

**This software feature is available in the Phishing Monitoring section.**

**Buy products online without any hesitation.**

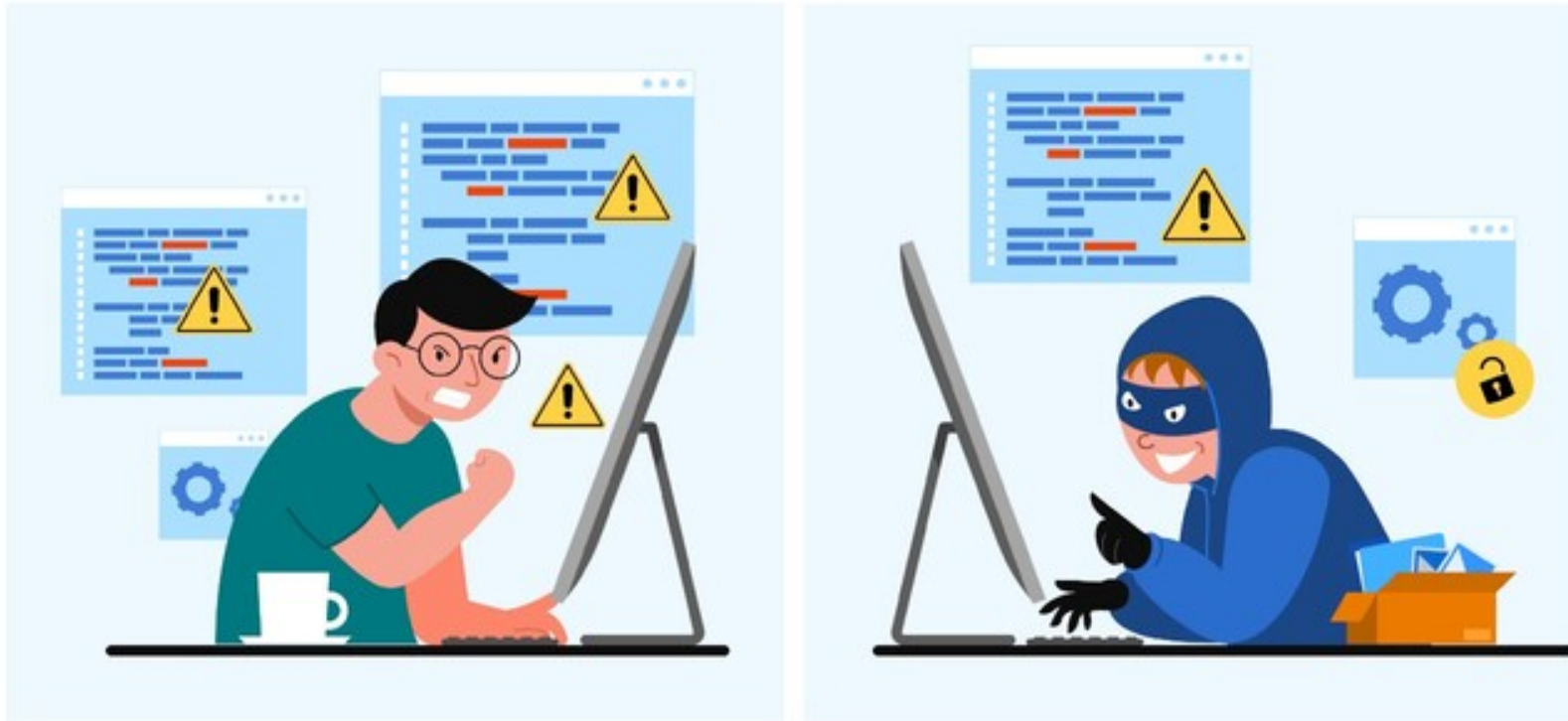
## *What do they* **THINK AND FEEL?**

what really counts  
major preoccupations  
worries & aspirations

**User can make online payment securely.**

**Phishing is a type of practice done on the Internet  
Personal data is obtained illegally.**

**Do not click on hyperlinks without examining the hidden URL.**



**Protect the confidential data**

## *What do they* **SEE?**

environment  
friends  
what the market offers

## *What do they* **HEAR?**

what friends say  
what boss say  
what influencers say

**Avoid getting Fraud scammed**

**Avoid opening suspicious link**

**They say all website is fake and spam**

## *What do they* **SAY AND DO?**

attitude in public  
appearance  
behavior towards others

**A phishing attack is a simple way to obtain sensitive information from innocent users.**

**Lack of Security Awareness**

**Loss of confidentiality and important data would reveleated sometimes**

**The main objective of attackers is to steal bank account credentials.**

## **PAIN**

fears  
frustrations  
obstacles

**Money could be stolen through online transaction**

## **GAIN**

"wants" / needs  
measures of success  
obstacles

**Private email domain for personal use**

**User needs to protect user information**

**An obvious solution is to educate users to reduce their vulnerability to phishing attacks.**