1 Phases  High-level steps your user needs to accomplish from start to finish	OPEN WEBAPP	ENTER THE CAR FEATURES	PREDICT CAR RESALE VALUE	RESULT
2 Steps  Detailed actions your user has to perform	v Wants to predict the resale value of the car accurately open the car resale value prediction module	Enter the features of the car  Click predict and get result	prediction of car resale price	Display the predicted value
3 Feelings  What your user might be thinking and feeling at the moment	Eager and Happy	happy to find a car resale predicted price	ecstatic	Feeling Good
•	Unexcited	SAD	Unhappy	Feeling bad
Pain points Problems your user runs into	Not happy with number of features to enter	stressed for entering more features	worried about time taken to see result	worried about accuracy
<ul> <li>Opportunities</li> <li>Potential improvements or enhancements to the experience</li> </ul>	Better and Good design	user friendly	Quicker response	High and Good accuracy