

Ideation Phase

Define the Problem Statements

Date	07 October 2022
Team ID	PNT2022TMID39027
Project Name	Smart Solutions for Railways
Maximum Marks	2 Marks

Customer Problem Statement:

I am a Traveler	I am trying to Book a Window Seat	But I Can't	Because There is no option to select Window seat	Which Makes me feel Sad and Irritated
I am a Traveler	I am trying to Enter the Train	But I Can't	Because Due to Rain My Train Ticket got Wet and Tore	Which Makes me feel Annoyed and Angry
I am a worker	I am trying to Get a Train Ticket	But I Can't get it in Correct Time	Because There is long Queue and Takes Time to get a Ticket	Which Makes me feel Frustrated
I am a worker	I am trying to reach my office at correct time	But I Can't	Because of Train Delay	Which Makes me feel Anger

Problem Statement (PS)	I am a	I'm trying to	But	Because	Which makes me feel
PS-1	Traveler	Book a Window Seat	I Can't	There is no Option to Select Window seat	Sad and Irritated
PS-2	Traveler	Enter the Train	I Can't	Due to Rain My Train Ticket got Wet and Tore	Annoyed and Angry
PS-3	Worker	Get a Train Ticket	I Can't get it in Correct Time	There is long Queue and Takes Time to get a Ticket	Frustrated
PS-4	Worker	Reach my office at Correct Time	I Can't	Due to Train Delay	Anger