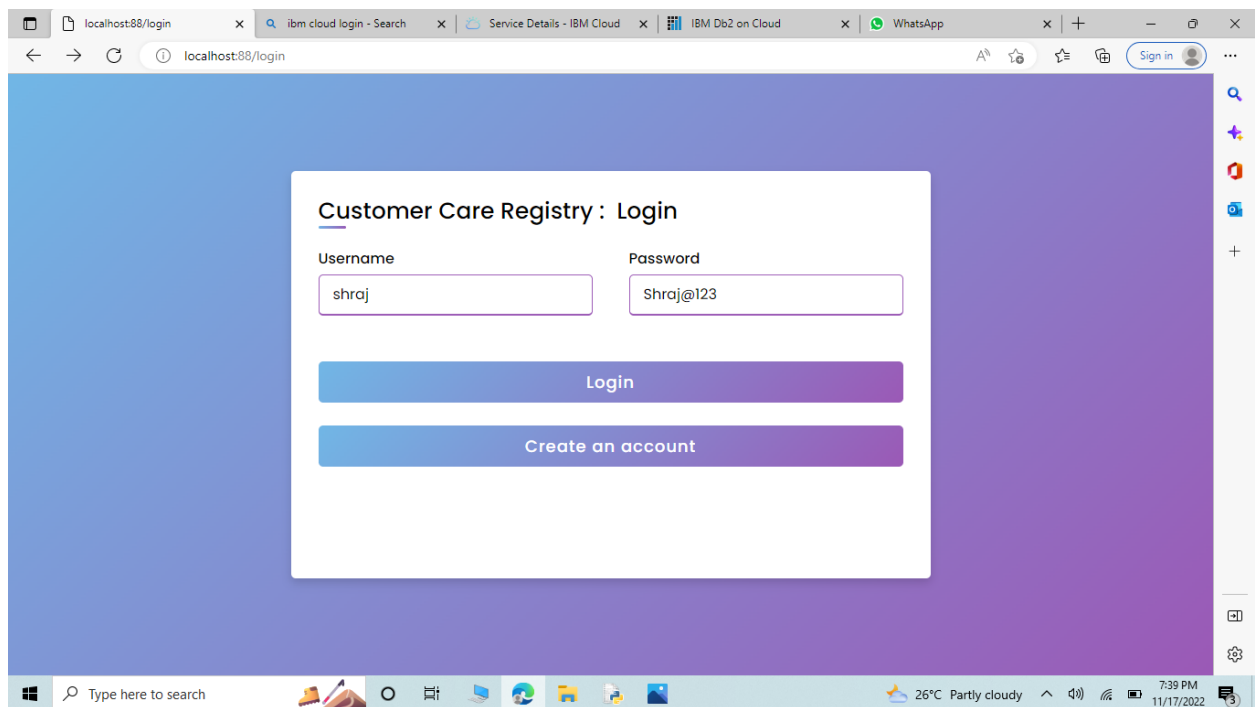
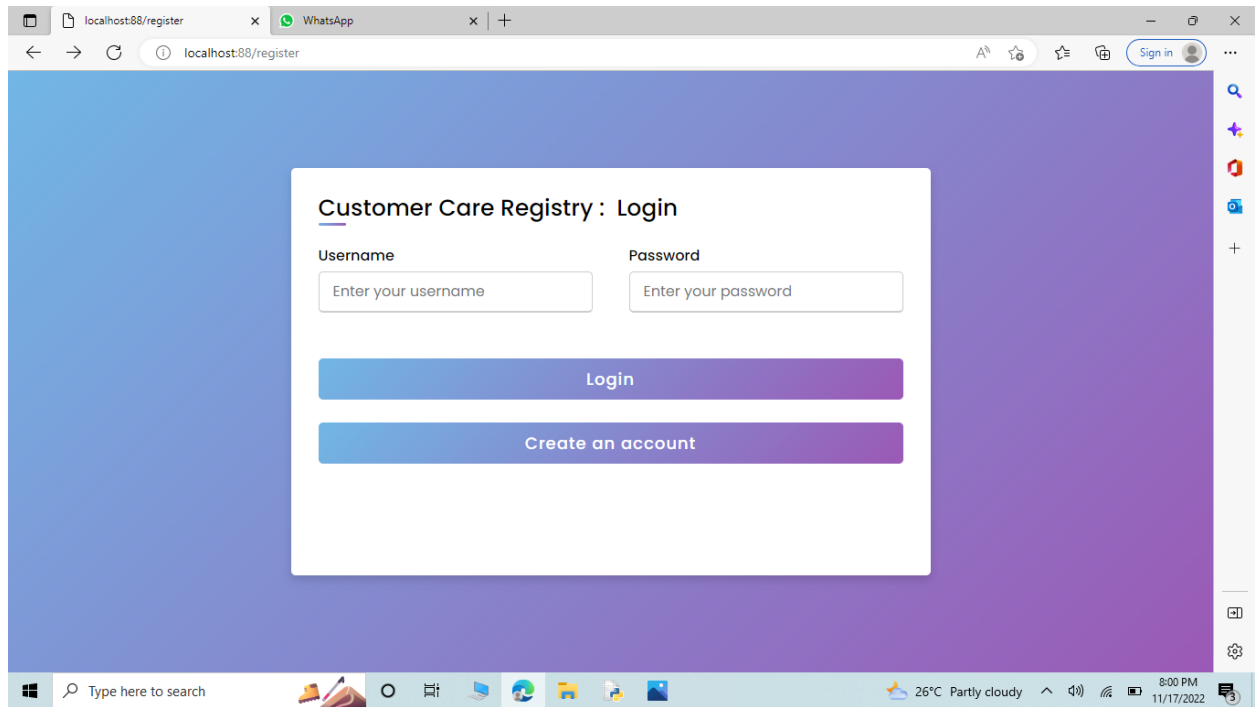


Final Deliverables

Login Page:



Registration Page:

localhost/signup x WhatsApp x +

localhost/signup

Sign in

Customer Care Registry : User Registration

Full Name
Enter your name

Username
Enter your username

Email
Enter your email

Phone Number
Enter your number

Password
Enter your password

Register

Type here to search

26°C Partly cloudy 8:00 PM 11/17/2022

localhost/signup x ibm cloud login - Search x Service Details - IBM Cloud x IBM Db2 on Cloud x WhatsApp x +

localhost/signup

Sign in

Customer Care Registry : User Registration

Full Name
BharanidharanM

Username
mbharani

Email
bharanidharanmohanasundharam

Phone Number
9952573469

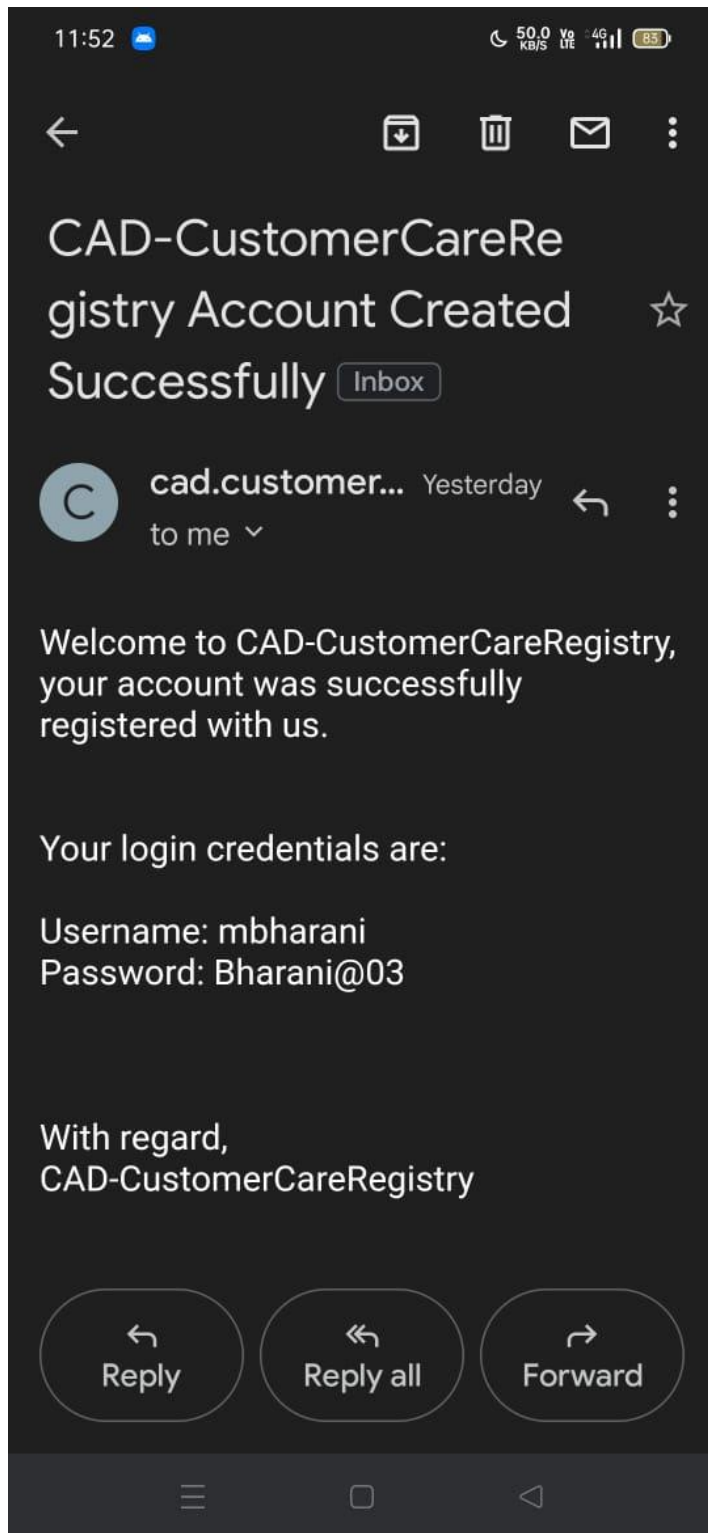
Password
Bharani@03

Register

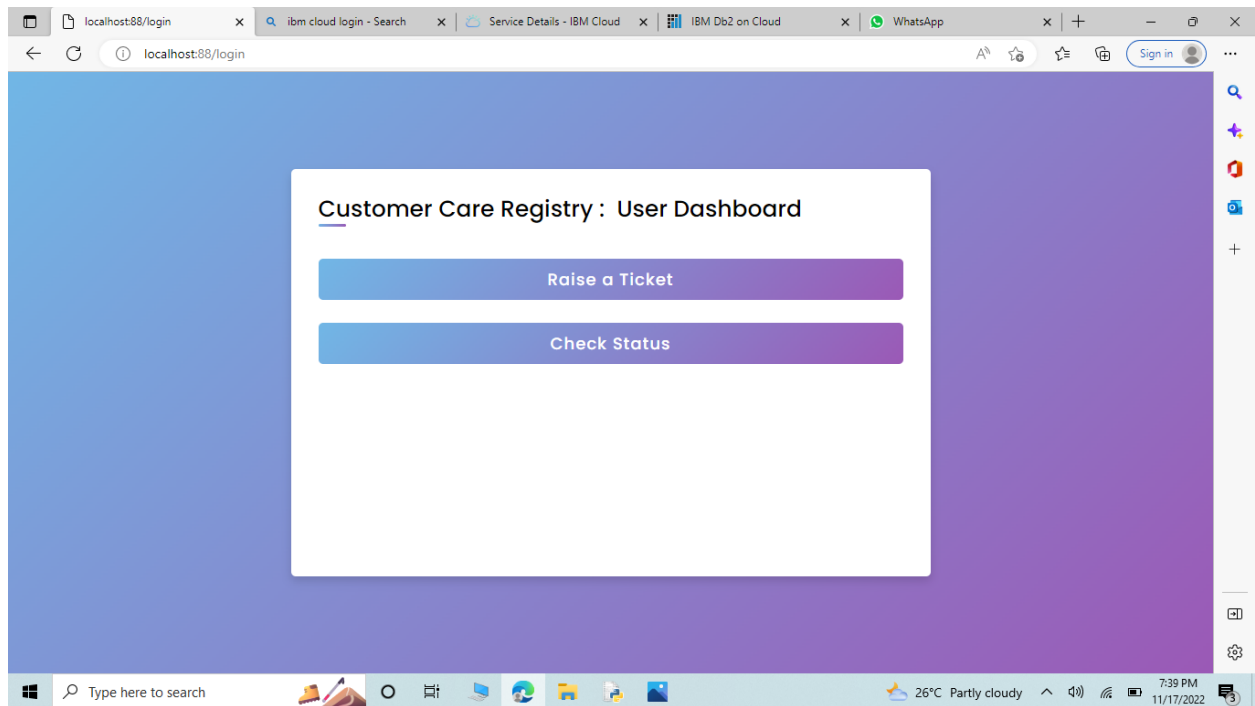
Type here to search

26°C Partly cloudy 7:47 PM 11/17/2022

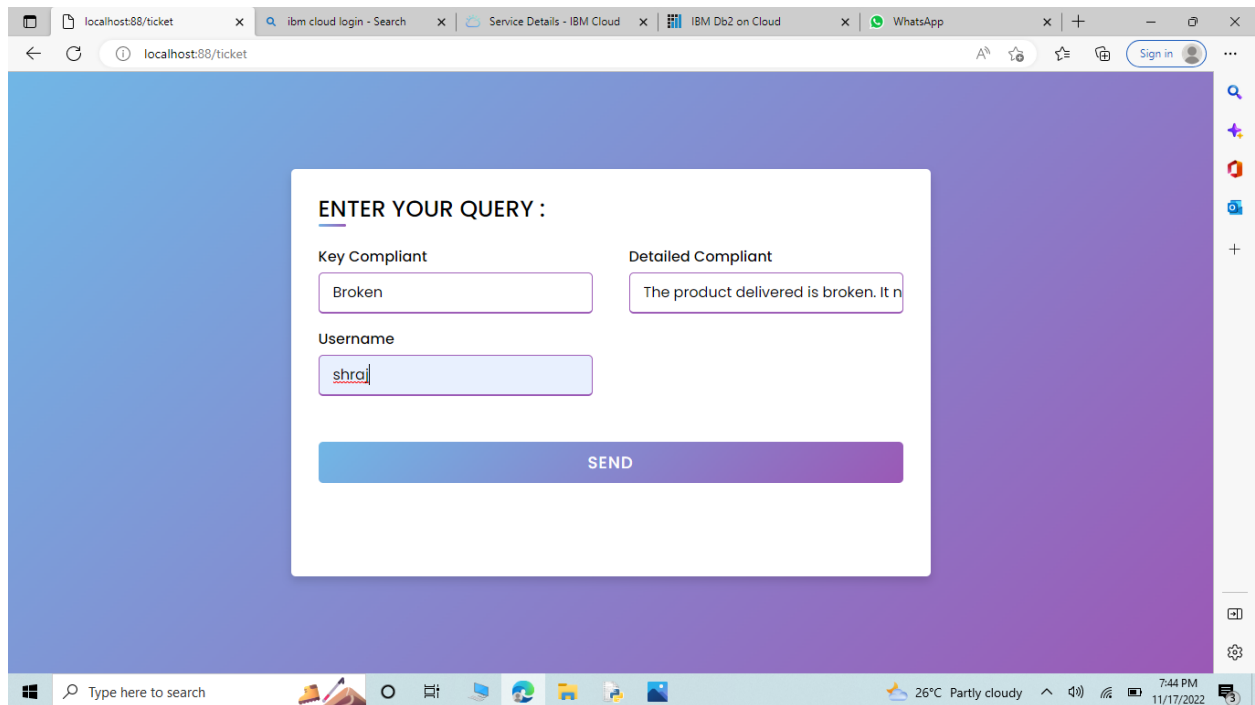
Login Credentials sent to email:



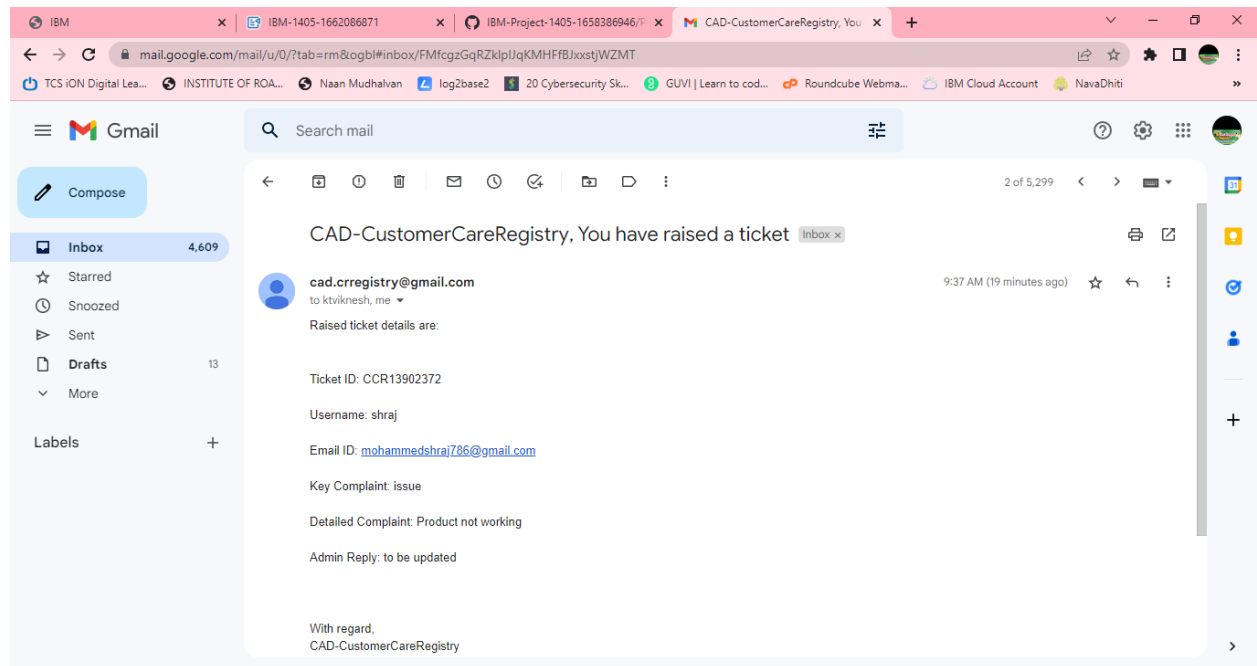
User Dashboard:



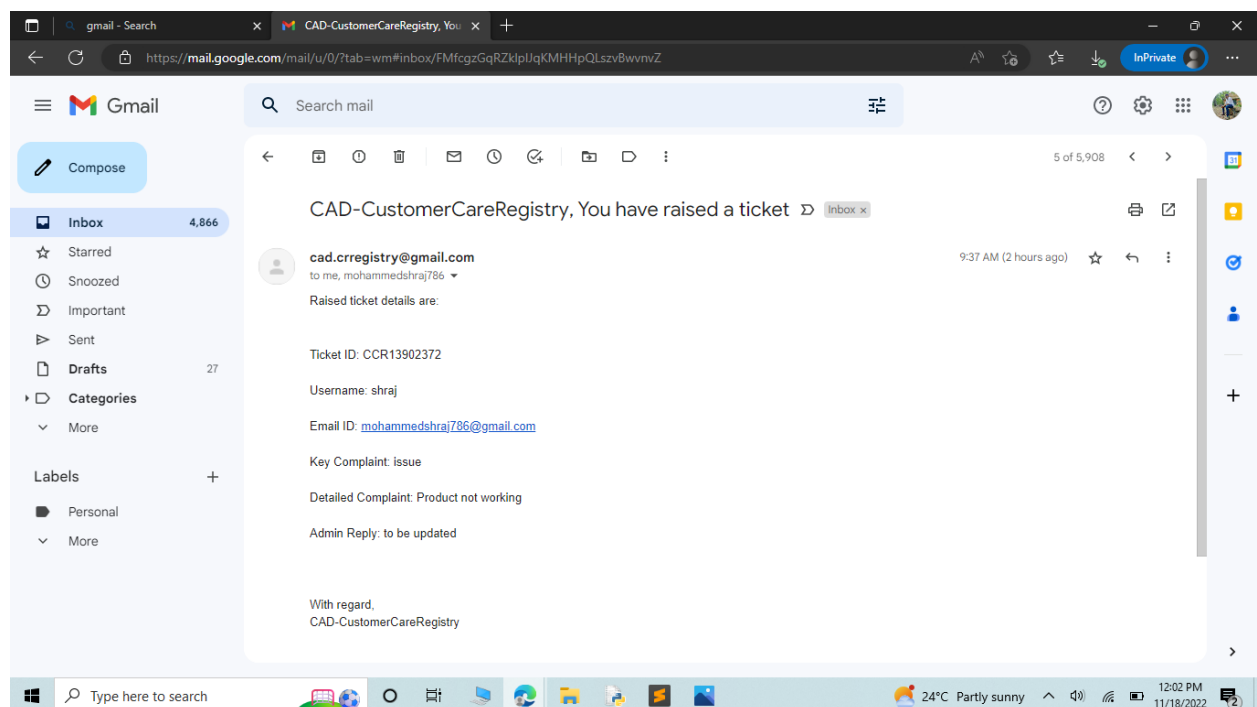
Raise Ticket:



Ticket Id sent to Email:



Email sent to admin:



Admin Dashboard:

The screenshot shows a web browser window with the URL `localhost88/login`. The page has a blue and purple gradient background. A white card in the center contains the title "Customer Care Registry : Admin Dashboard". Below the title is a label "CCR Tracking ID" and a text input field containing "CCR13902372". A blue button labeled "Check Status" is positioned below the input field. The browser's taskbar at the bottom shows the Windows logo, a search bar, and several open applications. The system tray on the right indicates a temperature of 24°C, partly sunny weather, and the time 12:05 PM on 11/18/2022.

Customer Care Registry : Admin Dashboard

CCR Tracking ID

CCR13902372

Check Status

Admin Reply:

The screenshot shows a web browser window with the URL `localhost88/adminreply`. The page has a blue and purple gradient background. A white card in the center contains the title "Customer Care Registry : Reply User Query". Below the title, the following information is displayed: "Ticket ID: CCR13902372", "Username: shraj", "Email ID: mohammedshraj786@gmail.com", "Key Complaint: issue", and "Detailed Complaint: Product not working". There are two input fields: "Reply Here:" with a placeholder "Enter reply message" and "Confirm CCR Tracking ID" with a placeholder "Enter your CCR tracking ID". A blue button labeled "Submit Reply" is at the bottom of the card. The browser's taskbar at the bottom shows the Windows logo, a search bar, and several open applications. The system tray on the right indicates a temperature of 24°C, partly sunny weather, and the time 10:35 AM on 11/18/2022.

Customer Care Registry : Reply User Query

Ticket ID: CCR13902372

Username: shraj

Email ID: mohammedshraj786@gmail.com

Key Complaint: issue

Detailed Complaint: Product not working

Reply Here:

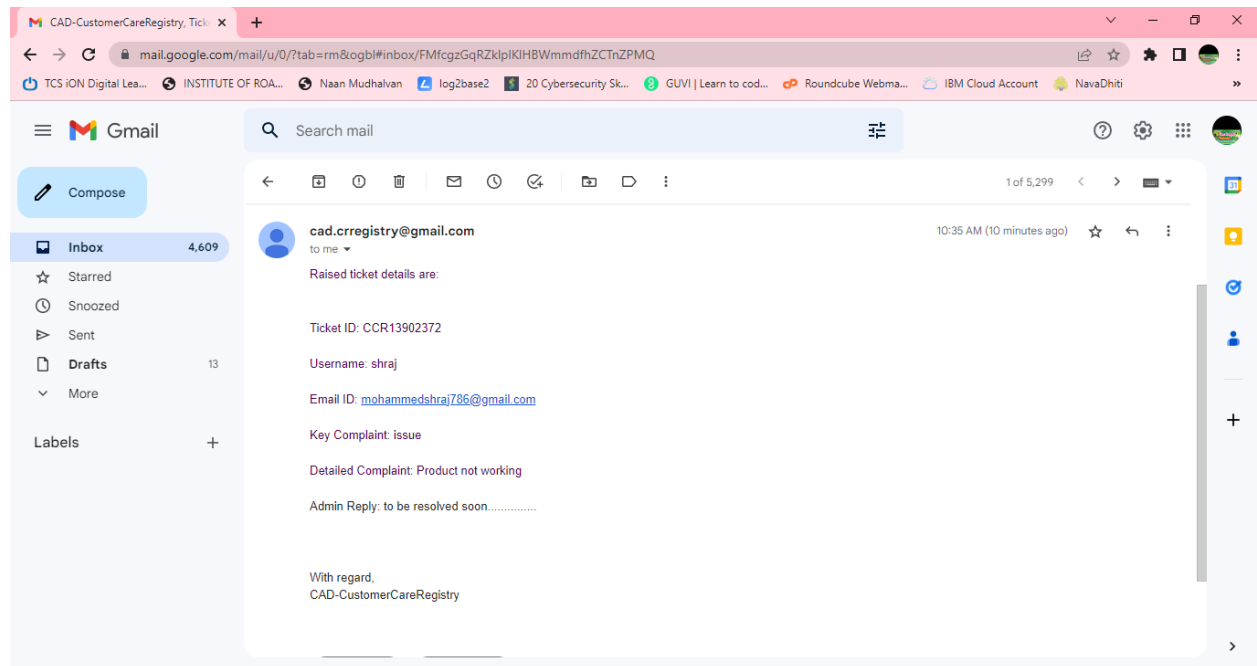
Enter reply message

Confirm CCR Tracking ID

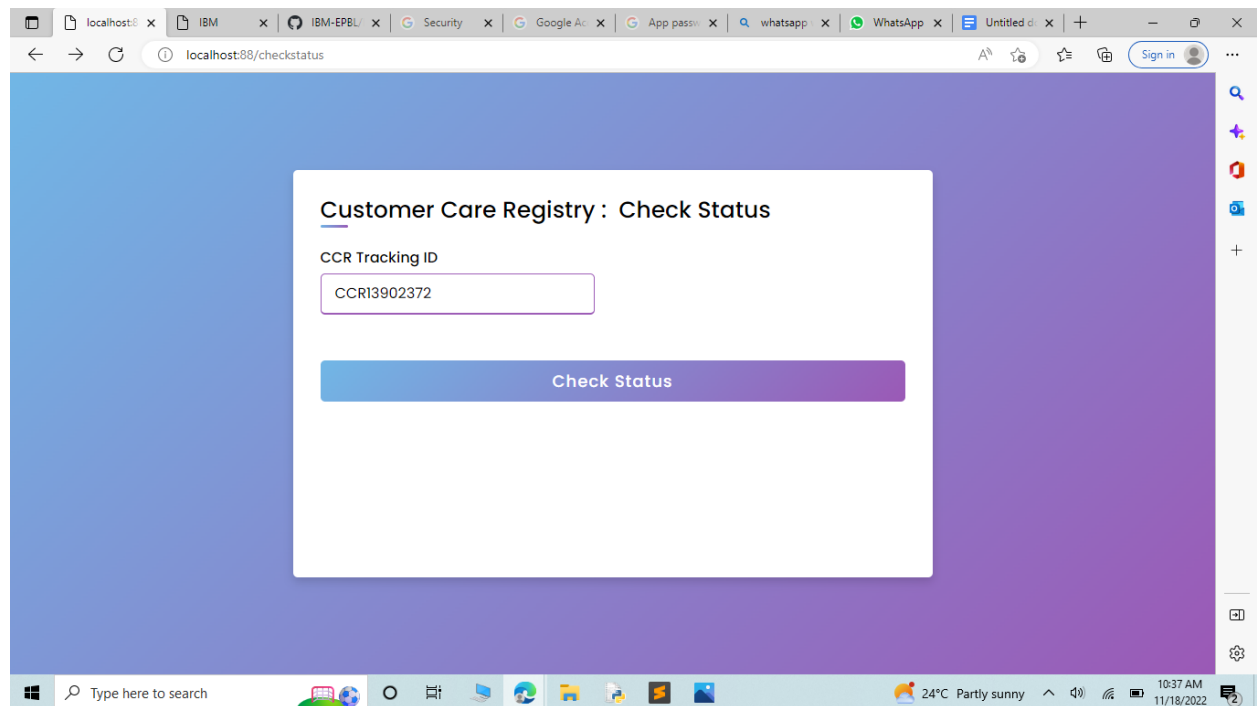
Enter your CCR tracking ID

Submit Reply

Email sent to Customer after admin reply:



Check Status:



Actual Status:

