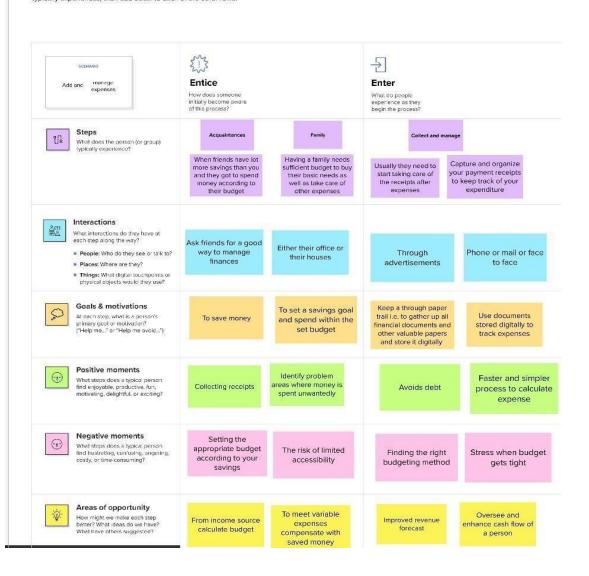
Project Design Phase-II Customer journey map

Date	21 October2022	
Team ID	PNT2022TMID39030	
Project Name	Personal Expense Tracker Application	



Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.



ingage	Exit		Extend	
the core moments the process, what ppens?	What do people typically experience as the process finishes	7	What happens after the experience is over?	
ustomer have so many Confirm the tose a locality time fill expensive expensive from the calculations of the confirmation of th	ling Know what's t			
Self-Service Resources Peer Refe	Get financial adv from friends	Control of the Contro	Review expense reports	
Generates and s reports to give a d insight about pro losses, budgets, in balance sheets,	etailed Keeping finance offits, organized	Helps to meet your financial objectives.	Review your budget regularly.	
Can we monthly expense report Use expense and spend according	money security	Budget puts a person on stronger financial footing for both the day-to-day and the long term	Create financial stability	
To much of reports Categorize expenses	and expenses ii	nder Complexity to e tax calculate tax	Check expenses on regular basis	
Reveals spending expens	d log to all ses and financial problems time	on Dashboard to display expense per category and have improve visibility	Helps you stick to your budget and cut out impulse spending	