Ideation Phase
Define the Problem Statements

Date	07 October 2022
Team ID	PNT2022TMID39027
Project Name	Smart Solutions for Railways
Maximum Marks	2 Marks

Customer Problem Statement:

Problem Statement (PS)	I am a	I'm trying to	But	Because	Which makes me feel
PS-1	Traveler	Book a Window Seat	I Can't	There is no Option to Select Window seat	Sad and Irritated
PS-2	Traveler	Enter the Train	I Can't	Due to Rain My Train Ticket got Wet and Tore	Annoyed and Angry
PS-3	Worker	Get a Train Ticket	I Can't get it in Correct Time	There is long Queue and Takes Time to get a Ticket	Frustrated
PS-4	Worker	Reach my office at Correct Time	I Can't	Due to Train Delay	Anger