Kumar and Srimukund.

2. Create an IBM cloud account:

Using an institutional or organizational mail id, a new IBM cloud account is generated. To be done by Rakesh Kumar and Srimukund.

3. Create a chatbot instance:

After making an IBM Cloud Account, an IBM Watson Assistant cloud service free subscription is acquired. This will be used to create the chatbot for helping the bank customers. To be done by Hariharan and Kailash.

4. Create Savings, Current, Loan Account actions:

On providing a suitable name to the chatbot, the actions, descriptions and replies for savings account, loan account, current account, and responses for its sub actions are created and saved. To be done by Rakesh Kumar and Srimukund.

5. Create General Query, Net banking and other actions:

The rest of the actions for General Query, Net Banking, Credit Cards, Personal Details are generated along with the replies which they will give when prompted by a customer. To be done by Hariharan and Kailash.

6. Run and test the chatbot:

After creating the chatbot, it is tested under the “Preview Section” of the Watson Assistant. The working of the chatbot is verified here. Any bugs, if found, will be rectified. To be done by Hariharan and Kailash.

7. Integrate chatbot in the bank website:

Under the integrations section of IBM watson, copy the chatbot’s javascript code for embedding the chatbot with the website. The javascript code is to be embedded in the HTML code of the website. To be done by Rakesh Kumar and Srimukund.

8. Deploy the application for public use:

The files of the HTML code and the background image is uploaded in the GitHub for the public to use it anytime and anywhere. To be done by Rakesh Kumar and Srimukund.