

Project Design Phase-I
Proposed Solution Template

Date	19 September 2022
Team ID	PNT2022TMID44404
Project Name	Project – Customer Care Registry

Proposed Solution Template:

Project team shall fill the following information in proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Controlling the problem or satisfying the customer queries after or during the product buying. Where the customer need to satisfy above our solution
2.	Idea / Solution description	Our idea is to provide the solution and give option whenever possible and follow up with the customer how they feel about our solution.
3.	Novelty / Uniqueness	Our novelty is to predict what the problems going to occur and we use new algorithm for that prediction.
4.	Social Impact / Customer Satisfaction	Our project make more satisfy to all customers, when our solution is accurately by this more of them like our type of this technology.
5.	Business Model (Revenue Model)	Our perfect model will be used all over the customer service center. So it will create a major revenue of using it. This makes a vital development in business model.
6.	Scalability of the Solution	According to various solution, our solution give better for most customers and give precise result.