































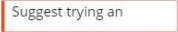
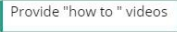
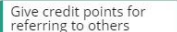






## Project Design Phase-II

### Solution Requirements (Functional & Non-functional)

Date	08 October 2022
Team ID	PNT2022TMID32270
Project Name	<b>Developing a flight delay prediction model using machine learning</b>
Maximum Marks	4 Marks

### Customer journey map:

Journey Steps	Discovery	Registration	Onboarding and First Use	Sharing
Actions		  	  	  
Needs and Pains	 	 	  	  
Touchpoint		 	 	 
Customer Feeling				
Backstage				
Opportunities				
Process ownership				 miro