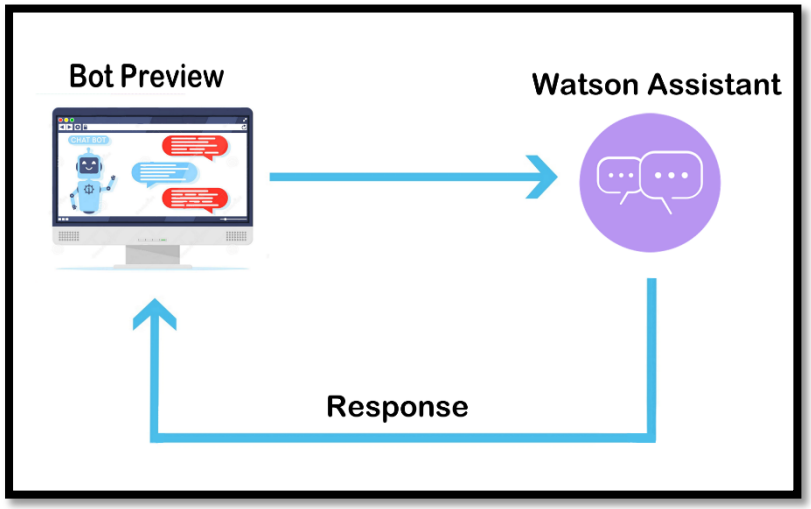
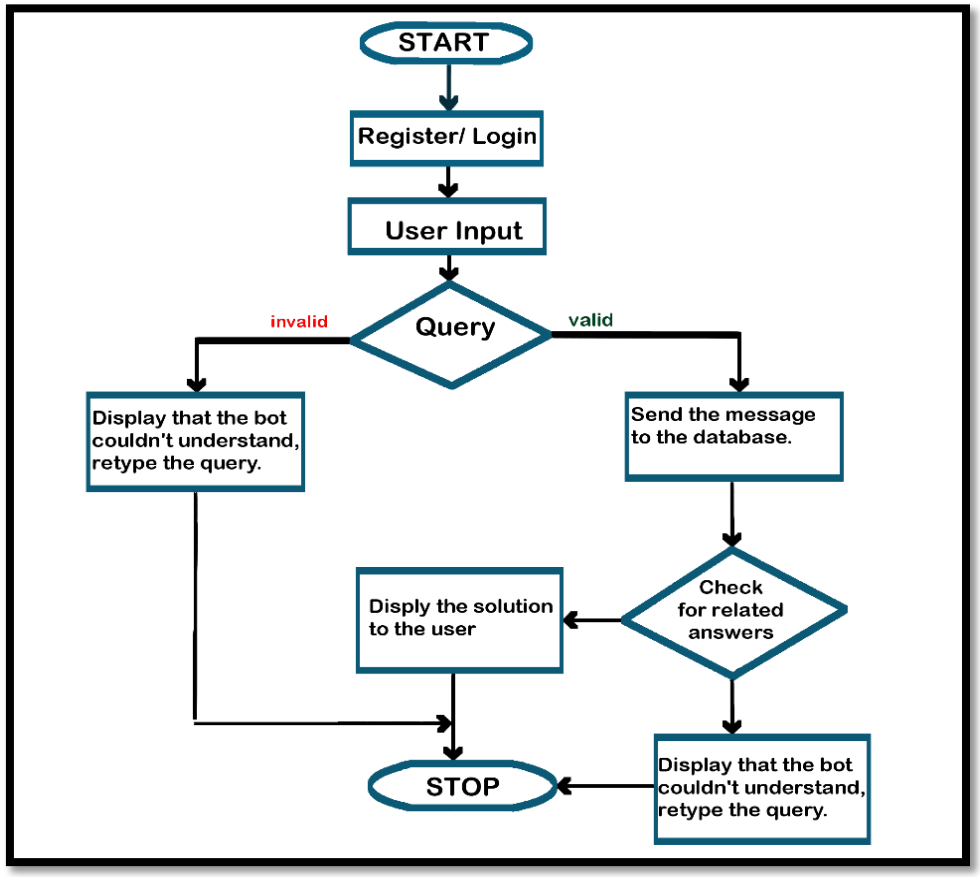
Project Design Phase - II
Data Flow Diagram & User Stories

Date	30 October 2022
Team ID	PNT2022TMID04164
Project Name	Project - AI based discourse for Banking Industry
Maximum Marks	4 Marks

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.





User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration, Login, Dashboard	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account , dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can type my questions in the provided chat area.	I can show and state my queries and concerns.	Medium	Sprint-2
		USN-4	As a user, I can get the answers for my doubts.	I can see the answers types in the chat area.	Medium	Sprint-2
		USN-5	As a user, I can get to know the latest features and advantages of the banks.	I can view the new updates of the bank in the webpage/chatbot.	Medium	Sprint-3
Customer (Web user)	Web Search	USN-6	As a user, can clarify my query at any place and anytime.	I can get the replies from the chatbot from any browser, at any time.	Medium	Sprint-3
Customer Care Executive	Receiving Calls	USN-7	As an executive, the chatbots reduce the workload and save our time and energy.	I get less amount of calls from customers.	Medium	Sprint-4
Administrator	Supervising	USN-8	As an admin, the reputation of the company has been increased.	I get good feedback from the customers.	Medium	Sprint-4