# Project Design Phase-II
## Solution Requirements (Functional & Non-functional)

| Date | 16 October 2022 |
|---|---|
| Team ID | PNT2022TMID11934 |
| Project Name | Project – Inventory Management System for Retailers |
| Maximum Marks | 4 Marks |

**CUSTOMER CARE REGISTRY**

## Functional Requirements:

Following are the functional requirements of the proposed solution.

| FR No. | Functional Requirement (Epic) | Sub Requirement (Story / Sub-Task) |
|---|---|---|
| FR-1 | User Registration | Registration through Form<br>Registration through Gmail<br>Registration through LinkedIN |
| FR-2 | User Confirmation | Confirmation via Email<br>Confirmation Confirmation via OTP |
| FR-3 | User Login | Login via google<br>Login with password and Email ID |
| FR-4 | Admin Login | Login via google<br>Login with password and Email ID |
| FR-5 | Query Form | Description of the issues contact immediately |
| FR-6 | E-mail | Login alertness |
| FR-7 | Feedback | Customer Feedback |

**Non-functional Requirements:**

Following are the non-functional requirements of the proposed solution.

| FR No. | Non-Functional Requirement | Description |
|--------|----------------------------|-------------|
| NFR-1 | **Usability** | To provide solution to the problem |
| NFR-2 | **Security** | Track of login authentication |
| NFR-3 | **Reliability** | Tracking of decade status through mail |
| NFR-4 | **Performance** | Effective development of web application |
| NFR-5 | **Availability** | 24/7 |
| NFR-6 | **Scalability** | Agents scalability as per number of customers |