

# CUSTOMER JOURNEY

## User journey







by the Design Team of Accutest Interactive NL

People  
2-9

Time  
30 min

Difficulty  
Beginner

Creating user journeys is a quick way to help you and your team gain a deeper understanding of who you're designing for aka the stakeholder in your project. The information added here should be representative of the observations and research you've done about your users' experience.

1 Phases	Requirements needs	Sample collection	Data analysis	Information Utilization
High-level steps your user needs to accomplish. From start to finish.				
2 Steps	Selection of Parameter	Selection of methods	Precision and Accuracy	
Detailed actions your user has to perform.		Clean the sample containers and choose the filter pore size. Minimize microbial activity. Select sample prevention method.	Measurement of six parameters and analyse the data collected. The unnecessary data will be rejected. Being analyse the data and interpret result.	Finally the data collected is test and predict the good condition of the water. It will be detected by using the advanced artificial intelligence algorithms.
3 Feelings	<div>   </div> <div>  <div> <div>Less unused features</div> <div>Less development rework</div> <div>Some defects may occur</div> </div> </div>	 <p>High specificity for target compounds. Detection limits below regulatory trigger criteria. The reasonable throughput for sample collection is more quantity is difficult.</p>	 <p>Difficult to manage over time and with large data set. Require operation to submit data, sometimes its configuration is required.</p>	 <p>Usually feasible under exchange grants to a final result but it is challenging to accomplish the specific result to produce.</p>
4 Pain points	Undocumented process	Conflict Requirement	Need of more resources	
Problems your user runs into		Lack of technology and human resources occur sometimes. Storage and transportation issue happens. Technical hurdles is one of the pain point.	Collecting of water quality data can be expensive. Maintaining and repairing equipment costs can be rack up quickly overtime. Sometime incorrect may be an problem.	It still has a high require component. Good quality needed for all. To measure the required parameter of water.
5 Opportunities	Lower cost of development	Higher level of needs.	More beneficial Measures.	
Potential improvement or enhancements to the experience		Sampling reduces time and cost of research studies. The quality of water is always better with sample collection. It provides much quicker result.	Appropriate data submission gives an excellent output. Then it is easy to verify the parameters and can predict the water quality.	The utilization of data in decision making allows us to make decisions based on evidence, and also speed up the things by making it easier to share the perception. It also has the advantage of making it easier to verify the result in future.

Share your feedback

Accutest Interactive NL