

## Project Design Phase 2 – Customer Journey

<b>Project Domain</b>	Cloud Application Development
<b>Project Title</b>	News Tracker Application
<b>Team ID</b>	PNT2022TMID44401
<b>Date</b>	08th Oct 2022

### Customer Journey:

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

