

SPRINT 4

DATE	16 November 2023
TEAM ID	PNT2022TMID38567
PROJECT NAME	Customer Care Registry
MAXIMUM MARKS	20 Marks

App.py

```
from flask import Flask, render_template, request, redirect, url_for, session
```

```
import ibm_db
```

```
import re
```

```
app = Flask(__name__, template_folder="static")
```

```
app.secret_key = 'a'
```

```
conn =
```

```
ibm_db.connect("DATABASE=bludb;HOSTNAME=764264db-9824-4b7c-82df-40d1b13897c2.  
bs2io90l08kqb1od8lcg.databases.appain.cloud;PORT=32536;SECURITY=SSL;SSLServerCertif  
icate=DigiCertGlobalRootCA.crt;UID=mhd17189;PWD=VzsvTyQHZZ3IMA5B",",")
```

```
@app.route('/')
```

```
def homer():
```

```
    return render_template("home.html")
```

```

@app.route('/login',methods =['GET', 'POST'])
def login():
    global userid
    msg = ""

    if request.method == 'POST' :
        username = form['username']
        password = request.form['password']
        sql = "SELECT * FROM users WHERE username =? AND password=?"
        stmt = ibm_db.prepare(conn, sql)
        ibm_db.bind_param(stmt,1,username)
        ibm_db.bind_param(stmt,2,password)
        ibm_db.execute(stmt)
        account = ibm_db.fetch_assoc(stmt)
        print (account)
        if account:
            session['loggedin'] = True
            session['id'] = account['USERNAME']
            userid= account['USERNAME']
            session['username'] = account['USERNAME']
            msg = 'Logged in successfully !'

            msg = 'Logged insuccessfully !'
            return render_template ('dashboard.html', msg = msg)
        else:

```

```
msg = 'Incorrect username / password !'  
return render_template('login.html', msg = msg)
```

```
@app.route('/register', methods =['GET', 'POST'])  
def registet():  
    msg = "  
    if request.method == 'POST' :  
        username = request.form['username']  
        email = request.form['email']  
        password = request.form['password']  
        sql = "SELECT * FROM users WHERE username =?"  
        stmt = ibm_db.prepare(conn, sql)  
        ibm_db.bind_param(stmt,1,username)  
        ibm_db.execute(stmt)  
        account = ibm_db.fetch_assoc(stmt)  
        print(account)  
        if account:  
            msg = 'Account alreadexists !'  
        elif not re.match(r'^@]+@^[^@]+\.[^@]+' , email):  
            msg = 'Invalid email address !'  
        elif not re.match(r'[A-Za-z0-9]+' , username):  
            msg = 'name must contain only characters and numbers !'  
        else:  
            insert_sql = "INSERT INTO users VALUES (?, ?, ?)"  
            prep_stmt = ibm_db.prepare(conn, insert_sql)
```

```

        ibm_db.bind_param(prepare_stmt, 1, username)
        ibm_db.bind_param(prepare_stmt, 2, email)
        ibm_db.bind_param(prepare_stmt, 3, password)
        ibm_db.execute(prepare_stmt)

        msg = 'You have successfully registered !'

    elif request.method == 'POST':

        msg = 'Please fill out the form !'

    return render_template('register.html', msg = msg)

@app.route('/dashboard')

def dash():

    return render_template('dashboard.html')

@app.route('/apply', methods ['GET', 'POST'])

def apply():

    msg = "

    if request.method == 'POST' :

        username = request.form['username']

        email = request.form['email']

        Complaint= request.form['Complaint']

        #skills = request.form['skills']

        #jobs = request.form['s']

        sql = "SELECT * FROM users WHERE username =?"

        stmt = ibm_db.prepare(conn, sql)

        ibm_db.bind_param(stmt,1,username)

        ibm_db.execute(stmt)

        account = ibm_db.fetch_assoc(stmt)

        print(account)

        if account:

```

```

        msg = 'there is only 1 job position! for you'

        return render_template('apply.html', msg = msg)

    insert_sql = "INSERT INTO Complaint VALUES (?, ?, ?)"

    prep_stmt = ibm_db.prepare(conn, insert_sql)

    ibm_db.bind_param(prepare_stmt, 1, username)

    ibm_db.bind_param(prepare_stmt, 2, email)

    ibm_db.bind_param(prepare_stmt, 3, Complaint)

    #ibm_db.bind_param(prepare_stmt, 5, jobs)

    ibm_db.execute(prepare_stmt)

    msg = 'You have successfully applied for job !'

    session['loggedin'] = True

    TEXT = "Hello,a new application for job position" +Complaint+"is requested"

    elif request.method == 'POST':

        msg = 'Please fill out the form !'

        return render_template('apply.html', msg = msg)

@app.route('/display')

def display():

    #print(session["username"],session['id'])

    #cursor = ibm_db.connect(conn,)

    # cursor.execute('SELECT * FROM Complaint WHERE userid = % s', (session['id'],))

    # account = cursor.fetchone()

    return render_template('display.html',account = ibm_db)

@app.route('/logout')

def logout():

    session.pop('loggedin', None)

    session.pop('id', None)

    session.pop('username', None)

```

```
return render_template('home.html')

if __name__ == '__main__':
    app.run(debug=True, host='0.0.0.0')
```

Reg.html

```
<!DOCTYPE html>

<html lang="en">

<head>

    <meta charset="UTF-8">

    <meta http-equiv="X-UA-Compatible" content="IE=edge">

    <meta name="viewport" content="width=device-width, initial-scale=1.0">

    <title>DJKM_Customer_Care | LOGIN</title>

    <!-- favicon -->

    <!-- <link rel="shortcut icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->

    <!-- <link rel="icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->

    <link rel="icon" type="image/png" sizes="16x16" href="/assets/img/favicon-32x32.png">

    <!-- bootstrap css cdn -->

    <link rel="stylesheet"
href="https://stackpath.bootstrapcdn.com/bootstrap/4.5.2/css/bootstrap.min.css"
integrity="sha384-JcKb8q3iqJ61gNV9KGb8thSsNjpSL0n8PARn9HuOnIxN0hoP+VmmDGMN
5t9UJ0Z" crossorigin="anonymous">

    <link rel="stylesheet"
href="https://cdn.jsdelivr.net/npm/font-awesome/4.7.0/css/font-awesome.css">

    <!-- css stylesheet -->

    <link rel="stylesheet" href="css/style.css">

    <!-- font styles cdn -->

    <link rel="preconnect" href="https://fonts.gstatic.com">
```

```

    <link href="https://fonts.googleapis.com/css2?family=egreya&display=swap"
rel="stylesheet">

    <link href="https://fonts.googleapis.com/css2?family=Alegreya:wght@600&display=swap"
rel="stylesheet">

</head>

<body>

    <!-- bootstrap navbar -->

    <div class="logo mt-3 text-center">

        <a class="main-logo-img mt-5" href="#">

            <!-- <a class="navbar-brand" href="index.html">JobPortal</a> -->

            </a>

        </div>

        <!-- navbar ends -->

        <!-- Login form -->

        <div class="login text-center mt-5">

            <h2> Register Form </h2>

            <form action="/register" method="post">

                <div class="msg">{{ msg }}</div>

                <!-- <input type="text" placeholder="fullname" id="fullname"> </br></br> -->

                <input type="text" name="username" placeholder="Enter Your Username"
id="username" required></br></br>

                <input type="email" name="email" placeholder="Enter Your Email ID"
id="email" required></br></br>

                <input type="password" name="ssword" placeholder="Enter Your
Password" id="password" required></br></br>

                </br>

                </br>

                <button type="submit" id="button" class="btn btn-primary"> Register </button>

```

```
</form>

</div>

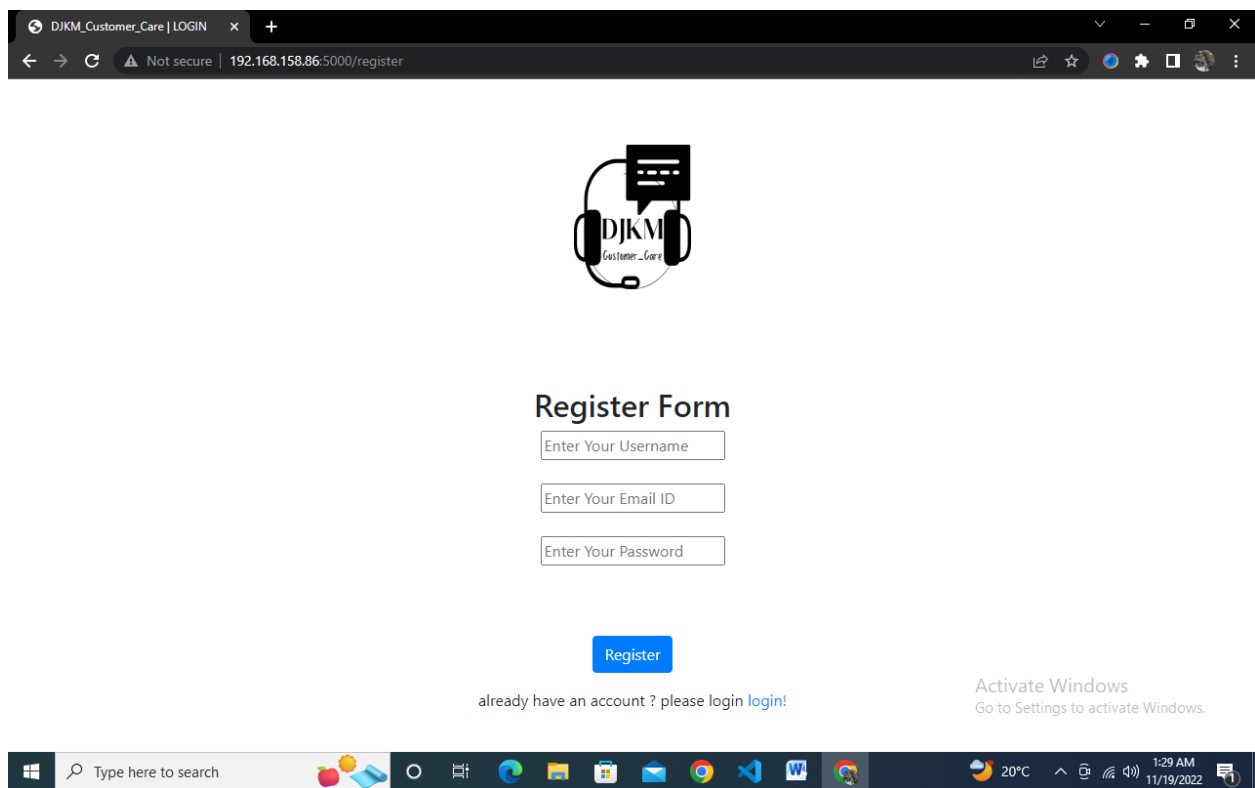
<div class="note mt-3 text-center"> <!--Register form -->

<p> already have an account ? please login <a href="/login">login! </a> </p>

</div>

</body>

</html>
```



Login.html

```
<!DOCTYPE html>

<html lang="en">

<head>

  <meta charset="UTF-8">

  <meta http-equiv="X-UA-Compatible" content="IE=edge">

  <meta name="viewport" content="width=device-width, initial-scale=1.0">

  <title>DJKM_Customer_Care | LOGIN</title>

  <!-- favicon -->

  <!-- <link rel="shortcut icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->

  <!-- <link rel="icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->

  <link rel="icon" type="image/png" sizes="16x16" f="/assets/img/favicon-32x32.png">

  <!-- bootstrap css cdn -->

  <link rel="stylesheet"
href="https://stackpath.bootstrapcdn.com/bootstrap/4.5.2/css/bootstrap.min.css"
integrity="sha384-JcKb8q3iqJ61gNV9KGb8thSsNjpSL0n8PARn9HuZOnIxN0hoP+VmmDGM
N5t9UJ0Z" crossorigin="anonymous">

  <link rel="stylesheet"
href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/4.7.0/css/font-awesome.css">

  <!-- css stylesheet -->

  <link rel="stylesheet" href="css/style.css">

  <!-- font styles cdn -->

  <link rel="preconnect" href="https://fonts.gstatic.com">

  <link href="https://fonts.googleapis.com/css2?family=Alegreya&display=swap"
rel="stylesheet">

  <link href="https://fonts.googleapis.com/css2?family=Alegreya:wght@600&display=swap"
rel="stylesheet">

</head>
```

```
<body>

  <!-- bootstrap navbar -->

  <div class="logo mt-3 text-center">

    <a class="main-logo-img mt-5" href="#">

      <!-- <a class="navbar-brand" href="index.html">JobPortal</a> -->

      </a>

    </div>

    <!-- navbar ends -->

    <!-- Login form -->

    <div class="login text-center mt-5">

      <h2> Login Form </h2>

      <form action="/login" method="post">

        <div class="msg">{{ msg }}</div>

        <input type="text" name="username" placeholder="Enter Your Username" id="username"
required></br></br>

          <input type="password" name="password" placeholder="Enter Your
Password" id="password" required></br></br>

        </br>

        </br>

        <button type="submit" id="button" class="btn btn-primary"> Login </button>

      </form>

    </div>

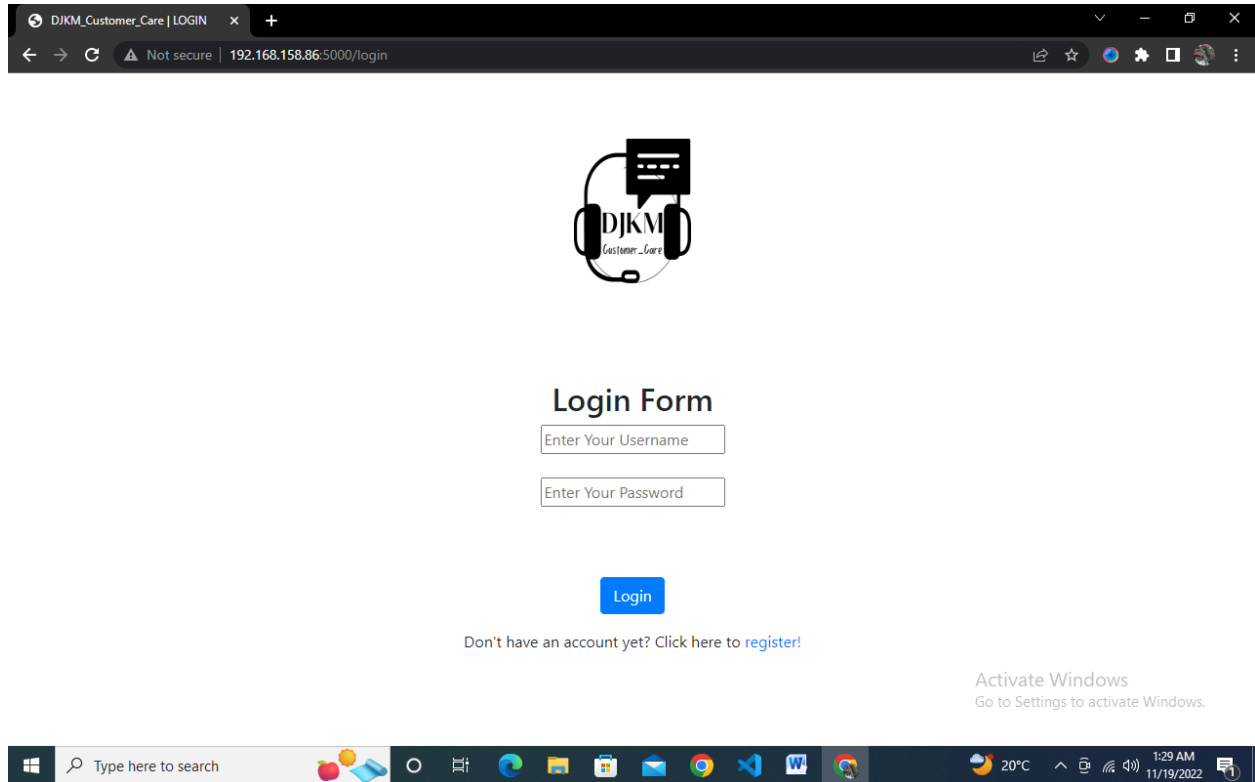

    <div class="note mt-3 text-center"> <!--Register form -->

    <p> Don't have an account yet? Click here to <a href="register">register! </a> </p>

    </div>

</body>
```

</html>



Dash.html

```
<!DOCTYPE html>
```

```
<html lang="en">
```

```
<head>
```

```
<meta charset="UTF-8">
```

```
<meta http-equiv="X-UA-Compatible" content="IE=edge">
```

```
<meta name="viewport" content="width=device-width, initial-scale=1.0">
```

```
<title>DJKM_Customer_Care | HOME</title>
```

```
<meta charset="UTF-8">
```

```
<!-- favicon -->
```

```
<!-- <link rel="shortcut icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->
```

```
<!-- <link rel="icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->

<link rel="icon" type="image/png" sizes="16x16" href="/assets/img/favicon-32x32.png">

<!-- bootstrap css cdn -->

<link rel="stylesheet"
href="https://stackpath.bootstrapcdn.com/bootstrap/4.5.2/css/bootstrap.min.css"
integrity="sha384-JcKb8q3iqJ61gNV9KGb8thSsNjpSL0n8PARn9HuZOnIxN0hoP+VmmDGM
N5t9UJ0Z" crossorigin="anonymous">

<link rel="stylesheet"
href="https://cdn.jsdelivr.net/npm/font-awesome/4.7.0/css/font-awesome.css">

<!-- css stylesheet -->

<link rel="stylesheet" href="css/style.css">

<!-- font styles cdn --> <link rel="preconnect" href="https://fonts.gstatic.com">

<link href="https://fonts.googleapis.com/css2?family=Alegreya&display=swap"
rel="stylesheet">

<link href="https://fonts.googleapis.com/css2?family=Alegreya:wght@600&display=swap"
rel="stylesheet">

</head>

<body>

<!-- bootstrap navbar -->

<nav class="navbar sticky-top navbar-expand-lg navbar-light">

  <div class="container-fluid">

    <a class="main-logo-img mt-3" href="#">

      <!-- <a class="navbar-brand" href="index.html">JobPortal</a> -->

    </a>

    <button class="navbar-toggler" type="button" data-bs-toggle="collapse"
data-bs-target="#navbarSupportedContent" aria-controls="navbarSupportedContent"
aria-expanded="false" aria-label="Toggle navigation">

      <span class="navbar-toggler-icon"></span>

    </button>

    <div class="row donate-sponsor">
```

```
    <a type="button" class="btn btn-success mr-1" id="donate"
href="/logout">LOGOUT</a>
```

```
    <a type="button" class="btn btn-warning mr-1" id="sponsor"
href="register">REGISTER</a>
```

```
    <a type="button" class="btn btn-primary mr-1" id="sponsor" href="display">MY
Complaint</a>
```

```
  </div>
```

```
</div>
```

```
</nav>
```

```
<!-- navbar ends -->
```

```
<!-- what we focus on -->
```

```
<section class="our-focus">
```

```
  <div class="container">
```

```
    <h2 class="text-center mt-3">Welcome To DM_Customer_Care</h2>
```

```
    <div class="row ml-3 mt-3">
```

```
      <div class="col-lg-3 mr-5" id="focus-first">
```

```
        <div class="card" style="width: 19rem;">
```

```
          <!-- 
```

```
          <!-- <div class="card-body">
```

```
            <h5 class="card-title">Python</h5>
```

```
            <p class="card-text">Skills for python
```

```
          </p>
```

```
            <a href="apply" class="btn btn-primary">Apply Now</a>
```

```
          </div>
```

```
        </div>
```

```
      </div>      <div class="col-lg-3 mr-5" id="focus-second">
```

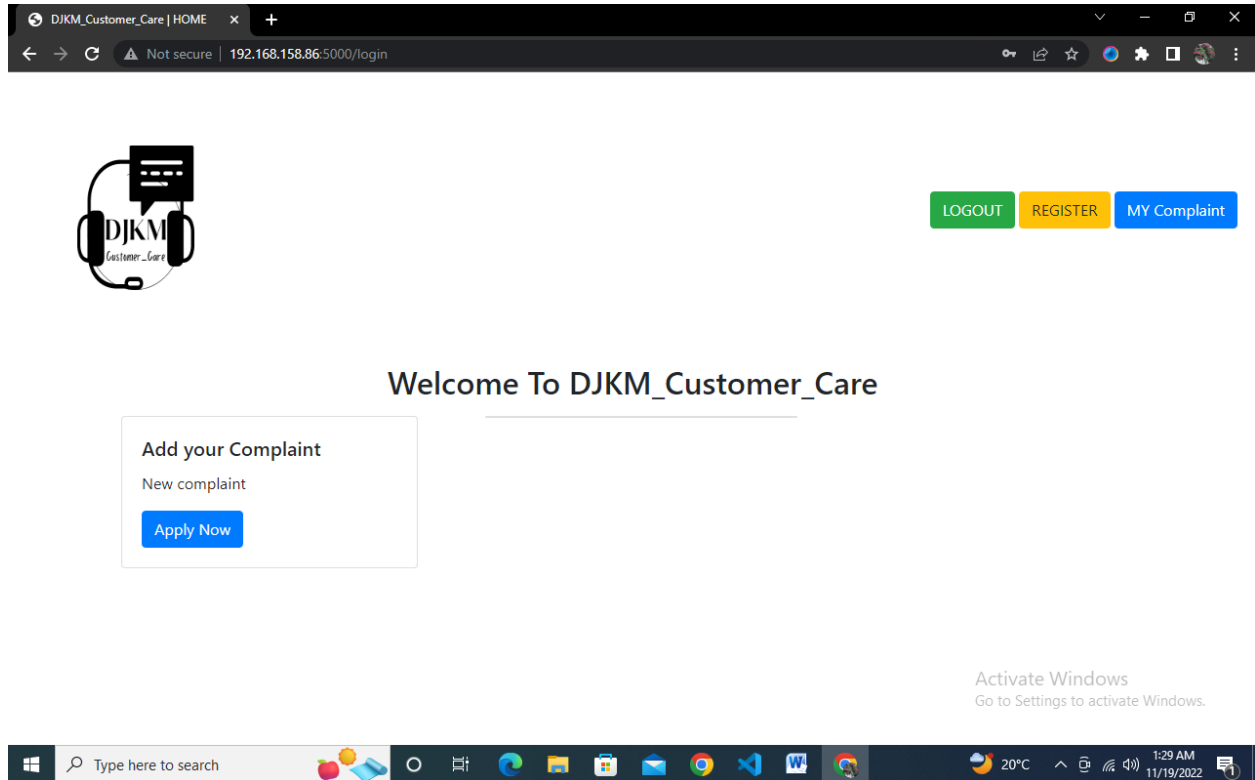
```
        <div class="card" style="width: 20rem;">-->
```

```
          <!-- 
```

```

    <div class="card-body">
      <h5 class="card-title">Add your Complaint</h5>
      <p class="card-text">New complaint</p>
      <a href="apply" class="btn btn-primary">Apply Now</a>
    </div>
  </div>
</div>
<div class="col-lg-3 ml-5" id="focus-third">
  <div class="card" style="width: 20rem;">
    <!-- 
    <!-- <div class="card-body">
      <h5 class="card-title">HR Manager</h5>
      <p class="card-text">skills for hr manager</p>
      <a href="apply" class="btn btn-primar>Apply Now</a>
    </div>-->
  </div>
</div>
</div>
</div>
</div>
</section>
<!-- focus section ends -->
<!-- footer starts -->
<!-- Site footer -->
</body>
</html>

```



Apply.html

```
<!DOCTYPE html>
<html lang="en">
<head>
  <meta charset="UTF-8">
  <meta http-equiv="X-UA-Compatible" content="IE=edge">
  <meta name="viewport" content="width=device-width, initial-scale=1.0">
  <title>DJKM_Customer_Care | APPLY</title>
  <!-- favicon -->
  <!-- <link rel="shortcut icon" href="/assets/img/vicon.ico" type="image/x-icon"> -->
  <!-- <link rel="icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->
  <link rel="icon" type="image/png" sizes="16x16" href="/assets/img/favicon-32x32.png">
```

```

<!-- bootstrap css cdn -->

<link rel="stylesheet" href="https://stackpath.bootstrapcdn.com/bootstrapbootstrap.min.css"
integrity="sha384-JcKb8q3iqJ61gNV9KGb8thSsNjpSL0n8PARn9HuZOnIxN0hoP+VmmDGM
N5t9UJ0Z" crossorigin="anonymous">

<link rel="stylesheet"
href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/4.7.0/css/font-awesome.css">

<!-- css stylesheet -->

<link rel="stylesheet" href="css/style.css">

<!-- font styles cdn -->

<link rel="preconnect" href="https://fonts.gstatic.com">

<link href="https://fonts.googleapis.com/css2?family=Alegreya&display=swap"
rel="stylesheet">

<link href="https://fonts.googleapis.com/css2?family=Alegreya:wght@600&display=swap"
rel="stylesheet">

</head>

<body>

<!-- bootstrap navbar -->

<div class="logo mt-3 text-center">

  <a class="main-logo-img mt-5" href="#">

    <!-- <a class="navbar-brand" href="index.html">JobPortal</a> -->

  </a>

</div>

<!-- navbar ends -->

<!-- Login form -->

<div class="login text-center mt-5">    <h2>Apply Now</h2>

  <div class="msg">{{ msg }}</div>

  <form action="/apply" method="post" class="mt-3">

    <!-- <input type="text" placeholder="fullname" id="fullname"> </br></br> -->

```



```
<input type="text" name="username" placeholder="Enter Your Username"
id="username" required></br></br>
```

```
<input type="email" name="email" placeholder="Enter Your email" id="email"
required></br></br>
```

```
<input type="text" name="Complaint" placeholder="Enter Your Complaint"
id="Complaint" required></br></br>
```

```
<!--<input type="text" name="skills" placeholder="Enter Your skills"
id="skills" required></br></br>
```

```
<select name ="s">
<option value ="PYTHON"> Python</option>
<option value ="ML"> ML</option>
<option value ="AI"> AI</option>
</select>
```

```
</br></br>-->
```

```
<button type="submit" id="button" class="btn btn-primary"> Submit</button>
```

```
</form>
```

```
</div>
```

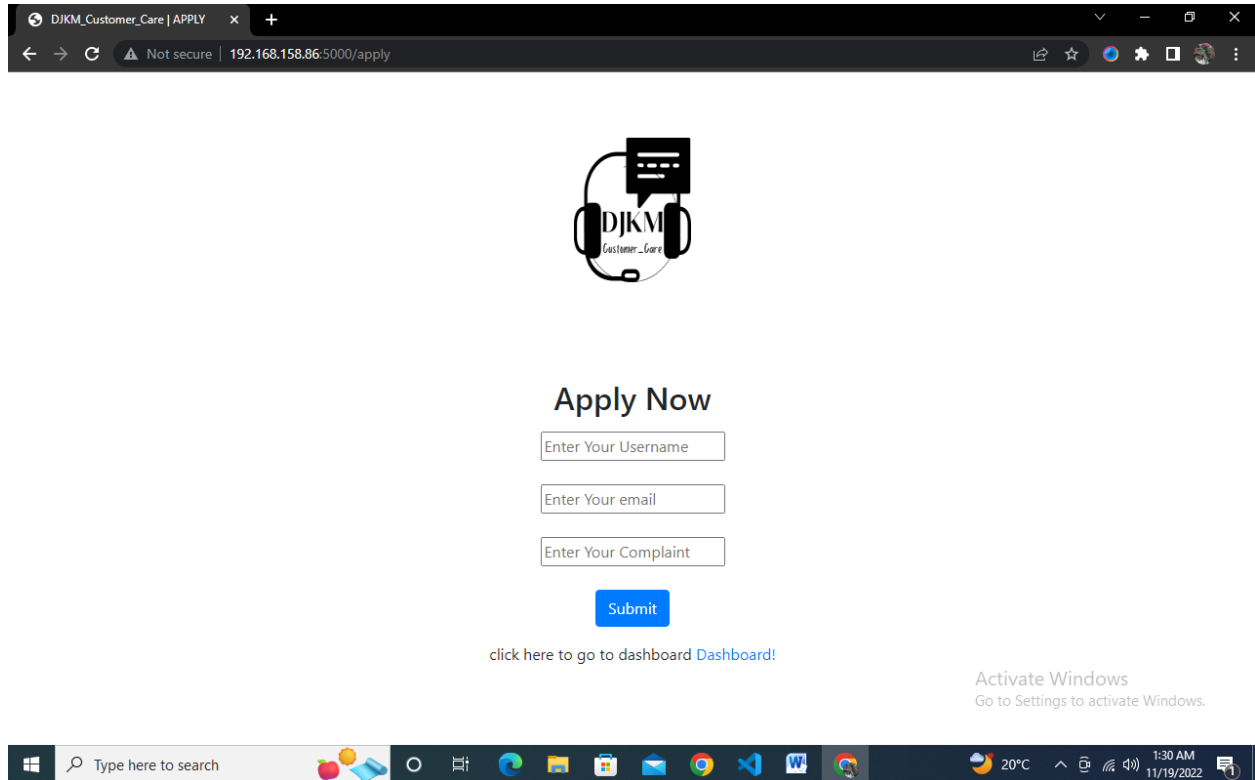
```
<div class="note mt-3 text-center">
```

```
<p> click here to go to dashboard <a href="dashboard">Dashboard! </a> </p>
```

```
</div>
```

```
</body>
```

```
</html>
```



Display.html

```
<!DOCTYPE html>
```

```
<html lang="en">
```

```
<head>
```

```
  <meta charset="UTF-8">
```

```
  <meta http-equiv="X-UA-Compatible" content="IE=edge">
```

```
  <meta name="viewport" content="width=device-width, initial-scale=1.0">
```

```
  <title>DJKM_Customer_Care | HOME</title>
```

```
  <div class="msg">{{ msg }}</div>
```

```
</head>
```

```
<!-- favicon -->
```

```
<!-- <link rel="shortcut icon" href="/asseg/favicon.ico" type="image/x-icon"> -->
```

```

<!-- <link rel="icon" href="/assets/img/favicon.ico" type="image/x-icon"> -->

<link rel="icon" type="image/png" sizes="16x16" href="/assets/img/favicon-32x32.png">

<!-- bootstrap css cdn -->

<link rel="stylesheet"
href="https://stackpath.bootstrapcdn.com/bootstrap/4.5.2/css/bootstrap.min.css"
integrity="sha384-JcKb8q3iqJ61gNV9KGb8thSsNjpSL0n8PARn9HuZOnIxN0hoP+VmmDGM
N5t9UJ0Z" crossorigin="anonymous">

<link rel="stylesheet"
href="https://cdnjs.cloudflare.com/ajax/libs/font-awesome/4.7.0/css/font-awesome.css">

<!-- css stylesheet -->

<link rel="stylesheet" href="css/style.css

<!-- font styles cdn -->

<link rel="preconnect" href="https://fonts.gstatic.com">

<link href="https://fonts.googleapis.com/camily=Alegreya&display=swap"
rel="stylesheet">

<link href="https://fonts.googleapis.com/css2?family=Alegreya:wght@600&display=swap"
rel="stylesheet">

</head>

<body>

<!-- bootstrap navbar -->

<nav class="navbar sticky-top navbar-expand-lg navbar-light">

  <div class="container-fluid">

    <a class="main-logo-img mt-3" href="#">

    <!-- <a class="navbar-brand" href="index.html">JobPortal</a> -->

    </a>

    <button class="navbar-toggler" type="button" data-bs-toggle="collapse"
data-bs-target="#navbarSupportedContent" aria-controls="navbarSupportedContent"
aria-expanded="false" aria-label="Toggle navigation">

      <span class="navbar-toggler-icon"></span>

    </button>

```

```

        <div class="row donate-sponsor">

            <a type="button" class="btn btn-success mr-1" id="donate"
href="/logout">LOGOUT</a>

            <a type="button" class="btn btn-warning r-1" id="sponsor"
href="register">REGISTER</a>

            <a type="button" class="btn btn-primary mr-1" id="sponsor" href="display">MY
Complaint</a>

        </div>

    </div>

</nav>

<!-- navbar ends -->

<!-- what we focus on -->

<section class="our-focus">

    <div class="container">

        <h2 class="text-center mt-3">Your details</h2>

        <div class="border">

<table class="worddark"></br></br></br></br>

<tr>

    <td>username:</td>

    <td>{{ account[1] }}</td>

</tr>

<tr>

    <td>Email ID:</td>

    <td>{{ account[2] }}</td>

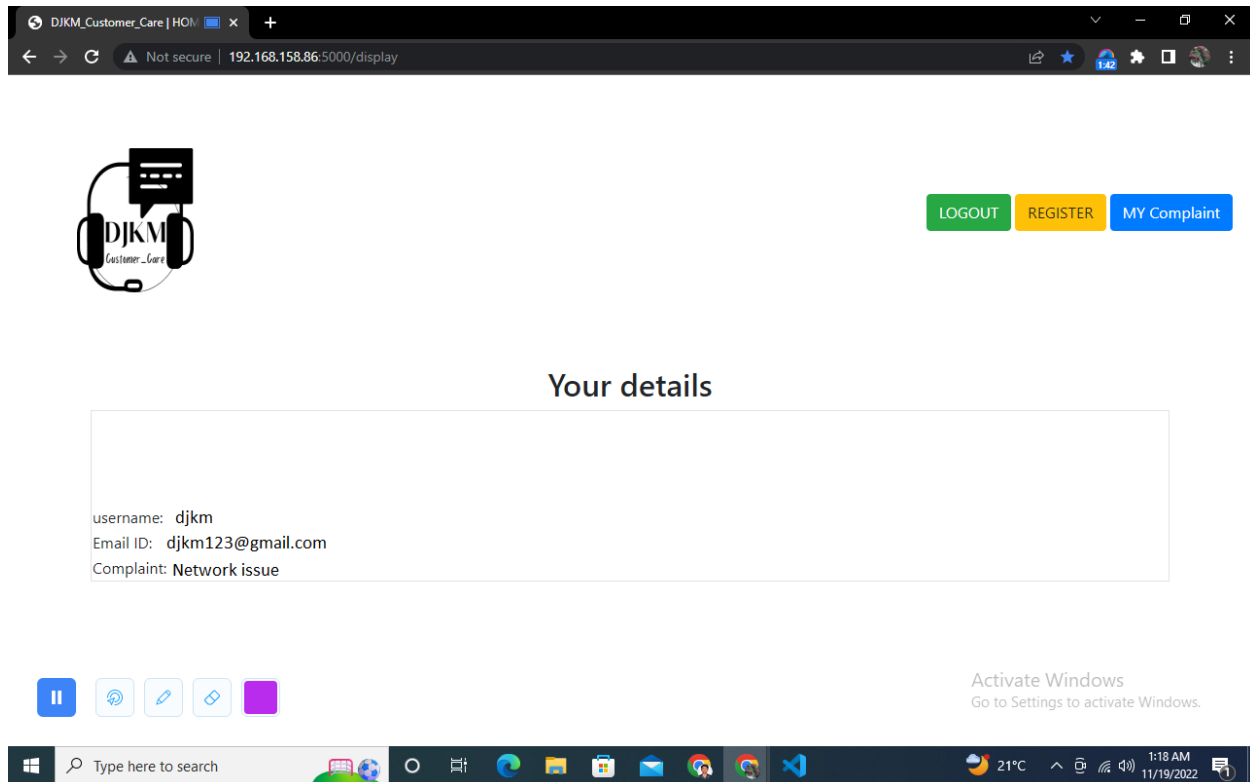
</tr>

<tr>

    <td>Complaint:</td>

```

```
<td>{{ account[3] }}</td>
</tr>
</table>
</section>
</body>
</html>
```



DJKM Customer Care

LOGOUT REGISTER MY Complaint

Your details

username: djkm
Email ID: djkm123@gmail.com
Complaint: Network issue

Activate Windows
Go to Settings to activate Windows.

Type here to search

21°C 1:18 AM 11/19/2022