

# **PROJECT PLANNING PHASE**

## **MILESTONE & ACTIVITY LIST**

<b>Date</b>	16 November 2022
<b>Team ID</b>	PNT2022TMID29305
<b>Project Name</b>	<u>Customer Care Registry</u>

<b><u>TITLE</u></b>	<b><u>DESCRIPTION</u></b>	<b><u>DATE</u></b>
<b>Literature Survey on The Selected Project Information Gathering</b>	A Literature Survey is a compilation summary of research done previously in the given topic. Literature survey can be taken from books, research paper online or from any source	19 September 2022
<b>PDefine Problem Statement</b>	A Problem Statement is a concise description of the problem or issues a project seeks to address. The problem statement identifies the current state, the desired future state and any gaps between the two.	19 September 2022
<b>Prepare Empathy Map</b>	Empathy Map is a visualization tool which can be used to get a better insight of the customer	19 September 2022
<b>Ideation-Brainstorming</b>	Brainstorming is a group problem solving session where ideas are shared, discussed and organized among the team members.	20 September 2022
<b>Proposed Solution</b>	Proposed solution shows the current solution and it helps go towards the desired result until it is achieved.	9 October 2022
<b>Proposed Solution Fit</b>	This helps us to understand the thoughts of the customer, their likes, behaviours, emotions etc.	10 October 2022
<b>Solution Architecture</b>	Solution Architecture is a very complex process I.e., It has a lot of sub-processes and branches. It helps in understanding the components and features to complete our project.	12 October 2022
<b>Customer Journey</b>	It helps us to analyse from the perspective of a customer, who uses our project.	13 November 2022

<b>Functional Requirement</b>	Here functional and non-functional requirements are briefed. It has specific features like usability, security, reliability, performance, availability and scalability.	14 October 2022
<b>Data Flow Diagrams</b>	Data Flow Diagram is a graphical or visual representation using a standardized set of symbols and notations to describe business operations through data movement.	14 November 2022
<b>Technology Architecture</b>	Technology Architecture is a better-defined version of solution architecture. It helps us analyse and understand various technologies that need to be implemented in the project.	14 October 2022
<b>Prepare Milestone &amp; Activity List</b>	It helps us to understand and evaluate our own progress and accuracy so far.	16 November 2022
<b>Sprint Delivery Plan</b>	Sprint planning is an event in scrum that kicks off the sprint. The purpose of sprint planning is to define what can be delivered in the sprint and how that work will be achieved.	On Progress