

Testing

When the information is not filled by the user the webpage never moves to the next webpage.

The image displays two screenshots of a web application running on a browser at localhost:88. The browser's address bar shows the URL and a 'Sign in' button. The Windows taskbar at the bottom indicates the time is 10:37 AM on 11/18/2022, with a weather forecast of 24°C Partly sunny.

Top Screenshot: Customer Care Registry : Login

This form is titled "Customer Care Registry : Login". It contains two input fields: "Username" with the placeholder text "Enter your username" and "Password" with the placeholder text "Enter your password". A validation error message, "Please fill out this field.", is shown as a tooltip above the Username field. Below the input fields are two buttons: a blue "Login" button and a purple "Create an account" button.

Bottom Screenshot: Customer Care Registry : User Registration

This form is titled "Customer Care Registry : User Registration". It contains four input fields: "Full Name" with the placeholder text "Enter your name", "Email" with the placeholder text "Enter your email", "Username" with the placeholder text "Enter your username", and "Phone Number" with the placeholder text "Enter your number". A validation error message, "Please fill out this field.", is shown as a tooltip above the Email field. Below the input fields is a single blue "Register" button.

When the tracking id is incorrect, the webpage never moves to the next process.

Customer Care Registry : Check Status

CCR Tracking ID

CC1390237

Check Status

If the admin by default clicks the submit button, it is notified to enter the details.

Customer Care Registry : Reply User Query

Ticket ID: CCRI3902372

Username: shraj

Email ID: mohammedshraj786@gmail.com

Key Complaint: issue

Detailed Complaint: Product not working

Reply Here:

Enter reply message

Confirm CCR Tracking ID

Enter your CCR tracking ID

Please fill out this field.

Submit Reply