

## Ideation Phase

### Empathize & Discover

Date	19 September 2022
Team ID	PNT2022TMID11994
Project Name	Project – Real-Time Communication System Powered By AI for Specially Abled.
Maximum Marks	4 Marks

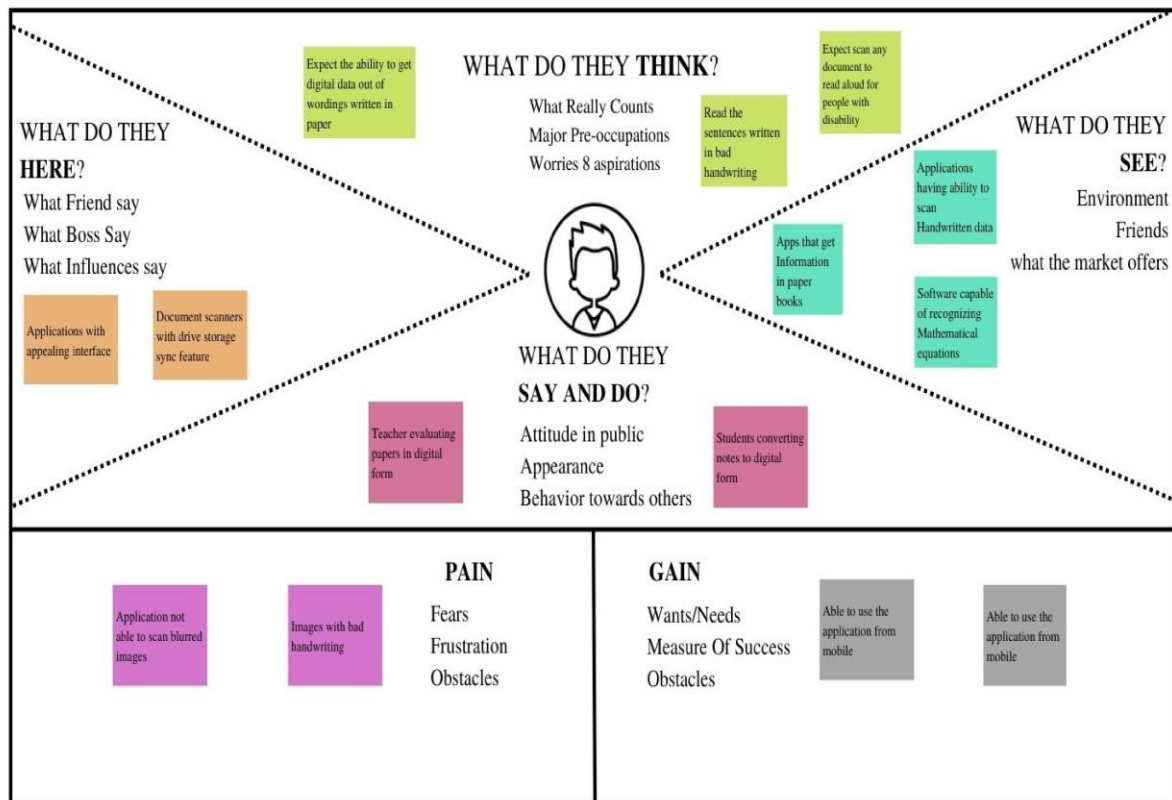
#### Empathy Map :

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

Definition of Empathy Mapping involves what they will do, what do they sense, what will they say, what they think, and how they feel. In past engagements, users use Empathy Maps to kick off persona exercises. For example, we did Empathy Mapping with a group of dispatchers for a field service operations company. This allowed us to understand what things really stress them out and make their jobs hard to do. These were rise opportunities to build innovative solutions.



## OUR PROJECT EMPATHY MAP:



TITLE: REAL-TIME COMMUNICATION SYSTEM POWERED BY AI FOR SPECIALLY ABLED