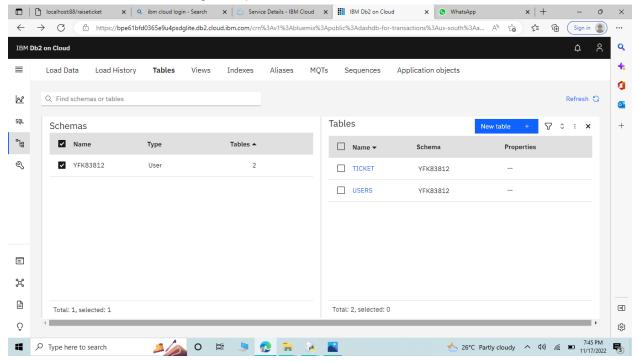
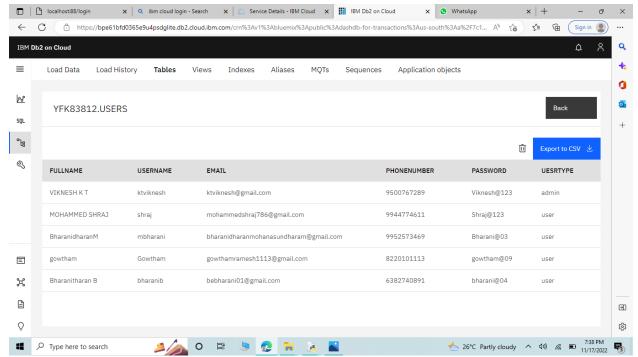
DATABASE CREATION: On DB2

The database users have been created with IBM DB2. This database contains two tables. The two tables are Ticket and User. The below figure depicts the tables.



The below figure depicts the user tables with columns fullname, username, email, phone number, password.



The below figure depicts the ticket id, username, email id, key query, detailed query, admin reply.

