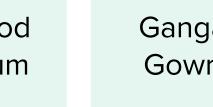
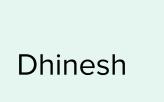
Project Design Phase – II Customer Journey Updated

Date	05 November 2022
Team ID	PNT2022TMID42766
Project Name	Inventory Management System for Retailers

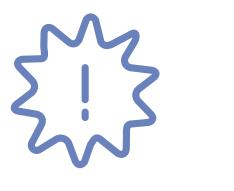
for Retailers



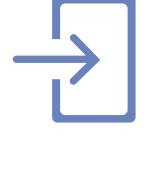


Using Stock Inventory Management system for retailers as a user.

SCENARIO



How does someone initially become aware of this process?



Enter

Syncing the shops with the inventory

What do people experience as they begin the process?



Engage

In the core moments in the process, what

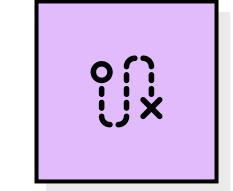


What do people typically experience as the process finishes?

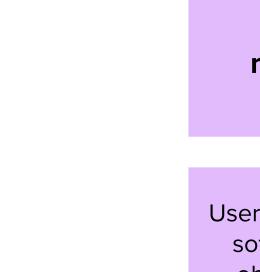


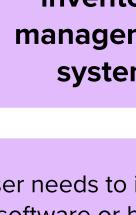
Extend

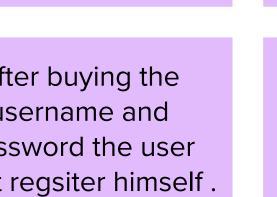
What happens after the experience is over?

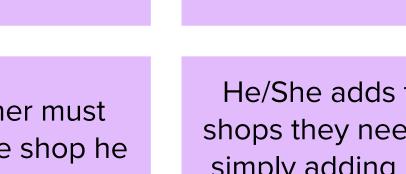


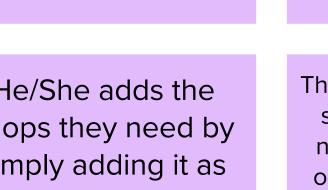
Stock Inventory Management System



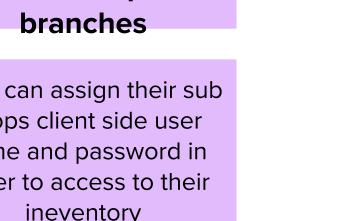


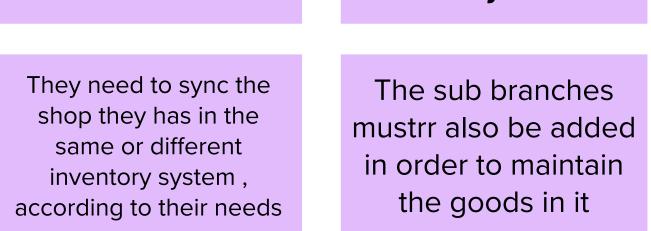


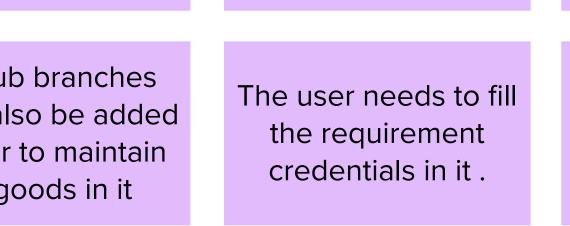


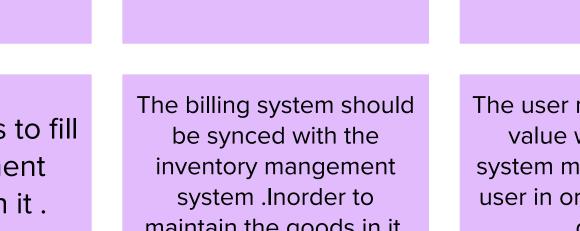


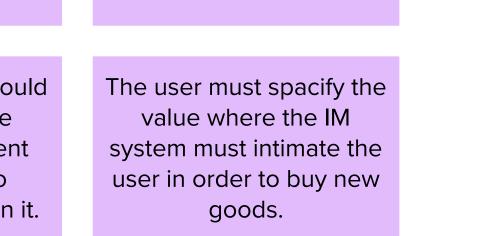


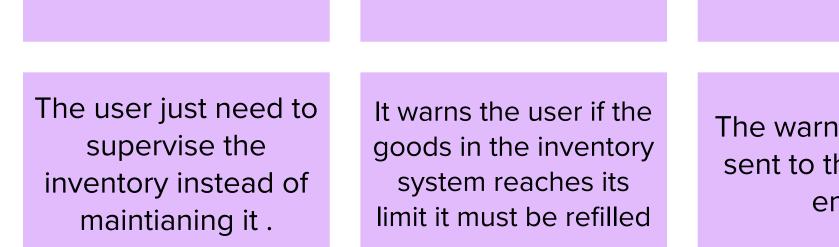


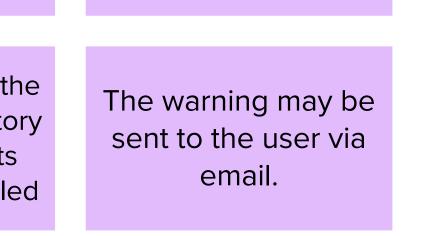




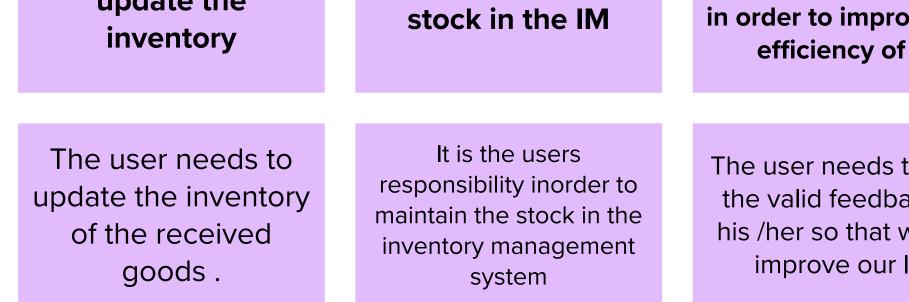


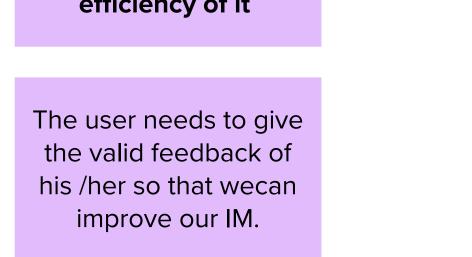




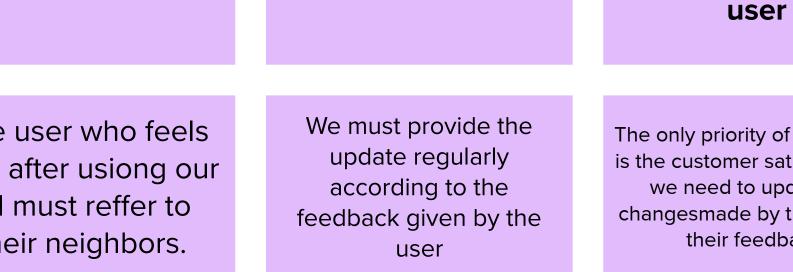








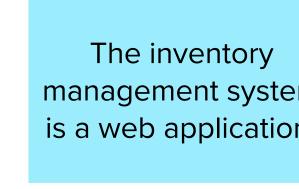


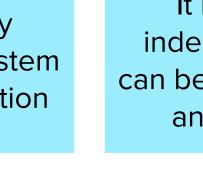


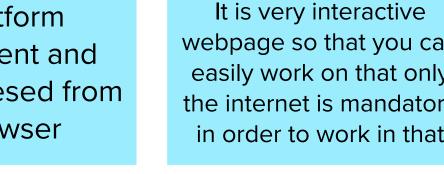


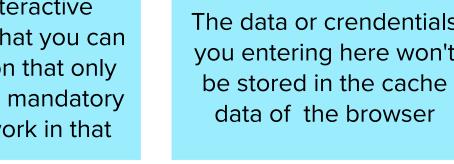
What interactions do they have at each step along the way?

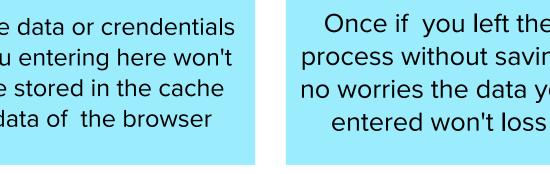
- People: Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or physical objects would they use?

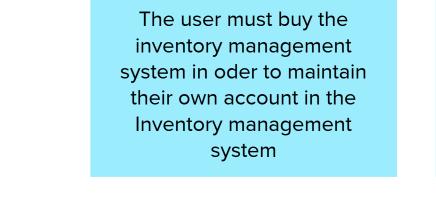


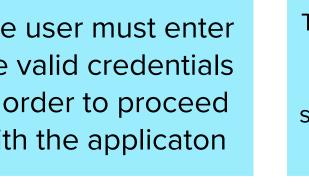


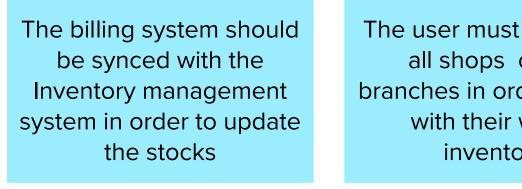


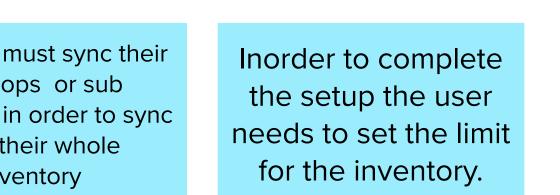


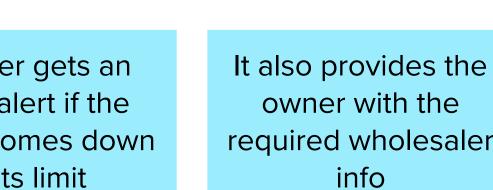


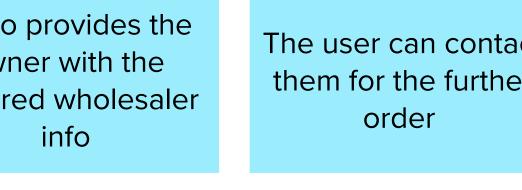


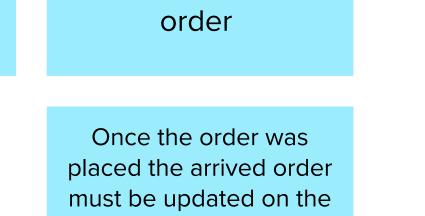










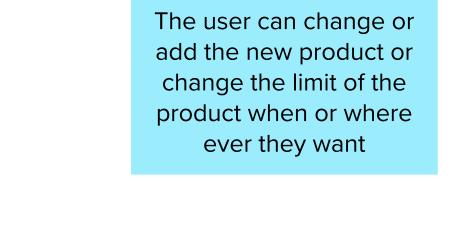


inventory mangement

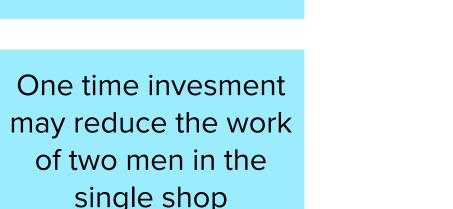
The user can change the

limit of the inventory mangement system by order of their sales rate of

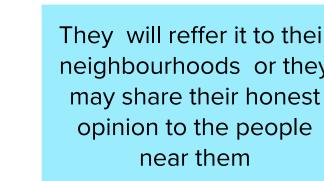
the products

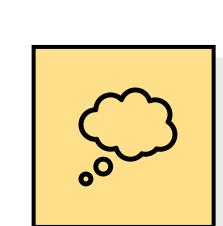






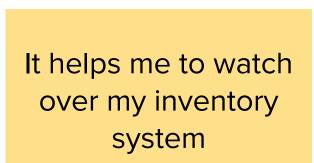
There will be lot more financial benifits to the user

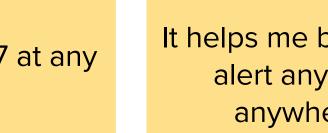


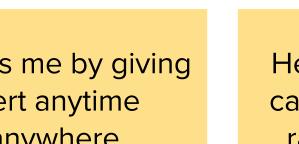


Goals & motivations

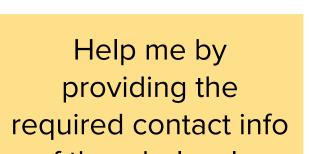
At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")





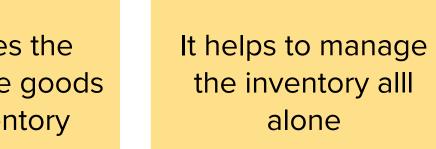




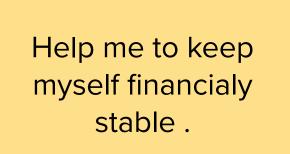


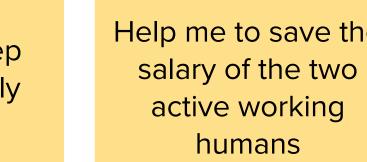


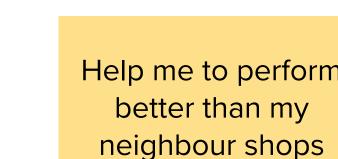


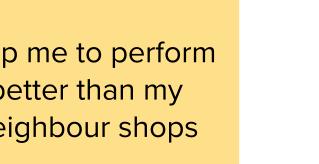








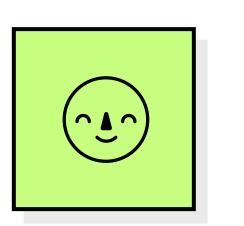




Helps me to reduce my burden in my shop.

Help me to ensure the goods of the inventory

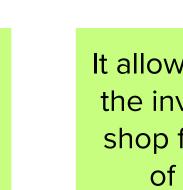
the customer

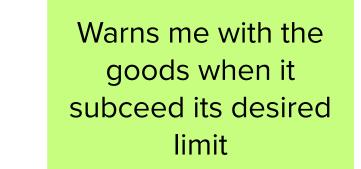


Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

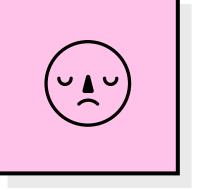
the credentials any time I want





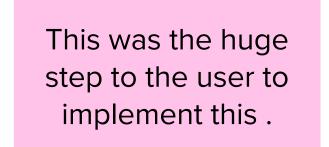
without the pressure

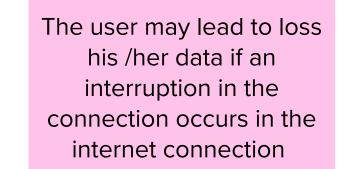
The shop owner doesnt need to bother about watching the goods in the inventory managament



Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?



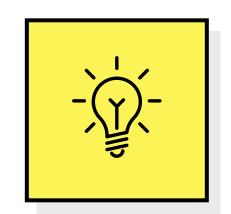


If the user enters the Invalid credentials may lead to the wrong results

The IM system will be useless if the shutdown takes place in that area and the data should be

the connection side if occurs

The customer won't share the info or the give the worst feedback if they face any technical issue from their side



Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

