

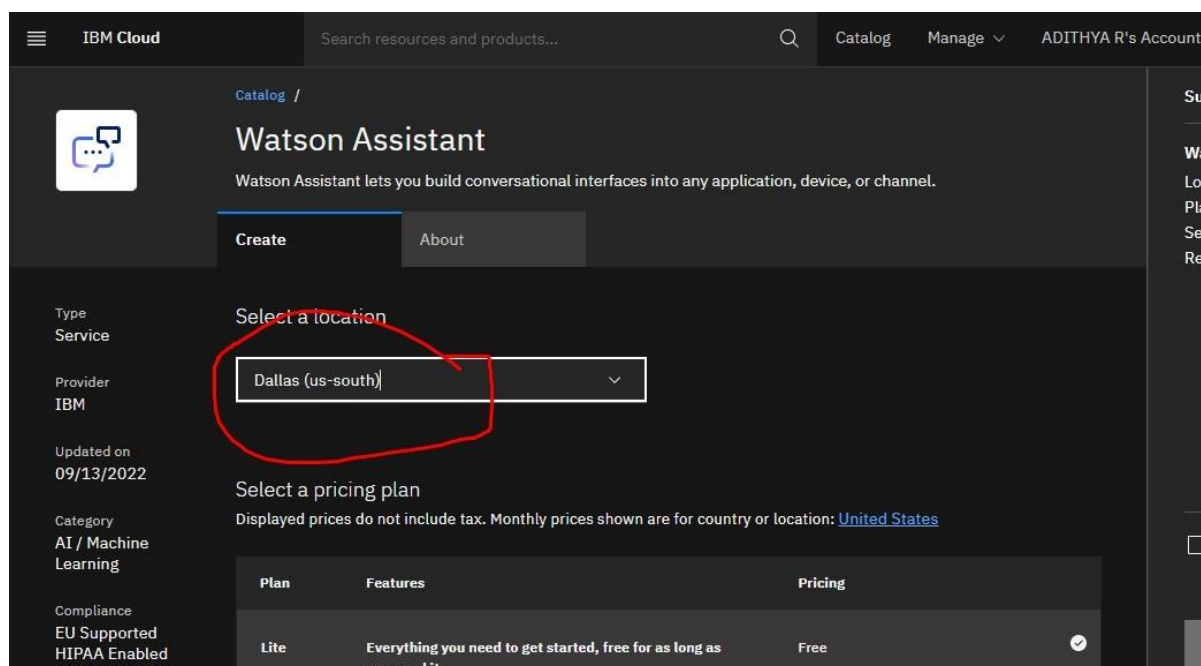
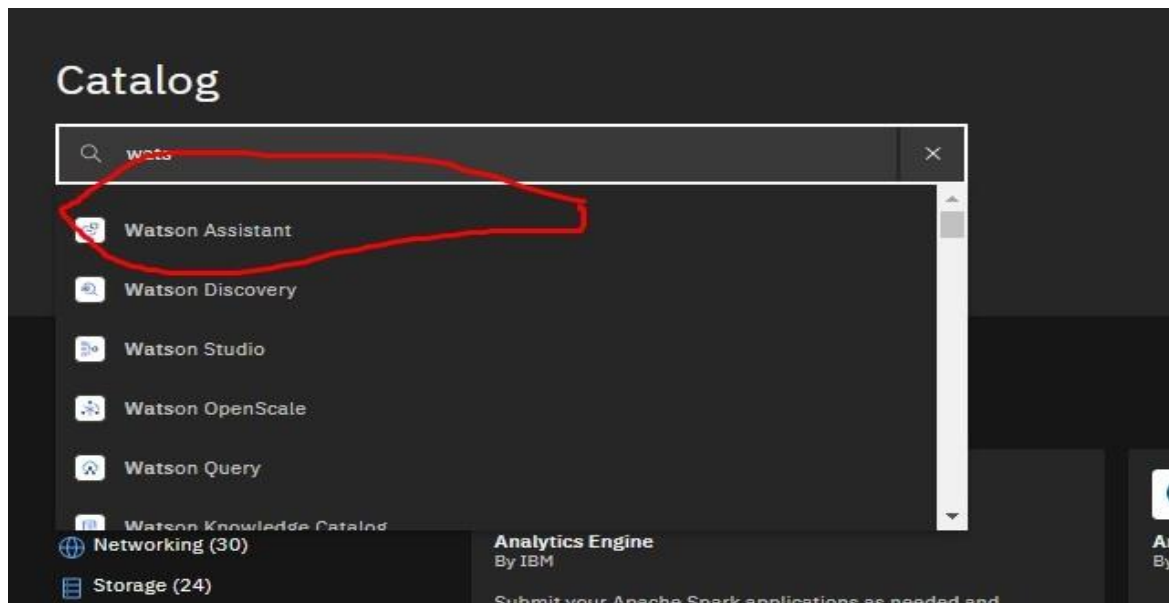
Project Development Phase

Sprint 1

Date	29 October 2022
Team ID	PNT2022TMID44424
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY

Screenshots of Sprint 1 Tasks:

Create IBM Watson Assistant Service:



IBM Cloud

Search resources and products...

Catalog

Manage

ADITHYA R's Account

Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create

About

Type

Service

Provider

IBM

Updated on

09/13/2022

Category

AI / Machine Learning

Compliance

EU Supported
HIPAA Enabled
IAM-enabled

Location

Sydney
Frankfurt

Select a location

Dallas (us-south)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- --- World-class conversational AI with Watson	Free

Summary

Watson Assistant

Free

Location: Dallas

Plan: Lite

Service name: Watson Assistant-ug

Resource group: Default

☒ I have read and agree to the following license agreements:

[Terms](#)

Create

Add to estimate

IBM Cloud

Search resources and products...

Catalog

Manage

ADITHYA R's Account

Resource list

Watson Assistant-ug

Active

Add tags

Details

Actions...

Manage

Service credentials

Plan

Connections

Start by launching the tool

Launch Watson Assistant

Getting started tutorial

API reference

Credentials

Download

Show credentials

API key:

URL:

<https://api.us-south.assistant.watson.cloud.ibm.com/instances/67b328e0-7f11-430d-b011-000000000000>

Plan

Lite

Upgrade

IBM Watson Assistant

Lite

Upgrade

Welcome to the new Watson Assistant

Next

Create

Personalize

Customize

Preview

Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

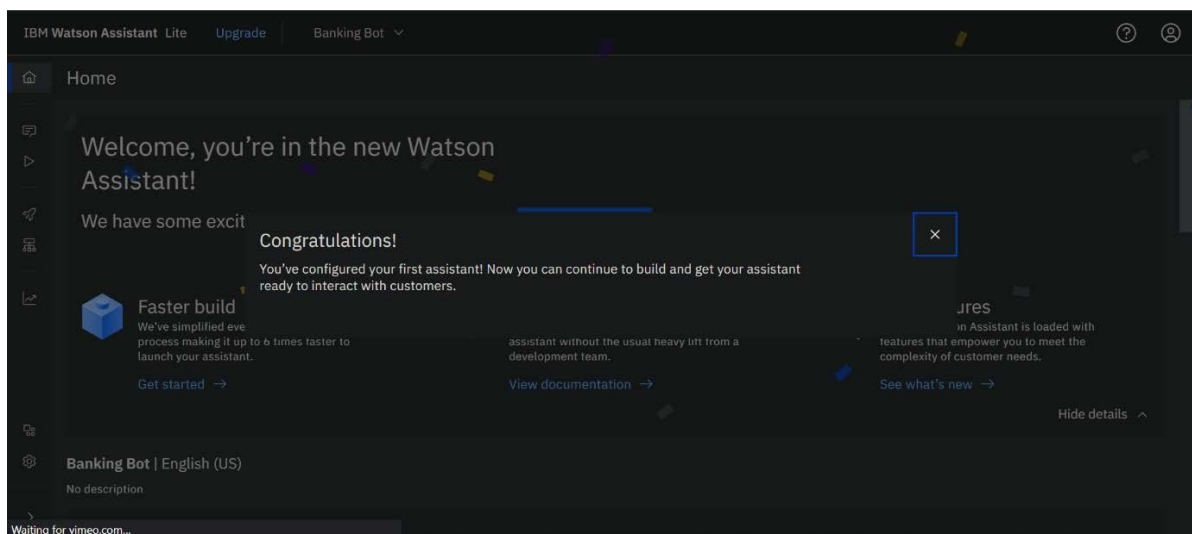
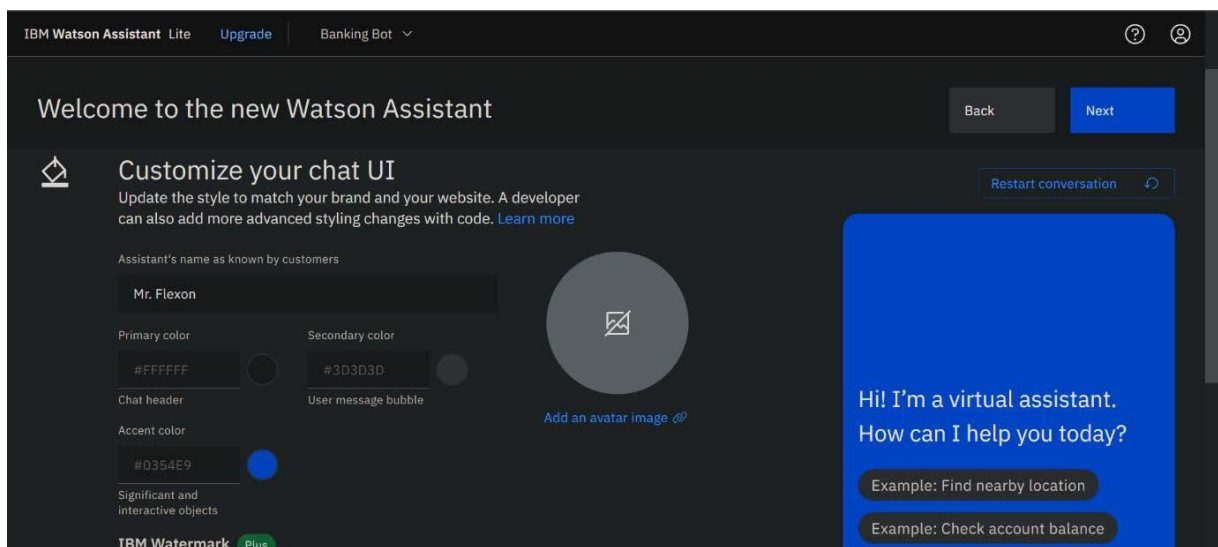
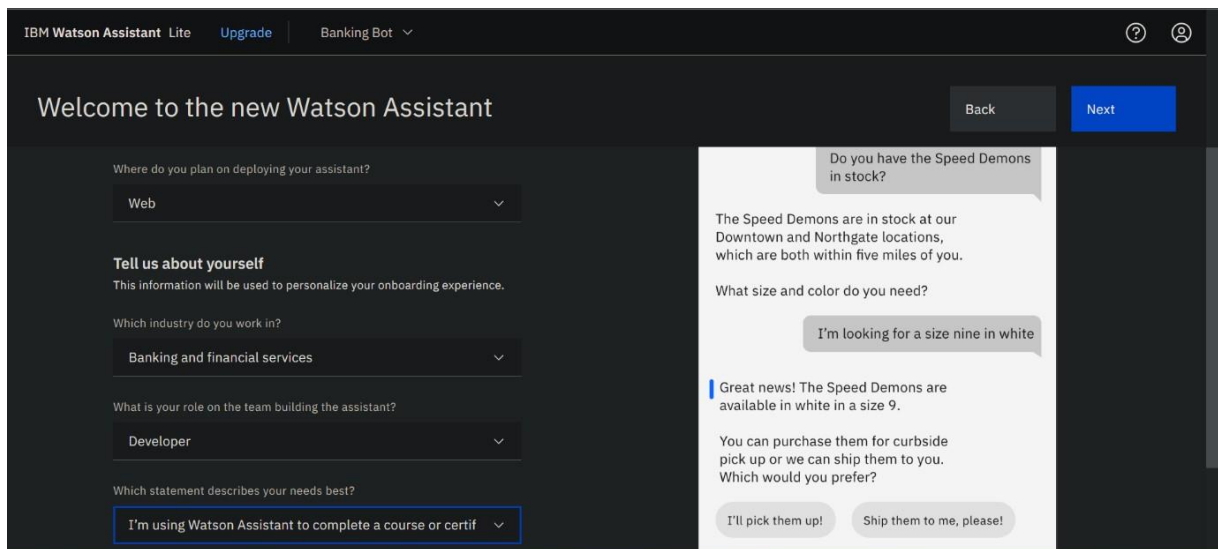
Assistant name

Banking Bot

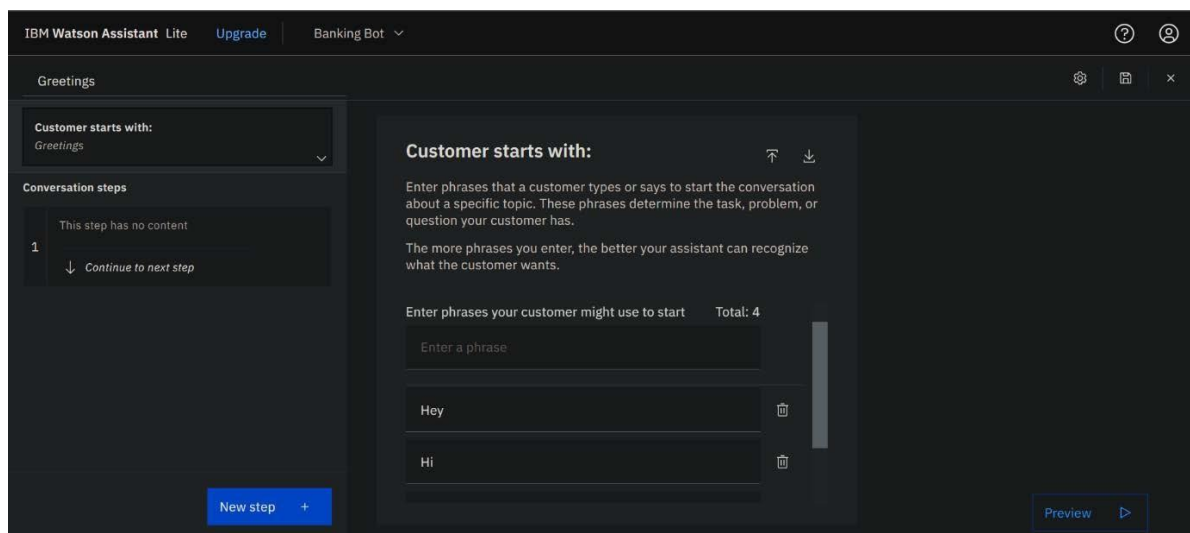
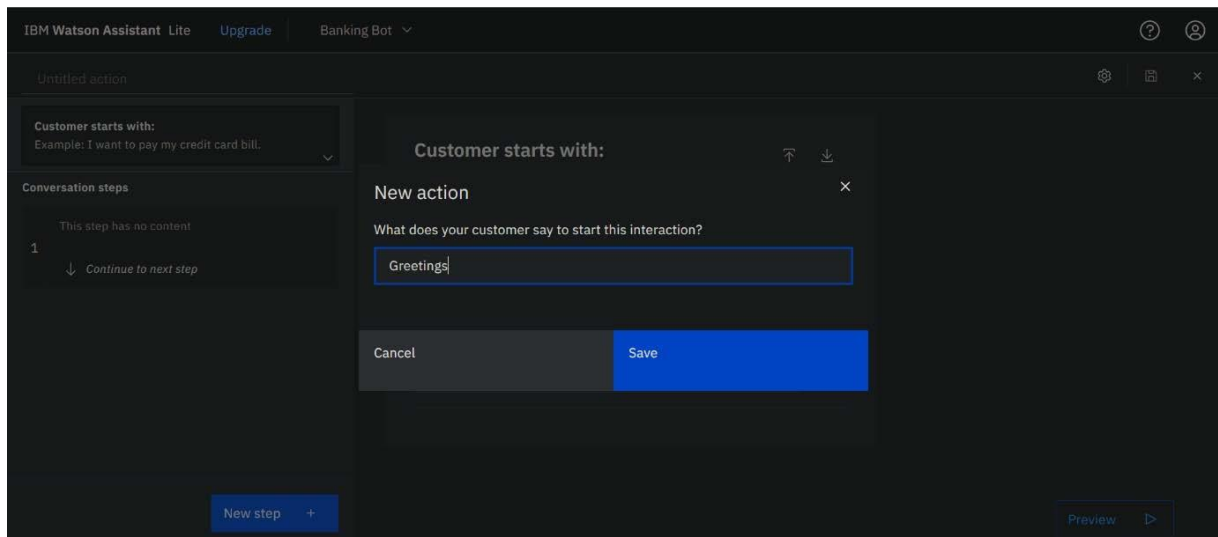
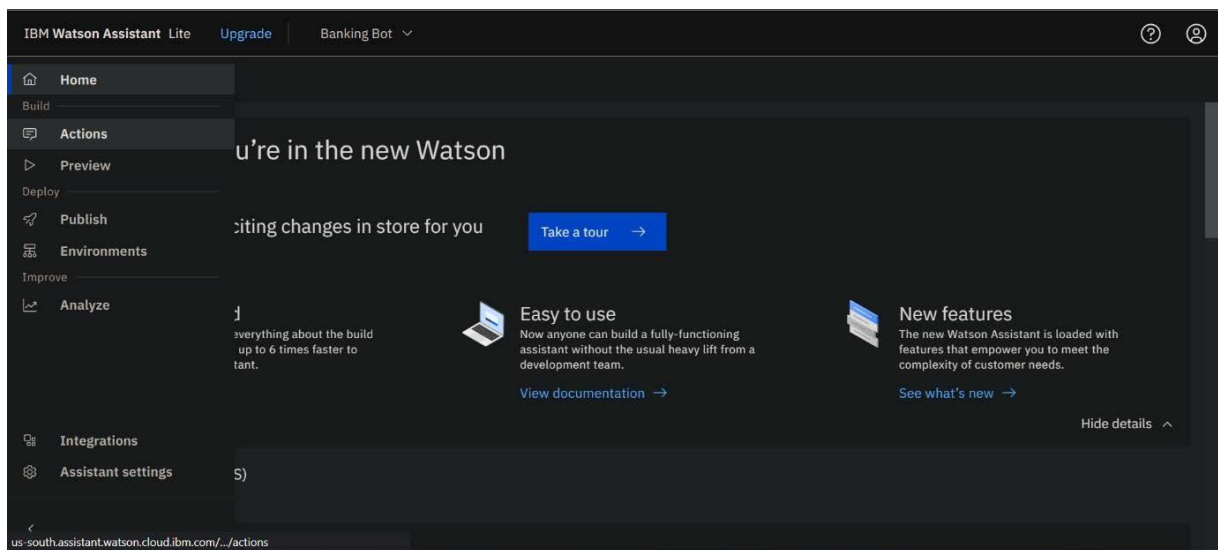
Your assistant name will be kept internally and not visible to your customers.

Description (optional)

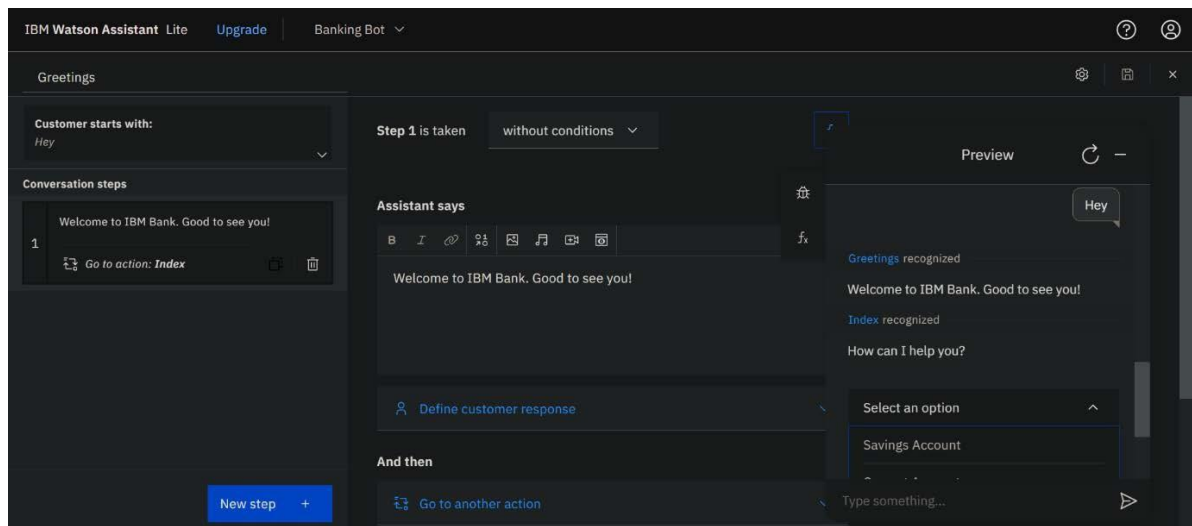
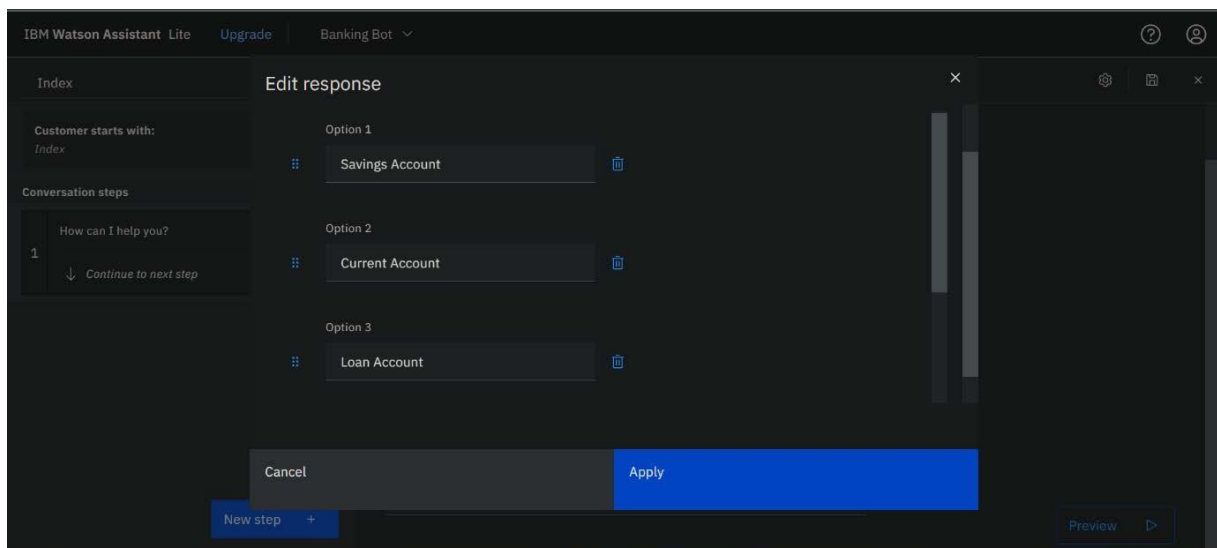
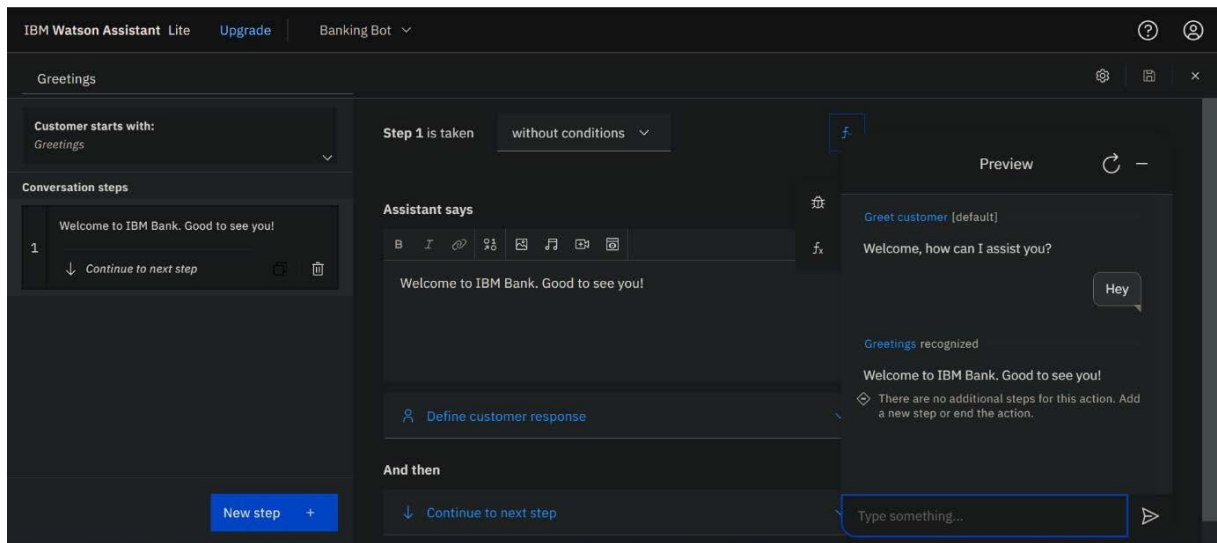
0/128

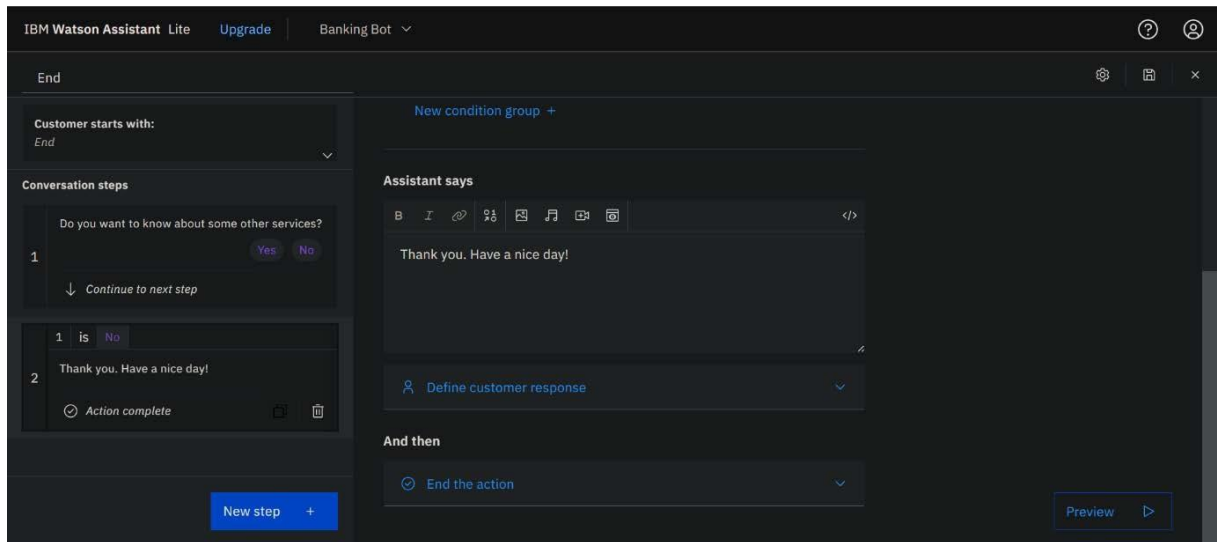


Chatbot Skills Creation:

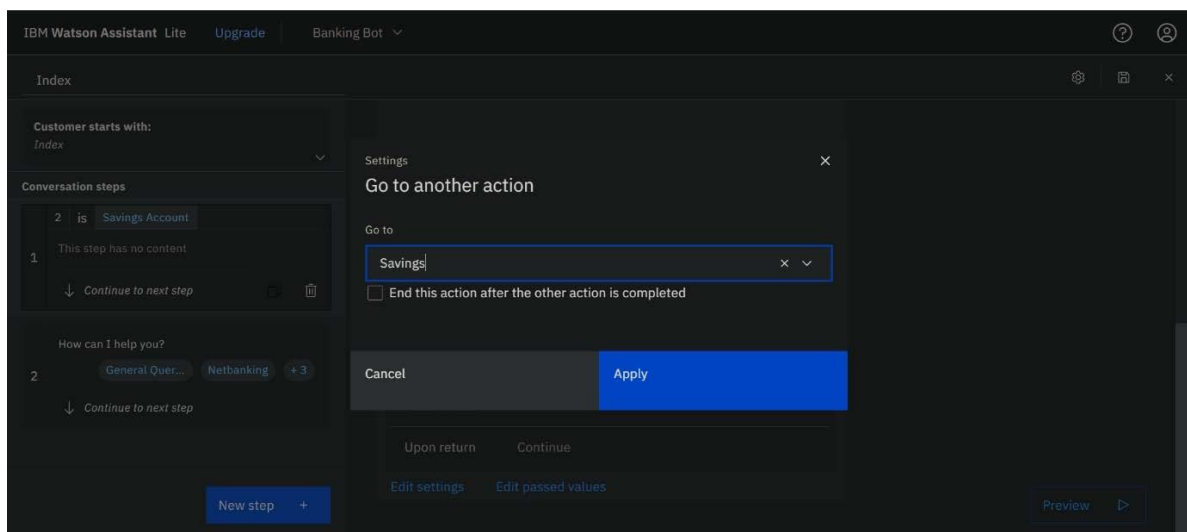
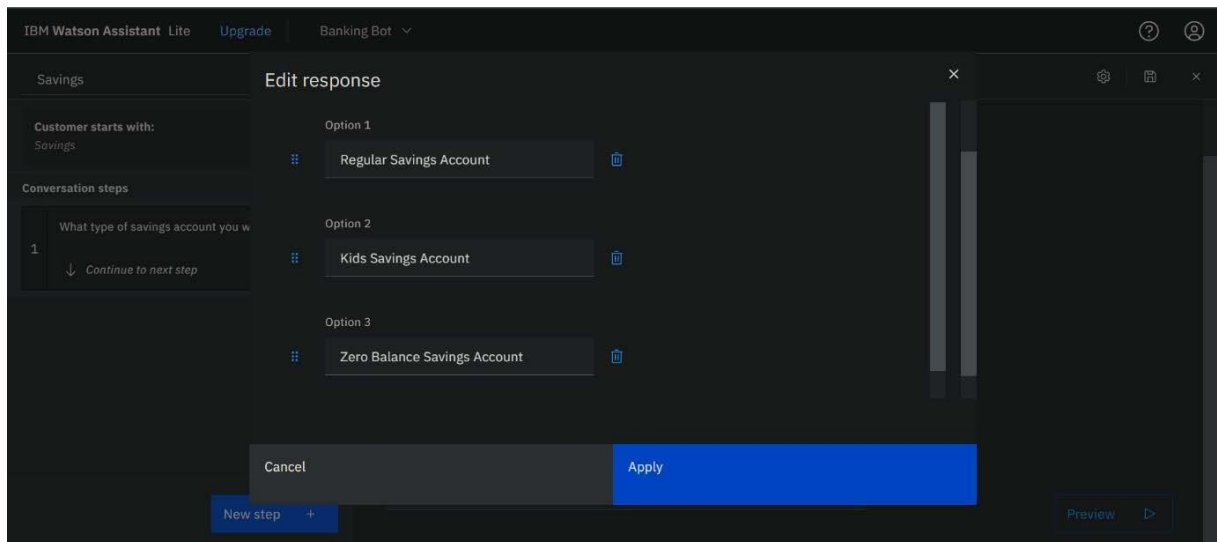


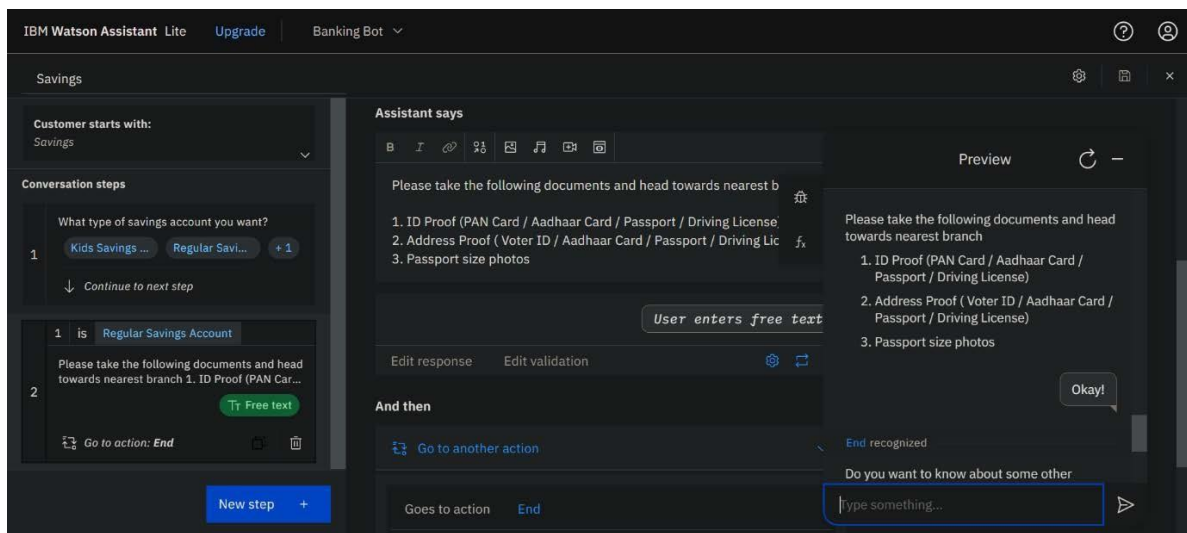
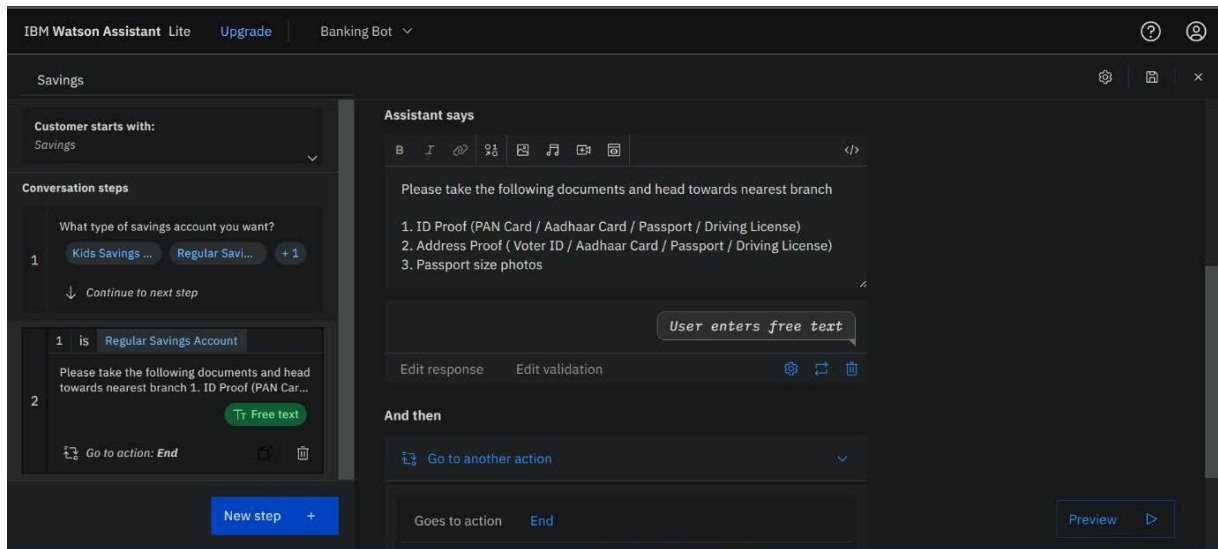
Create IBM Watson Assistant Actions:

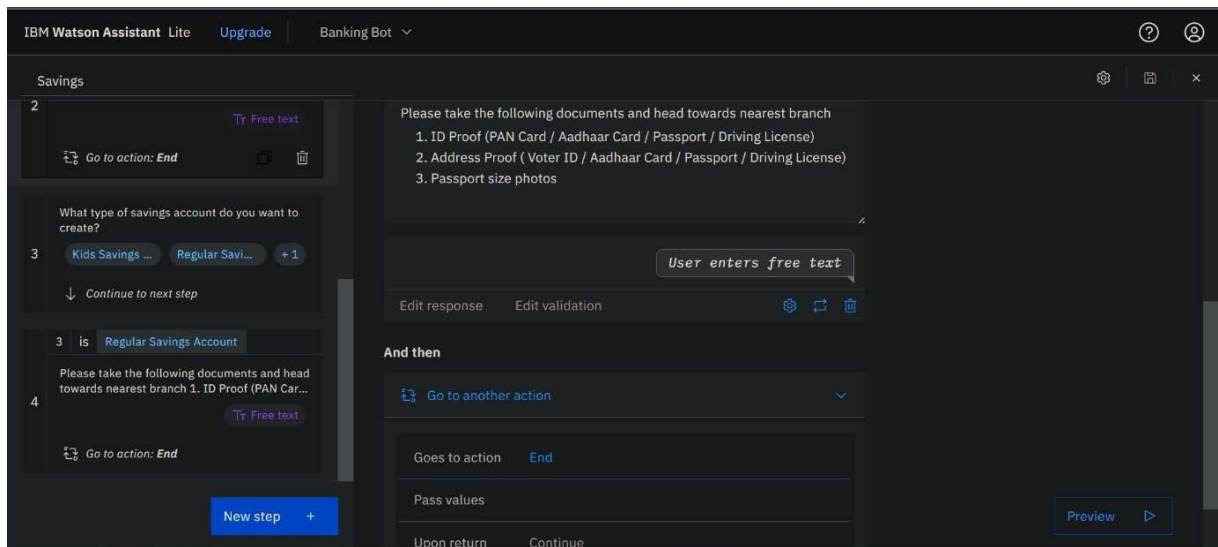
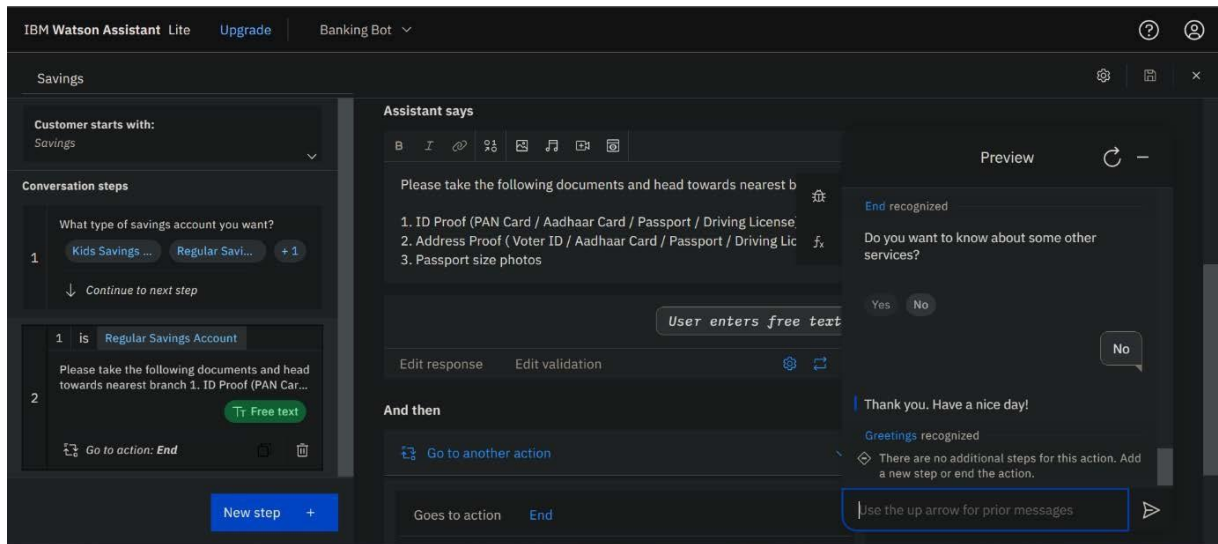




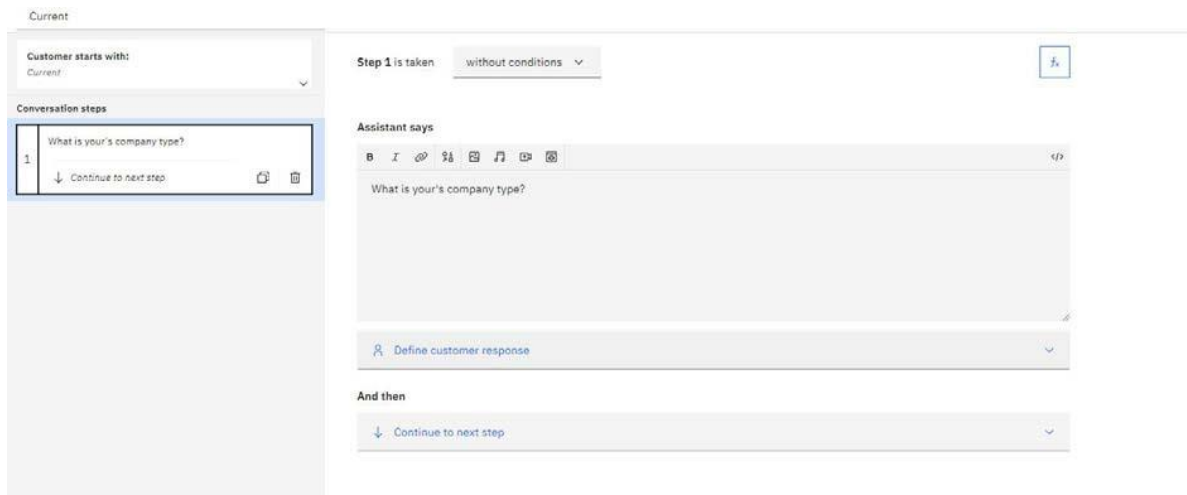
Creating Savings Account Action:







Creating Current Account Action:



Index

Customer starts with:
Index

Conversation steps

1

How can I help you?

Netbanking General Quer... + 3

Continue to next step

1

is Savings Account

This step has no content

Go to action: Savings

3

is Current Account

This step has no content

Continue to next step

Step 3 is taken

with conditions

Conditions

1 condition










If All of this is true:

1. How can I help you? is Current Account

and Add condition +

New condition group +

Assistant says

B I         

For example: What type of transfer would you like to make?

Current

Customer starts with:
Current

Conversation steps

1

What is your's company type?

Proprietorship Partnership

Continue to next step

1

is Proprietorship

Please take the following documents and approach the closest branch: 1. Income tax returns of...

Continue to next step

Step 2 is taken

with conditions

Conditions

1 condition










If All of this is true:

1. What is your's company type? is Proprietorship

and Add condition +

New condition group +

Assistant says

B I         

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years
2. Company Agreement
3. Pan card

Current

Customer starts with:
Current

Conversation steps

1

What is your's company type?

Proprietorship Partnership

Continue to next step

1

is Proprietorship

Please take the following documents and approach the closest branch: 1. Income tax returns of...

Tr free text

Go to action: End

1

is Partnership

Please take the following documents and approach the closest branch: 1. Income tax returns of...

Continue to next step

Step 3 is taken

with conditions

Conditions

1 condition










If All of this is true:

1. What is your's company type? is Partnership

and Add condition +

New condition group +

Assistant says

B I         

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years
2. Company Agreement
3. Pan card for both partners

1 is Proprietorship

2






Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Tr Free text

Continue to next step

new condition group

Assistant says

B I      </>

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years
2. Company Agreement
3. Pan card

User enters free text

Current

Customer starts with:
Current

Conversation steps

1 What is your's company type?
Proprietorship Partnership
Continue to next step

2 1 is Proprietorship
Please take the following documents and approach the closest branch:
 1. Income tax returns of...
Tr Free text
Go to action: End






3 1 is Partnership
Please take the following documents and approach the closest branch:
 1. Income tax returns of...
Tr Free text
Continue to next step

1. What is your's company type? is Partnership

and Add condition

New condition group

Assistant says

B I     

Please take the following

1. Income tax returns
2. Company Agreement
3. Pan card for both

Edit response Edit v

And then

Go to another action

Goes to action Missing action, Edit settings.

Settings

Go to another action

Go to

End

End this action after the other action is completed

Cancel Apply