## **Project Design Phase –II**

## **Customer Journey Map**

09 NOVEMBER 2022
PNT2022TMID08316
Emerging Methods For Early Detection of Forest Fires
4 Marks

## **Customer journey:**

SCENARIO  Browsing, booking, attending, and rating a local city tour	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process fnishes?	Extend What happens after the experience is over?
Steps  What does the person (or group) typically experience?	Collect the Dataset for detect the fine  Monitor climate change	Consumers have excepted the popular excepted the popular in the market and constrones have really started buying.  Product is Experiding	Reduce risk to People who fixed close to the animals forest	Resulting in release her ful politions including two opens such as Carbon reaches a peak morcalds	Generally the Significant of largest stage of decrease in fire case free oxygen of fuel
Interactions What interactions do they have at each step along the way?  People: Who do they see or talk to? Places: Where are they? Things: What cigital touchpoints or physical objects would they use?	Forest authorities Via Camera	Interact with collect the data via CCTV Camera or Real time video	Identify the Fire	Detect the Fire	After detecting the forest fire, The forest fire is Extinguished
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	Files removes Low-growing underbrush	Opens it up to sunlight nourishes the soil	Gain low towards forest	Reduce the build up of fuel and thus the intensity of future burns	Recycle nutrients bound in filter
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, deligntful, or exciting?	It improve efficiency end performance	Fuel loading	Fire intensity	Unless current land use	Detection of the fire They clear away pattern diseased trees
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Wildife emit CO2 and other green house gases	We need to fit the the camera in came out and safe location	We are able to pinpoint the exact location of the fire	We need high quality video camera to detect the forest fire	We use image processing method called convolutional neural network to detect the fire
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	Our camera is used record the Real time camera	Video will be converted fire frames	Frames will be processing via algorithm to detect the fire	Help full for future life	Video will be converted fire frames