

CUSTOMER PROBLEM STATEMENT

Team ID: PNT2022TMID29650

Pictorial Representation:



TABLE:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A Traveller	Upload and sync features	can't load previous observations	tried to reinstall and delete	consumes a lot more RAM than usual, causing the phone to slow down
PS-2	A Reviewer	open the application	app is ridiculously slow	It has lot of basic functionality flaws and has a poor design	functions are like an abandoned amateur student project
PS-3	A Plant Lover	take and save a photo	requires a lot of processing power to identify species	it takes a lot of time to capture and save	app to instantly identify and save info and partial ID's
PS-4	A Hiker	Get an ID on Live Species	It's Difficult to Obtain ID	Every plant on slight breeze	that I get frustrated to load and take the snap
PS-5	A Planter	Identify species	Can't identify the correct species	Lack of correct Data on species in Database	that the app is useless for identification
PS-6	A Reviewer	Get more info on various plant species	Not being able to fetch	very limited number of plants in each category	developers to add more plants as soon as possible