# 1. CUSTOMER SEGMENT(S)

CS

Who is your customer?
i.e. working parents of 0-5 y.o. kids

Fitness minded people and Commoners who loves to eat and interested to know the ingredients and nutrition present

#### **6. CUSTOMER CONSTRAINTS**

1. Network Connections

2.Device with Cameras

CC

### 5. AVAILABLE SOLUTIONS

AS

Explore

AS,

Focus on

J&P,

tap into BE, understand

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

We are going to be different than the competition by providing the followings 1.By displaying the cost of Ingredients 2.By not compelling user to join subscription 3.By minimizing the occurrences of the Ads to 1 per day 4.By introducing Chat bots

# 2. JOBS-TO-BE-DONE / PROBLEMS

J&P

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

Listing of Ingredients and Nutrition value

# 9. PROBLEM ROOT CAUSE

RC

What is the real reason that this problem exists?
What is the back story behind the need to do this job?
i.e. customers have to do it because of the change in regulations.

1.Food packaging comes with nutrition labels but it's still not very convenient for people to refer it
2.Increasing obesity rates

What constraints prevent your customers from taking action or limit their choices

of solutions? i.e. spending power, budget, no cash, network connection, available devices.

## 7. BEHAVIOUR

BE

What does your customer do to address the problem and get the job done?
i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

- 1.Take recommendations from our App 2.Eat Healthy foods
- 3.Exercise regularly

## 3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

seeing fit and healthy people

## 10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

Eat well, Sleep well, Study well and Train well

#### 8. CHANNELS of BEHAVIOUR



8.1 ONLIN

What kind of actions do customers take online? Extract online channels from #7

Reporting problems to Chat bots

#### 4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards?
i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

Before - Insecure and Inferiority complex After - Healthy and Confident

#### 8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

Saving the track records

Extract online & offline CH of BE