Not having a satisfactory

Not able to solve the issue

Must require internet

Agent is assigned to each customer

Speed response to customers

Problems

Solution architect

Solution

Response time is too long

Lack of knowledge

Proper communication with agent

Social media ticketing

Not having the right tools

Provides chatbot assistance

Alerting the customer with email

Project Title: Customer Care Registry
Project Design Phase -I- Solution
Architecture
Team ID: PNT2022TMID38567