Team ID: PNT2022TMID37140

1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

Define

CS, fit into

J&P, tap into BE,

- Nephrologist/Renal specialist
- People who having kidney diseases

6. CUSTOMER CONSTRAINTS

CS

J&P

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

- Lack of awareness about kidney problems
- Delayed symptoms.

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the

problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

- · Currently available medical treatment for **CKD**
- Prevention with balanced lifestyle

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

- To analyze and predict the chronic kidney disease based on parameter such as GRF, urine test.
- Awareness about chronic kidney disease

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do

- i.e. customers have to do it because of the change in regulations.
 - Symptoms arise at later stages
 - Imbalanced food habits and lifestyle.
 - There are no medical tests to predict before getting CKD

7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

- Using the dataset, we are getting an accurate detail about the main causes of CDK symptoms with the help of the data made a comparison with the patients symptoms.
- With this they came to know about CDK earlier

3. IPRIGGERS

What tiiggeis customeis to act?

They need to travel to hospital and wait for a long time to visit doctors to check whether they have chronic disease or not.

ľR 10. YOUR SOLUTION

If you aie woiking on an existing business, wiite down you cuffent solution first, fill in the canvas, and check how much it fits feality.

If you aie woiking on a new business pioposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customei limitations, solves a píoblem and matches customeí behaviouí.

By collecting the parameter from

8. CHANNELS of BEHAVIOUR

 $\overline{\mathrm{SL}}$

What kind of actions do customeís take online? Extíact online channels fíom 7

What kind of actions do customeis take offline? Extiact offline channels from 7and use# them foi customei development









4. EMOTIONS: BETORE / ATTER



How do customeís feel when they face a píoblem oí a job and afteíwaíds? i.e. lost, insecuíe > confident, in contíol - use it in youí communication stíategy & design.

BEFORE:

- Feeling frustrated
- Fear of excuse medical procedure and expenses

AFTER:

- Feeling safe
- Identify in the starting stage

existingpatients and try to predict new cases of CKD by using machine learning.

ONLINE: Browsing about the kidney related problems.

OFFLINE: Take proper medicine and continue checkup inthe hospital

Identify strong TR & EM