



I want to pay  
my **cable** bill

**Step 1**  
Clarification Question

What type of account?  
**Cable Internet Phone**

*If **1** = Cable*

**Step 2**  
Clarification Question

What's your account number?

.....

*If **1** = Cable*

**Step 3**  
Final Answer

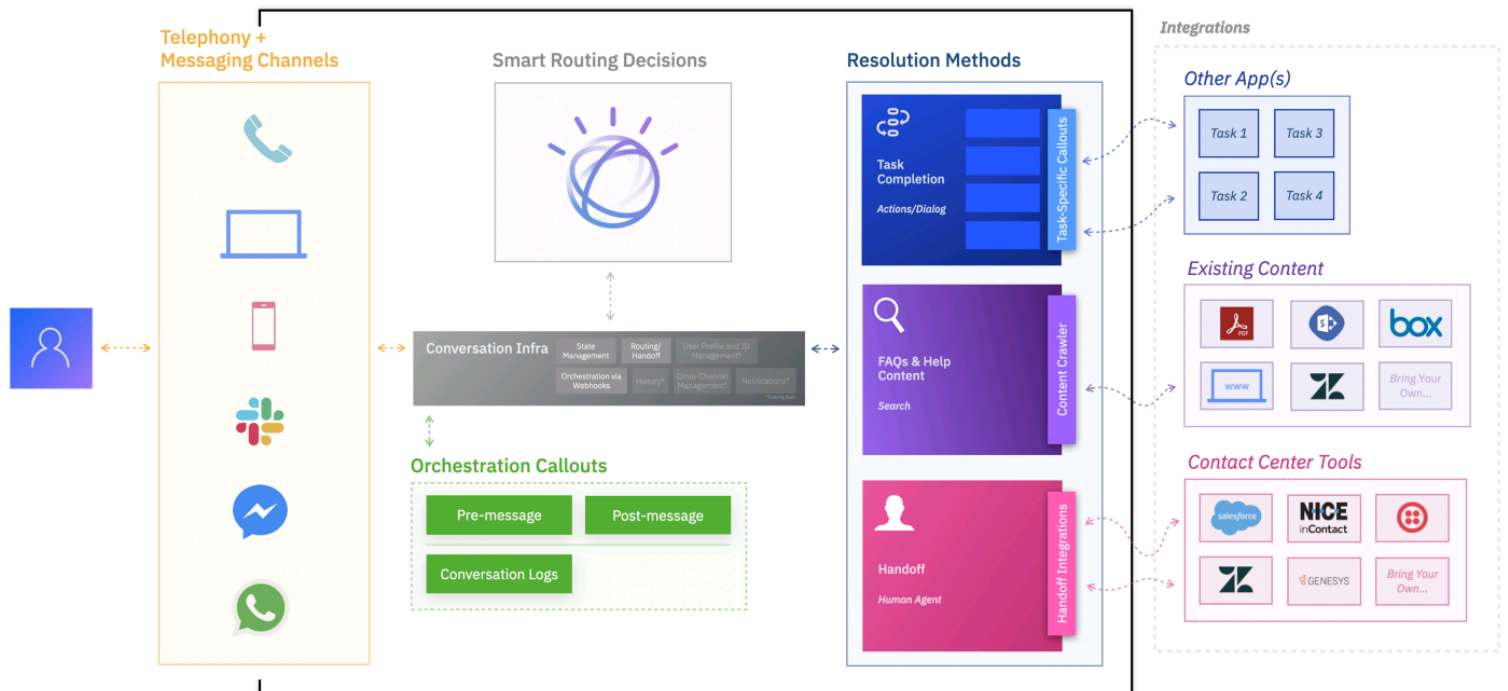
*Handoff to agent with  
<account number>*

*If **1** = Internet or **1** = Phone*

**Step 4**  
Final Answer

*Send to online billing portal*

## Watson Assistant



[All Categories](#)

### Infrastructure

[Compute](#)  
[Storage](#)  
[Network](#)  
[Security](#)  
[Containers](#)  
[VMware](#)

### Platform

[Boilerplates](#)  
[APIs](#)  
[Application Services](#)  
[Blockchain](#)  
[Cloud Foundry Apps](#)  
[Data & Analytics](#)  
[DevOps](#)  
[Finance](#)  
[Functions](#)  
[Integrate](#)  
[Internet of Things](#)  
[Mobile](#)  
[Security](#)  
[Watson](#)

## Watson

Build cognitive apps that help enhance, scale, and accelerate human expertise.



### Conversation

Add a natural language interface to your application to automate

[Lite](#) [IBM](#)



### Discovery

Add a cognitive search and content analytics engine to applications.

[Lite](#) [IBM](#)



### Knowledge Studio

Build custom models to teach Watson the language of your domain.

[IBM](#)



### Language Translator

Translate text from one language to another for specific domains.

[Lite](#) [IBM](#)



### Natural Language Classifier

Natural Language Classifier performs natural language classification on

[IBM](#)



### Natural Language Understanding

Analyze text to extract meta-data from content such as concepts,

[Lite](#) [IBM](#)



### Personality Insights

The Watson Personality Insights derives insights from transactional

[Lite](#) [IBM](#)



### Speech to Text

Low-latency, streaming transcription

[Lite](#) [IBM](#)



### Text to Speech

Synthesizes natural-sounding speech from text.

[Lite](#) [IBM](#)



### Tone Analyzer

Tone Analyzer uses linguistic analysis to detect three types of tones from

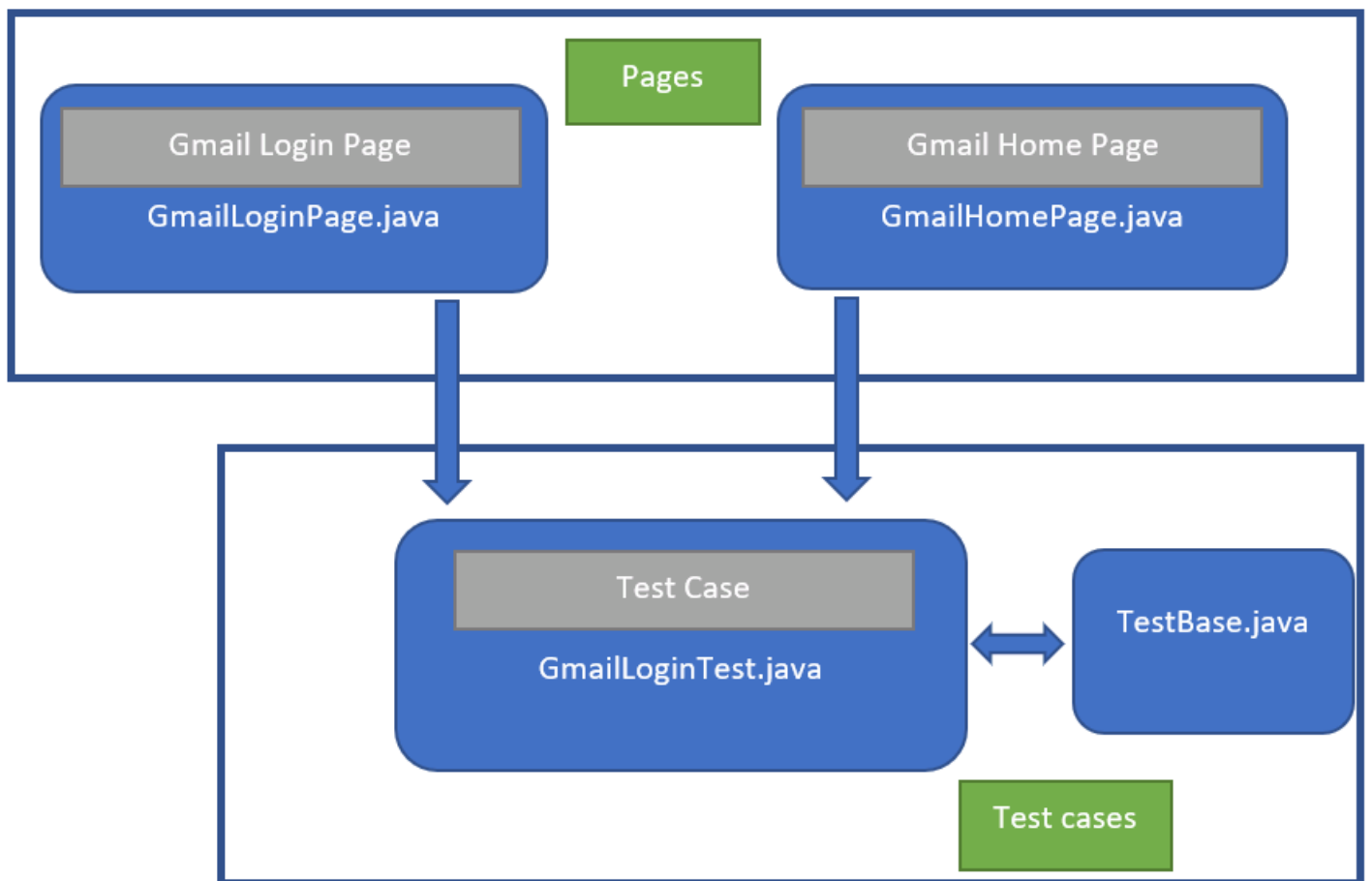
[Lite](#) [IBM](#)



### Visual Recognition

Find meaning in visual content! Analyze images for scenes, objects

[Lite](#) [IBM](#)



HTML Element

`<tagname attribtue1="value1" attribute2="value2" ...>Contents</tagname>`

Attributes: `name=value` pairs

Start Tag

Contents

End Tag

HTML Void Element (No contents and end-tag)

`<tagname attribtue1="value1" attribute2="value2" ...>`

## *Use of CSS color, font-family and font-size properties:*

```
<!DOCTYPE html>
<html>
<head>
<style>
h1 {
    color: blue;
    font-family: verdana;
    font-size: 300%;
}
p {
    color: red;
    font-family: courier;
    font-size: 160%;
}
</style>
</head>
<body>

<h1>This is a heading</h1>
<p>This is a paragraph.</p>

</body>
</html>
```