



# INVENTORY MANAGEMENT SYSTEM FOR RETAILERS

### HX8001

Professional Readiness for Innovation, Employability and Entrepreneurship

### PROJECT REPORT

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in partial fulfillment for the award of the degree

of

### **BACHELOR OF ENGINEERING**

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### **BONAFIDE CERTIFICATE**

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**INTERNAL EXAMINER** 

**EXTERNAL EXAMINER** 

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#### INTRODUCTION

Retail inventory management is the process of ensuring you carry merchandise that shoppers want, with neither too little nor too much on hand. By managing inventory, retailers meet customer demand without running out of stock or carrying excess supply.

### 1.1 PROJECT OVERVIEW

In practice, effective retail inventory management results in lower costs and a better understanding of sales patterns. Retail inventory management tools and methods give retailers more information onwhich to run their businesses. Retailers can access their accounts by logging into the application.

Once retailers successfully log in to the application they can update their inventory details, also users will be able to add new stock by submitting essential details related to the stock.

### 1.2 PURPOSE

Retail inventory management works by creating systems to log products, receive them into inventory, track changes when sales occur, manage the flow of goods from purchasing to final sale and check stock counts.

Inventory management helps companies identify which and how much stock to order at what time. It tracks inventory from purchase to the sale of goods. The practice identifies and responds to trends to ensure there's always enough stock to fulfill customer orders and proper warning of a shortage.

### 1. LITERATURE SURVEY

2.1 RETAILER INVENTORY STRATEGY BASED ON SYSTEM DYNAMICS SIMULATION

System dynamics (SD) was created during the mid-1950s by Professor Jay Forrester of the Massachusetts Institute of Technology.

The supply chain inventory management aims at meeting customers' demands, reducing inventory cost and increasing enterprise profit. We need place an order and replenish productions when the inventory is under safety stock quantity.

### **DISADVANTAGE:**

One of the disadvantages of this methodology is the development of the system dynamics model of complex systems since an extensive study has to be carried out, so that this system works correctly in the system dynamics model, and not on the contrary, affect the project where the dynamics of the system is being carried out.

### 2.2REFERENCES:

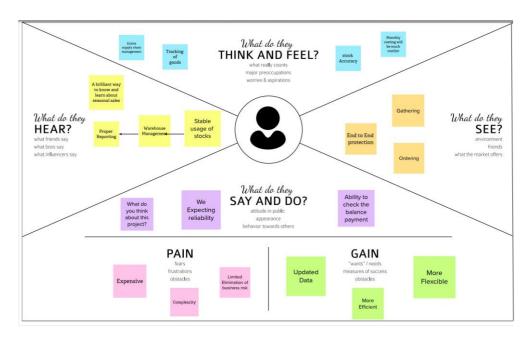
- [1] A. Sapietova and V. Dek 'y`s, "Dynamic analysis of rotating machines in msc. adams," Procedia Engineering, vol. 136, no. 143-149, p. 12, 2016.
- [2] T. Rebs, M. Brandenburg, and S. Seuring, "System dynamics modeling for sustainable supply chain management: A literature review and systems thinking approach," Journal of cleaner production, vol. 208, pp. 1265–1280, 2019.

### **2.3PROBLEM STATEMENT:**

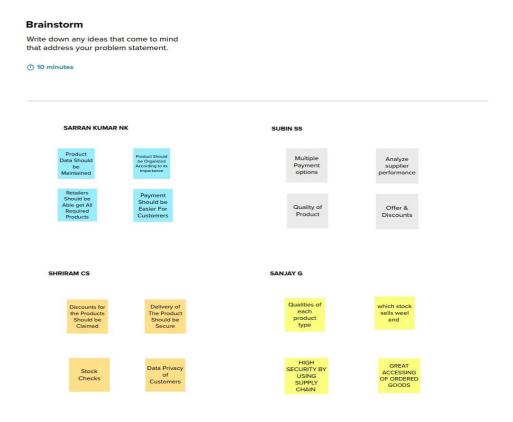
In inventory systems, demand is usually uncertain, and the lead-time can also vary. To avoid shortages, managers often maintain a safety stock. In such situations, it is not clear what order quantities and reorder points will minimize expected total inventory cost. Simulation models can address this question.

### 2. IDEATION & PROPOSED SOLUTION

# 3.1 EMPATHY MAP CANVAS:



# 3.2 BRAINSTORMING:



### 3.3 PROPOSED SOLUTION:

Problem Statement (Problem to be solved) • The retailers generally facing issues in recording the stocks and its threshold limit available.

- ❖ Idea / Solution description This proposed system will have a daily update system whenever a product is sold or it is renewed. The product availability is tracked daily and an alert system in again kept on to indicate those products which falls below the threshold limit. The application allows the customers to know all the present time available stocks and also when the new stock will be available on the store for them to buy.
- ❖ Novelty / Uniqueness Certain machine learning algorithms are used to predict the seasonal high selling products which can be made available during that time. Prediction of the good selling brand of all certain products based on their popularity, price and customer trust and satisfaction will be implemented. Notifications will be sent to the retailers if any product that the customers have been looking for is not available.
- ❖ Social Impact / Customer Satisfaction The customers will be highly satisfied since the wastage of time while searching for an unavailable product is reduced.

# 3.4 PROBLEM SOLUTION FIT:

- 1. CUSTOMER SEGMENTION(S)  $\succ$  It is an important marketing tool.  $\succ$  Customer segmentation helps the enterprises increase profit and improve customer service level.
- 2. CONSTRAINTS ➤ Constraints include limits on ➤ Raw Materials ➤ Machine Capacity ➤ Work force capacity ➤ Inventory Investment ➤ Storage Space
- 3. CHALLENGES ➤ Inconsistent Tracking ➤ Warehouse Efficiency ➤ Inaccurate Data ➤ Changing Demand ➤ Limited Visibility ➤ Manual Documentation ➤ Problem Stock ➤ Insufficient Order Management
- 4. PROBLEM ROOT CAUSE ➤ Visibility Problems ➤ Lack of real-time reporting ➤ Inefficiency ➤ Under Stocking ➤ Over Stocking ➤ Lack of trend forecasting
- 5. YOUR SOLUTION • Developing a database in that database if the product is in out of stock sending a SMS alerting message provide a option for graphical view ofsales
- 6. CHANNELS of BEHAVIOUR -1. ONLINE Alerting the particular person about the stocks limits, either full or empty or even about the reach of a particular limit 2. OFFLINE Manual Checking Stock Distribution among the Inventory

### 4. REQUIREMENT ANALYSIS

### **4.1 FUNCTIONAL REQUIREMENTS:**

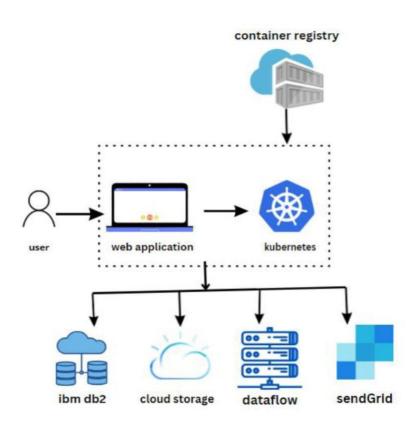
- FR-1 Account Creation Created through Email Creation through Github Creation through LinkedIn Creation via Google
- FR-2 User Confirmation Confirmation via Email
- FR-3 Successful Log in Notification through Email
- FR-4 Update inventory details Notification through Email
- FR-5 Add new stock Notification through Email
- FR-6 Unavailability of stock Alert notification through Email

### **4.2** NON - FUNCTIONAL RREQUIREMENTS:

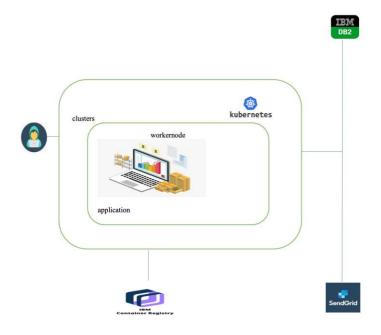
- NFR-1 Usability When the account is created in the application , all the details about the stock has to be filled. And when the stocks are no more left the application will get to know this and does the process.
- NFR-2 Security The Application has a very good security, because not everyone can access the application. Only the employees who have the access can only access the application. The Application requires Authentication. Because of this no one can misuse this application.
- NFR-3 Performance The products can be tracked by the users. The tracking can enhance the timed deliveries. With the help of this the man power can also be reduced. Emails will be delivered automatically when there is shortage of products.
- NFR-4 Availability Inventory management systems are designed to monitor product availability, determine purchasing schedules for better customer interaction.
- NFR-5 Scalability Scalability is an aspect or rather a functional quality of a system, software or solution. This proposed system for inventory management system can accommodate expansion without restricting the existing workflow and ensure an increase in the output or efficiency of the process.

# **5. PROJECT DESIGN**

# **5.1** DATA FLOW DIAGRAM:



# **5.2 SOLUTION & TECHNICAL ARCHITECTURE:**



### **5.3 USER STORIES:**

### Customer (Mobile user)

### Registration

*USN-1* As a user, I can register for the application by entering my email, password, and confirming my password. I can access my account / dashboard High Sprint-1

*USN-2* As a user, I will receive confirmation email once I have registered for the application I can receive confirmation email & click confirm High Sprint-1

*USN-3* As a user, I can register for the application through Facebook I can register & access the dashboard with Facebook Login Low Sprint-2

USN-4 As a user, I can register for the application through Gmail I can receive confirmation email & click confirm Medium Sprint-1

Login

*USN-5* As a user, I can log into the application by entering email & password I can enter into my account High Sprint-1

Dashboard

*USN-6* As a user, it displays all top brands and offersof product I can avail the recent offerin sale High Sprint-2 Customer (Web user)

Application

*USN-7* As a user, I can register, login and shop the products easily I can access my shopping very soon High Sprint-3 Customer Care Executive

Update Inventory details

USN-8 To keep track of order and availability of stockin inventory I can control the inventory stock correctly High Sprint-4 Administrator

Add new stock

*USN-9* To add new products into the application I can provide new trend products in an application for customer needs High Sprint-3 Customer Care Executive

Verify customer feedback

*USN-10* To design application that meets user's desires I can satisfy the customer expectations High Sprint-4 Customer Care Executive

**Inventory Control** 

*USN-11* To refill the unavailability of stock in inventory I can alert notification through email Medium Sprint-2 Administrator

Performance of Application

*USN-12* To make the business process more efficient I can save time, cost to fulfil orders by improving the inventory management High Sprint-4

### 6. PROJECT PLANNING & SCHEDULING

### **SPRINT PLANNAING & ESTIMATION**

#### Project Tracker, Velocity & Burndown Chart: (4 Marks)

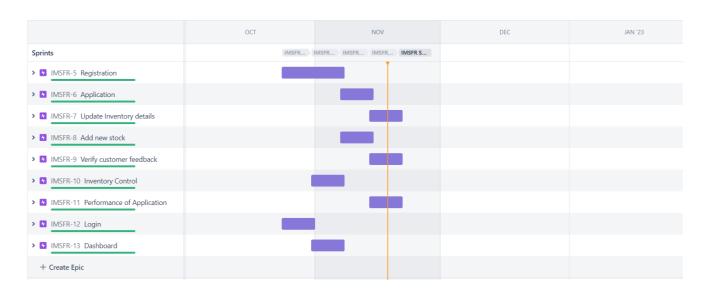
Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022	20	05 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022	20	12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022	20	19 Nov 2022

#### Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

### **REPORTS FROM JIRA:**



# **SPRINT DELIVERY SCHEDULE:**

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	Low	Sprint-2
Customer (Web user)	Application	USN-7	As a user, I can register, login and shop the products easily	High	Sprint-3
Customer Care Executive	Update Inventory details	USN-8	To keep track of order and availability of stockin inventory	High	Sprint-4
Administrator	Add new stock	USN-9	To add new products into the application	High	Sprint-3
Customer Care Executive	Verify customer feedback	USN-10	To design application that meets user's desires	High	Sprint-4
Customer Care Executive	Inventory Control	USN-11	To refill the unavailability of stock in inventory	Medium	Sprint-2
Administrator	Performance of Application	USN-12	To make the business process more efficient	High	Sprint-4
		USN-4	As a user, I can register for the application through Gmail	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	High	Sprint-1
	Dashboard	USN-6	As a user, it displays all top brands and offersof product	High	Sprint-2

### 7. CODING & SOLUTIONING:

### **7.1 FEATURE 1:**

### **OPTIMIZING YOUR INVENTORY**

You want to maintain the right amount of inventory required to meet demand, keep logistics costs low, and avoid common inventory issues such as stock outs, overstocking, and backorders.

### Inventory Forecasting

A company has a 30-day forecast for cookies. If they sold 43 units over the previous 30 days, the base demand would be 43.

It gives a starting point to show you how you can increase accuracy. You can gather trends like these from your data that may influence demand.

### Demand Planning

A grocery store wants to prepare its inventory levels for next year at the end of Thanksgiving. They look at sales, competition, and growth. They can now plan and launch new deals to position themselves as the go-to Thanksgiving destination.

Your inventory may need different optimization and planning. For example, you ordered the exact amount of raw materials. Later on, with variation in supply, you wish you had extra safety stock.

## **7.2 FEATURE 2:**

### SECURITY AND BACKUP

You have to make sure that your inventory is safe to be in control of stored goods. You need security for warehouse management as safety and efficiency lead to good performance. To help keep operations running smoothly, ensure you address supply chain and inventory control strategies and have backup plans in place before there is an issue.

# 8.TESTING

# 8.1 Test Cases:

Date	16-Nov-22
Team ID	PNT2022TMID26435
Project Name	Inventory Management System for
Project Name	Retailers
Maximum Marke	4 marks

				Maximum Marks 4 marks					
Test case ID	Feature Type	Component	Test Scenario	Pre-Requisite	Steps To Execute	Test Data	Expected Result	Actual Result	Status
LoginPage_TC_001	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button		Enter URL and click go     Click on My Account dropdown     button     S.Verify login/Singup popup displayed	<u>127.0.0.1:5000</u>	Login/Signup popup should display	Working as expected	Pass
LoginPage_TC_002	UI	Home Page	Verify the UI elements in Login/Signup popup		or not 1.Enter URL and click go 2.Click on My Account dropdown button 3.Verify login/Singup popup with below UI elements: a.email text box b. password text box c. Login button d.New customer? Create account link e.l.ast password? Recovery password link	<u>127.0.0.1-5000</u>	Application should show below UI elements: a.email text box b.password text box c.Login button with orange colour	Working as expected	Pass
LoginPage_TC_OO3	Functional	Home page	Verify user is able to log into application with Valid credentials		1.Enter URL (https://shopenzer.com/ and click go 2.Click on My Account dropdown button 3.Enter Valid username/email in Email text box 4.Enter valid password in password text box 5.Click on login button	Username: admin@mail.com password: admin123	User should navigate to user account homepage	Working as expected	Pass
LoginPage_TC_004	Functional	Login page	Verify user is able to log into application with InValid credentials		1.Enter URL(https://shopenzer.com/ and dick go     2.Cikk on My Account dropdown button     3.Enter InValid username/email in     Email text box     4.Enter valid password in password     text box     5.Click on login button	Username: admin@m.com password: admin123	Application should show 'Incorrect email or password' validation message.	Working as expected	Pass
LoginPage_TC_005	Functional	Login page	Verify user is able to log into application with InValid credentials		1. Enter URL(https://shopenzer.com/ and click_go 2. Click on My Account dropdown button 3. Enter Invalid username/email in Email text box 4. Enter Invalid password in password text box 5. Click on login button	password: Testing123678686786876876	Application should show 'Incorrect email or password 'validation message.	Working as expected	Pass
Dashbord	Functional	Dashbord	Check wheather the user can access dashboard		1.Enter the URL and click go 2.Click on DashBoard 3.Access Dashboard		Application should show all the data entered and can able to search the data	Working as expected	Pass
LogoutPage	Functional	Logout Page	Check wheather the user can access the Logout Button		Click on Logout out Button at top right corner and click signout		Application should signout the user and redirect to login page	Working as expected	Pass

### 8.2 USER ACCEPTANCE TESTING

#### 1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the Inventory Management System for Retailers project at the time of the release to User Acceptance Testing (UAT).

#### 2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

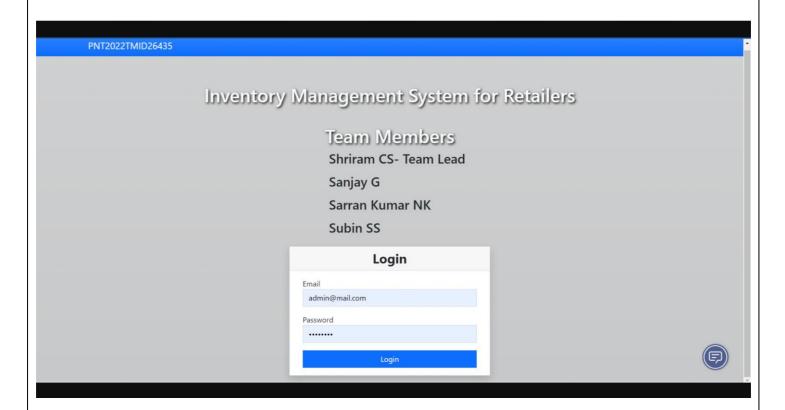
Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	7	4	5	2	18
Duplicate	1	0	6	0	7
External	2	4	0	1	7
Fixed	12	2	5	20	39
Not Reproduced	0	0	2	0	2
Skipped	0	0	2	1	3
Won't Fix	0	5	2	1	8
Totals	22	15	22	25	84

#### 3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

The report enems are manned or took success and that is passed, rained, and announced							
Section	Total Cases	Not Tested	Fail	Pass			
Print Engine	7	0	0	7			
Client Application	50	0	0	50			
Security	7	0	0	7			
Outsource Shipping	3	0	0	3			
Exception Reporting	8	0	0	8			
Final Report Output	6	0	0	6			
Version Control	2	0	0	2			

# 9. RESULTS:



Thus the project has been successfully implemented and executed.

### 10. ADVANTAGES & DISADVANTAGES:

### **ADVANTAGES:**

**Saves Time** - Paper-based retail inventory management can take a lot of time and effort.

**Eliminates Errors** - Traditional retail inventory processes can be vulnerable to errors.

**Improves Transparency** - In the retail industry, the visibility of the real-time status of the various items in the inventory is very critical.

**Cost-Effective** - Manual inventory control would increase your labor and process costs.

**Efficient Stock Counting** - If done manually, stock counting is a tedious and error-prone process.

### **DISADVANTAGES:**

**Production problem:** even though inventory management can reveal to you the amount of stock you have at hand and the amount that you have sold off, it can also hide production problems that could lead to customer service disasters.

**Complexity:** some methods and strategies of inventory management can be relatively complex and difficult to understand on the part of the staff.

**High implementation costs:** some inventory management systems can come at a high price because the business needs to install specialized systems and software in order to use them.

**Bureaucracy:** even though inventory management allows employees at every level of the company to read and manipulate company stock and product inventory, the infrastructure required to build such a system adds a layer of bureaucracy to the whole process and the business in general.

The control of inventory is complex because of the many functions it performs. It should thus be viewed as a shared responsibility.

### 11. CONCLUSION

The project inventory management for retailers has been successfully implemented by using python, flask, html, css, Java script and the database created by using IBM db2 and also successfully executed and implemented.

### 11. FUTURE SCOPE

The scope of an inventory system can cover many needs, including valuing the inventory, measuring the change in inventory and planning for future inventory levels. The value of the inventory at the end of each period provides a basis for financial reporting on the balance sheet. Measuring the change in inventory allows the company to determine the cost of inventory sold during the period. This allows the company to plan for future inventory needs.

### 12. APPENDIX

### **SOURCE CODE:**

```
<html>
<body>
body>.container {
    height: 95%;
    width: 100%;
}
body>.container {
    display:flex;
        flex-direction:column;
        align-items:center;
        justify-content:center;
}
```

```
text-shadow:2px 2px 5px #000;
</style>
$url = 'C:\Users\George\Documents\HTML\bg.jpg';
?>
</body>
    </html>
     <h1 class="text-center my-4 py-3 text-light" id="title">Inventory
Management System for Retailers</h1>
  <h1 class="text-center text-light" id="title">Team Members</h1>
  <h3>Shriram CS- Team Lead
    Sanjay G
    Sarran Kumar NK
    <UL>Subin SS</UL></h3>
     <div class="col-lg-4 col-md-5 col-sm-10 col-xs-12">
          <div class="card rounded-0 shadow">
               <div class="card-header">
                    <div class="card-title h3 text-center mb-0 fw-</pre>
bold">Login</div>
               </div>
               <div class="card-body">
                    <div class="container-fluid">
                         <form method="post" action="">
                              <div class="form-group">
                              <?php if ($loginError) { ?>
                                    <div class="alert alert-danger</pre>
rounded-0 py-1"><?php echo $loginError; ?></div>
                              <?php } ?>
```

```
</div>
                                <div class="mb-3">
                                      <label for="email" class="control-</pre>
label">Email</label>
                                      <input name="email" id="email"</pre>
type="email" class="form-control rounded-0" placeholder="Email
address" autofocus="" value="<?= isset($ POST['email'])?
$_POST['email'] : " ?>" required>
                                </div>
                                <div class="mb-3">
                                      <label for="password"</pre>
class="control-label">Password</label>
                                      <input type="password"
class="form-control rounded-0" id="password" name="pwd"
placeholder="Password" required>
                                </div>
                                <div class="d-grid">
                                      <button type="submit"
name="login" class="btn btn-primary rounded-0">Login</button>
                                </div>
                           </form>
                     </div>
                </div>
           </div>
     </div>
<script>
 window.watsonAssistantChatOptions = {
  integrationID: "a0bcf8f7-130d-47f5-8833-9ed940152ede", // The ID
of this integration.
  region: "us-east", // The region your integration is hosted in.
  serviceInstanceID: "ba43ef63-7d1d-4699-8f58-8c412b0422f3", // The
ID of your service instance.
  onLoad: function(instance) { instance.render(); }
 };
 setTimeout(function(){
  const t=document.createElement('script');
```

```
t.src="https://web-chat.global.assistant.watson.appdomain.cloud/
versions/" + (window.watsonAssistantChatOptions.clientVersion ||
'latest') + "/WatsonAssistantChatEntry.js";
   document.head.appendChild(t);
});
</script>
```

# GITHUB & PROJECT DEMO LINK:

**GITHUB** - https://github.com/IBM-EPBL/IBM-Project-149-1658213402

**PROJECT DEMO LINK** - <a href="https://drive.google.com/file/d/1foGyVeU6Payn-rymRZLwZQ8JPfpZDPlQ/view?usp=drivesdk">https://drive.google.com/file/d/1foGyVeU6Payn-rymRZLwZQ8JPfpZDPlQ/view?usp=drivesdk</a>