University Admit Eligibility  Predictor	Entice	Enter	Engage	Exit
Steps Which step of the experience are you describing?	<b>Discovery</b> Why do they even start journey?	Registration Why would they trust you?	Onboarding and First Use  How can they feel successful?	Sharing Why would they invite others?
Interactions  What does the customer do? What information do they look for? What is their content?  Take a tour  Search  Eligibility	Take a tour  Take a tour  To search for Eligiblity Criteria to get admission University	By Clicking on the help icon  The user Completes User Profile  Universities	The user enters their academic preferred location in information  Enter a Particular preferred location in india  Search for the desired Colleges	To know the list of Universities they are eligible  To know the details about the University in their preferred Locations
Goals & motivations What part of the service do they interact with?	Help to get Information about the Universities  Help to find the eligible university	Help to find relevant Help to find information about the universities  Help to find Location University	To know about  academic details  needed  Help to navigate through the website  Universities	Help to find  University information  Help to know what to do next
Customer Feeling What is the customer feeling?				••
Areas of opportunity  What could we improve or introduce	To search about the University that they are eligible		They come to know about the University they are eligible in their preferred location	