

Creating skills and assistant for Chatbot

Date	07 November 2022
Team ID	PNT2022TMID13205
Project Name	Ai Based Discourse For Banking Industry

Creating Saving Account Action

The screenshot displays the IBM Watson Assistant interface for creating a new skill named "Saving Account". The top navigation bar includes "IBM Watson Assistant", "Lite", "Upgrade", "Banking Chatbot", and a "Learning center" link. On the left, a sidebar shows the skill's progress: "Customer starts with: Saving Account", "11 total steps", "1 end step", and "0 re-ask steps". Below this, "Conversation steps" are listed, with step 1 highlighted. Step 1's content is visible in the main workspace. The main workspace shows "Step 1 is taken" with a dropdown menu set to "without conditions". The "Assistant says" section contains a text response: "Looks like you are interested in availing banking services from us! 😊 May I know your exact preference? 🙋". Below the response, there are buttons for "Fixed deposits" and "Recurring deposits", and links for "Edit response" and "Edit validation". The "And then" section shows a "Continue to next step" button. A "Preview" button is located at the bottom right.

IBM Watson Assistant Lite Upgrade Banking Chatbot Learning center

Saving Account

Customer starts with: Saving Account

11 total steps 1 end step 0 re-ask steps

Conversation steps

1 Looks like you are interested in availing banking services from us! 😊 May I know your exact preference? 🙋

Fixed deposits Recurring deposits

Continue to next step

2 Enter your Full name

Try Free text

Continue to next step

To process your application, we would require some personal information. 📄

New step +

Step 1 is taken without conditions

Assistant says

Looks like you are interested in availing banking services from us! 😊 May I know your exact preference? 🙋

Fixed deposits Recurring deposits

Edit response Edit validation

And then

Continue to next step

Preview

IBM Watson Assistant LiteUpgradeBanking ChatbotLearning center

Saving Account

Customer starts with:
Saving Account

Conversation steps

1

Looks like you are interested in availing banking services from us! 😊 May I know your exact...

Fixed depositsRecurring de...

Continue to next step

2

Enter your Full name

Free text

Continue to next step

3

To process your application, we would require some personal information

 Cou...

Free text

New step +

Step 1 is takenwithout conditions

Assistant says

Looks like you are interested in availing banking services from us! 😊 May I know your exact preference? 🙋

Fixed depositsRecurring deposits

Edit responseEdit validation

And then

Continue to next step

Preview

Greet customer [default]

Welcome, how can I assist you?

saving account

Saving Account recognized

Looks like you are interested in availing banking services from us! 😊 May I know your exact preference? 🙋

Fixed depositsRecurring deposits

Fixed deposits

Type something...