

## User Journey Map

	STAGE 1	STAGE 2	STAGE 3	STAGE 4
OBJECTIVES	To get his requirements full filled	Get a loan	Search for an lender	Review his/her credit score
NEEDS	Need of a user can me many from buying an smartphone to an house it can be anything	A good lender with decent intrest rate	Best interest rates ande tenure	A software to automatically Pridict the probability of loan getting approved
FEELINGS	Wants to buy anything which he/she carves for or need it	Should feel that his lender is good and is providing best possible intrest rste	Should be able to afford that emi	Should get his loan approval
BARRIERS	Can't afford such big investment at this time so opts for an loan	Can't search for Lender because it's not that easy	Need to have an good cibil score and bank statement to get the loan	Cannot do this thing on his own since takes a lot of time and knowledge