

Sprint 1

Customer Care Registry

Login your account

The screenshot shows a web browser window displaying the 'Customer Care Registry' login page. The page has a dark blue background with a network-like pattern of white lines and hexagons. On the left, the text 'Customer Care Registry' is displayed in white and orange, followed by a quote: 'To give real service you must add something which cannot be bought or measured with money, and that is sincerity and integrity..'' - Douglas Ads? Below this is an orange 'JOIN US' button. On the right, there is a white 'Login Here' button, followed by input fields for 'Enter Email' and 'Enter Password'. Below these is an orange 'Login' button. Further down, there is a link 'Don't have an account Sign up here' and a 'Log in with' section featuring Facebook, Instagram, and Twitter icons. The browser's address bar shows 'C:/Users/ranji/Documents/workspace/video/login.html'. The Windows taskbar at the bottom shows the date as 18-11-2022 and the time as 21:07.

Create your account

The screenshot shows a web browser window displaying the 'Customer Care Registry' registration page. The page has the same dark blue background and network-like pattern as the login page. On the left, the text 'Customer Service' is displayed in white. On the right, there is a white 'Welcome' button, followed by input fields for 'Enter Username', 'Enter Email', 'Enter Password', and 'Enter Mob Number'. Below these is an orange 'Register' button. Further down, there is a link 'Already have an account Sign in'. The browser's address bar shows 'C:/Users/ranji/Documents/workspace/video/register.html'. The Windows taskbar at the bottom shows the date as 18-11-2022 and the time as 21:08.

Customer Ticket

Customer Ticket

Reason for the support ticket

Name

Email

Technology

Please describe the issue you are experiencing. Please provide us much information you can.

Problem Description

Submit

Create a database

IBM Db2 on Cloud

Load Data Load History **Tables** Views Indexes Aliases MQTs Sequences Application objects

Find schemas or tables Refresh

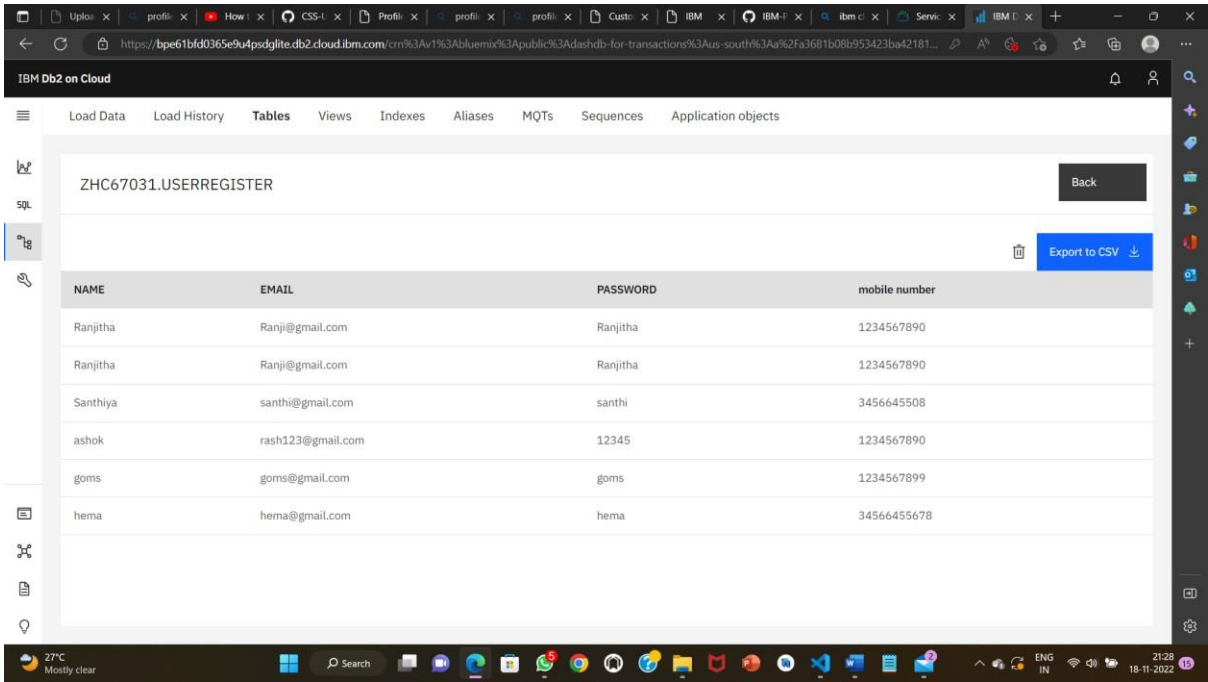
Name	Type	Tables
ZHC67031	User	3

Total: 1, selected: 1

Name	Schema	Properties
AGENT	ZHC67031	...
CUSTOMERPROBLEM	ZHC67031	...
USERREGISTER	ZHC67031	...

Total: 3, selected: 0

Customer Ticket



IBM Db2 on Cloud

Load Data Load History **Tables** Views Indexes Aliases MQTs Sequences Application objects

ZHC67031.USERREGISTER

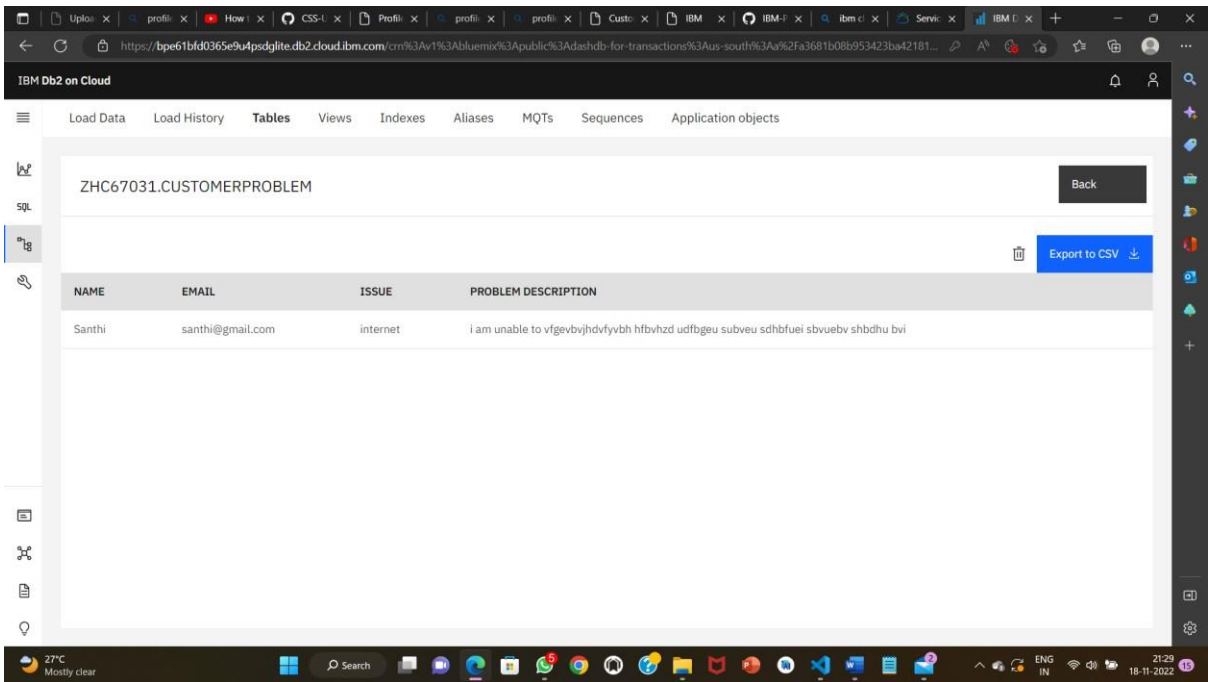
Back

Export to CSV

NAME	EMAIL	PASSWORD	mobile number
Ranjitha	Ranji@gmail.com	Ranjitha	1234567890
Ranjitha	Ranji@gmail.com	Ranjitha	1234567890
Santhiya	santhi@gmail.com	santhi	3456645508
ashok	rash123@gmail.com	12345	1234567890
goms	goms@gmail.com	goms	1234567899
hema	hema@gmail.com	hema	34566455678

27°C Mostly clear 21:28 18-11-2022

Customer problem



IBM Db2 on Cloud

Load Data Load History **Tables** Views Indexes Aliases MQTs Sequences Application objects

ZHC67031.CUSTOMERPROBLEM

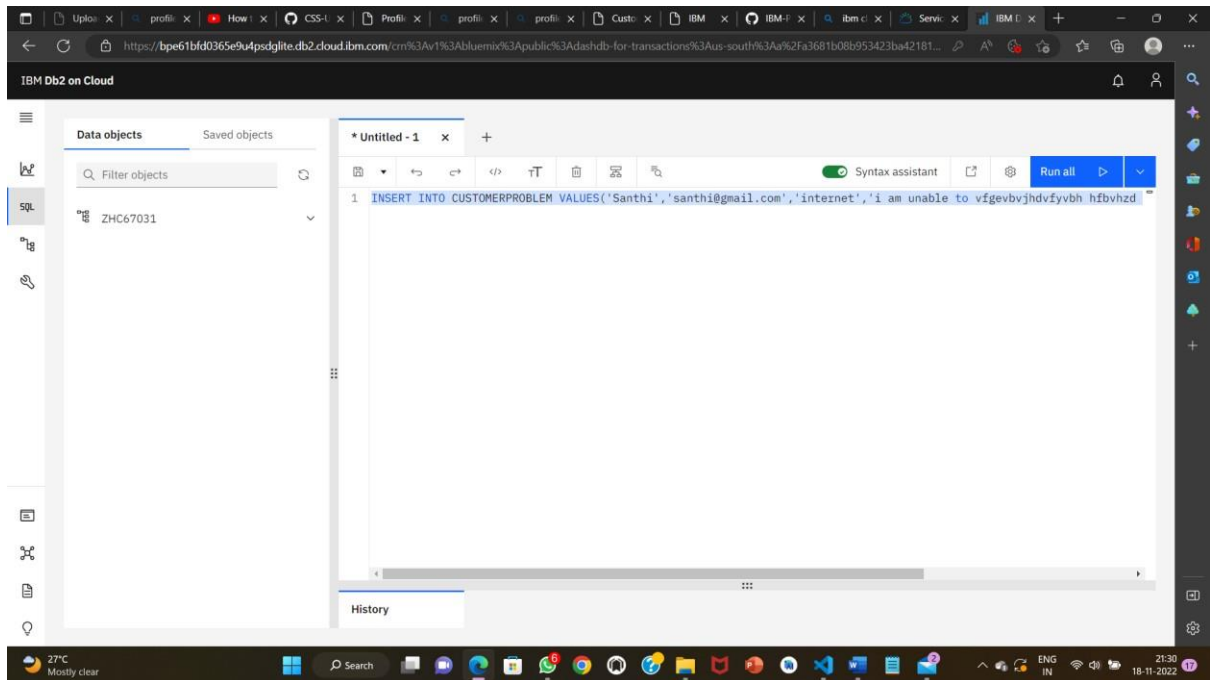
Back

Export to CSV

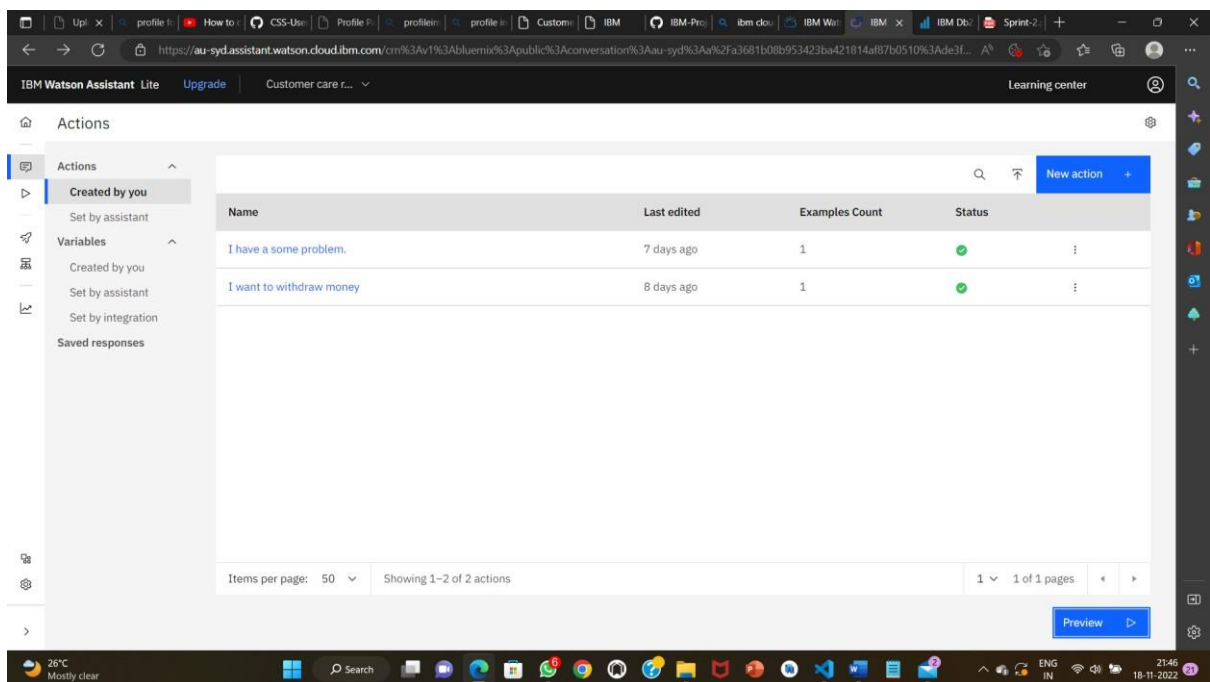
NAME	EMAIL	ISSUE	PROBLEM DESCRIPTION
Santhi	santhi@gmail.com	internet	i am unable to vfgevbvjhdfvbyb hfbvhzd udfbgeu subveu sdhbfuei sbvueby shbdihu bvi

27°C Mostly clear 21:29 18-11-2022

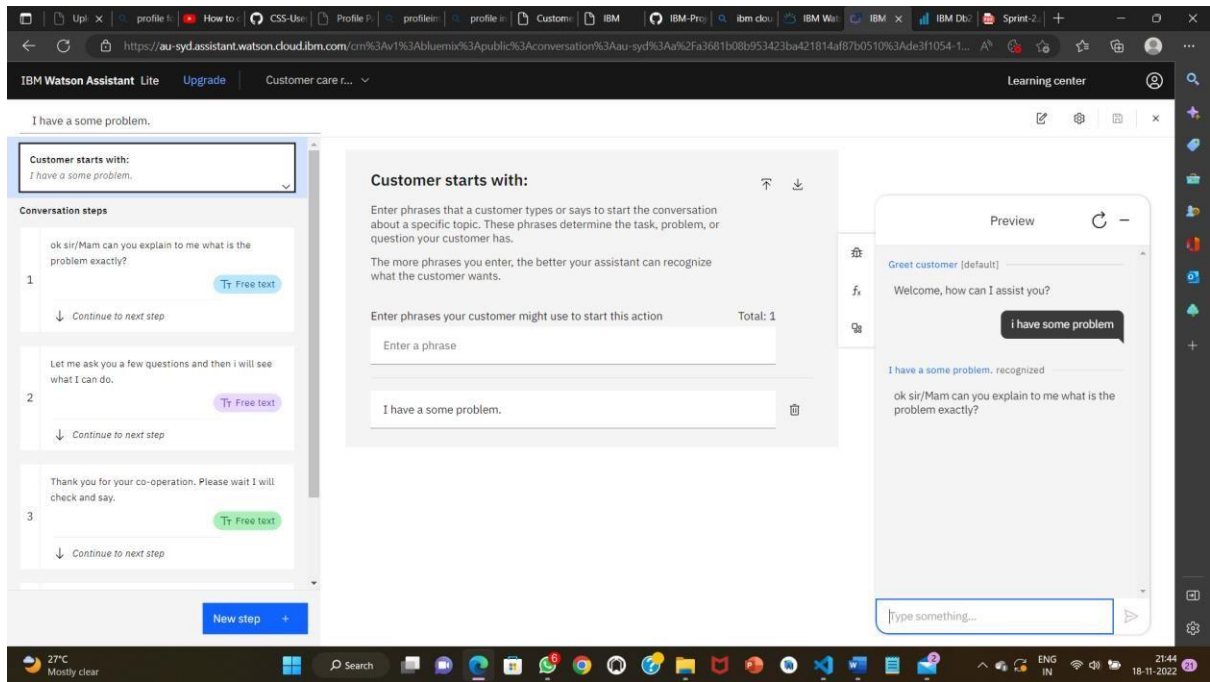
Customer Ticket



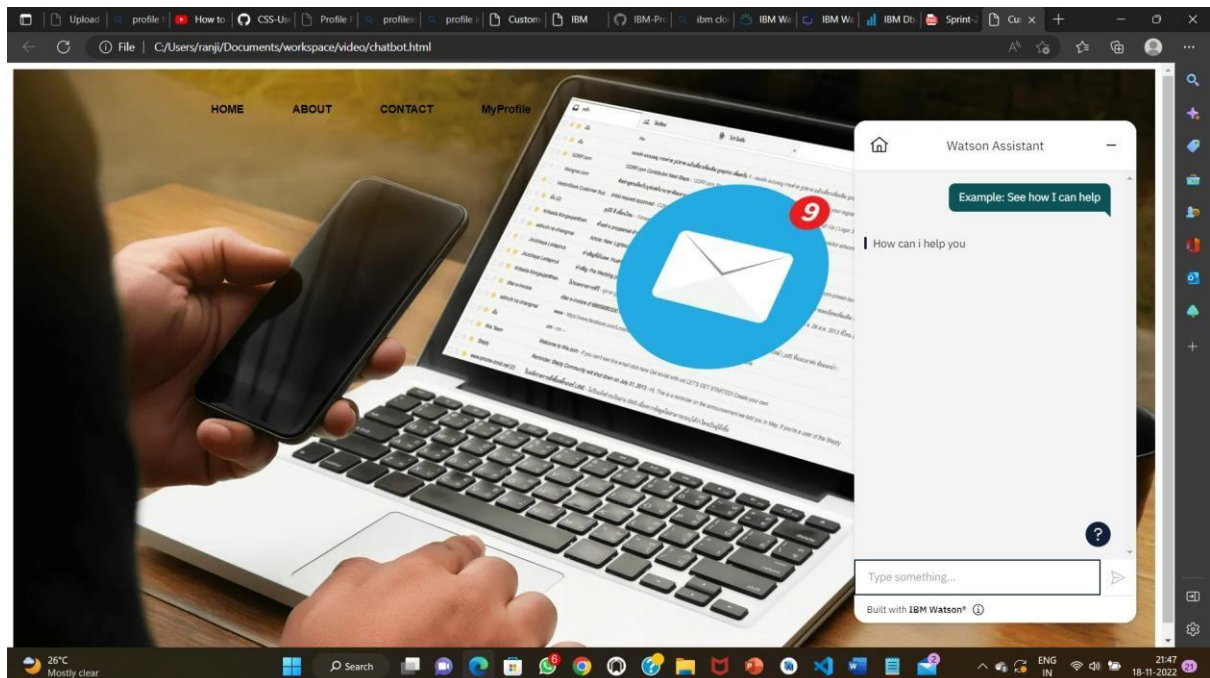
Ibm Watson Assistant



Customer Ticket

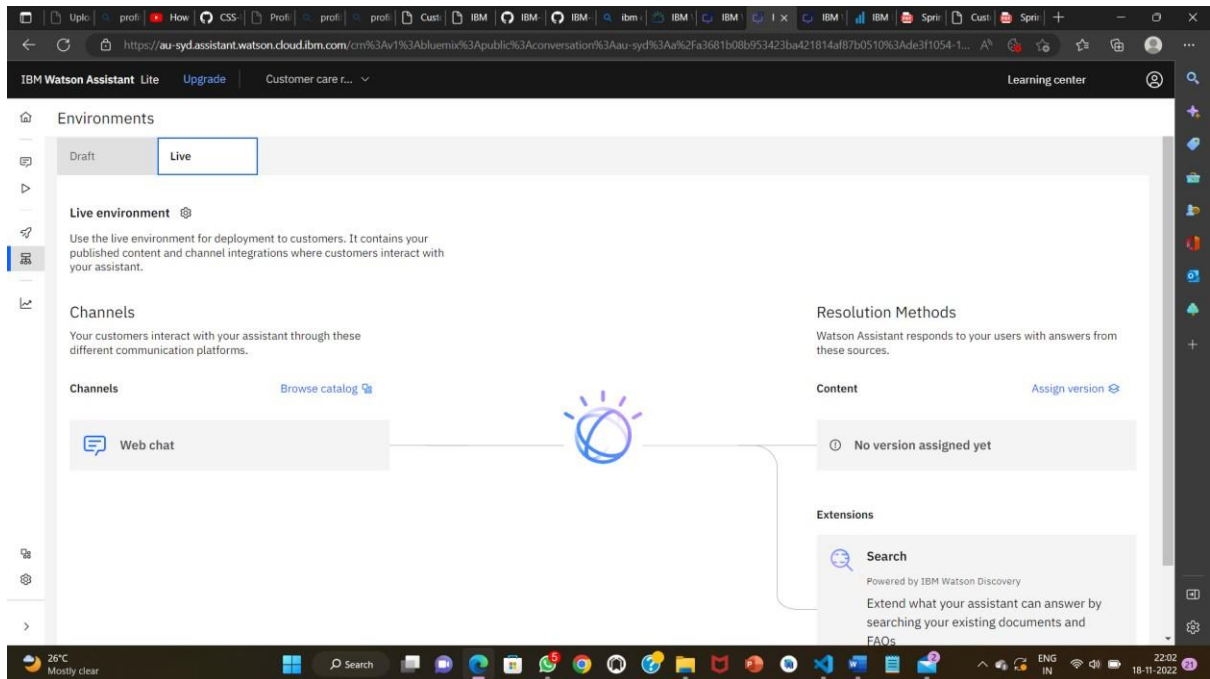


Chatpage

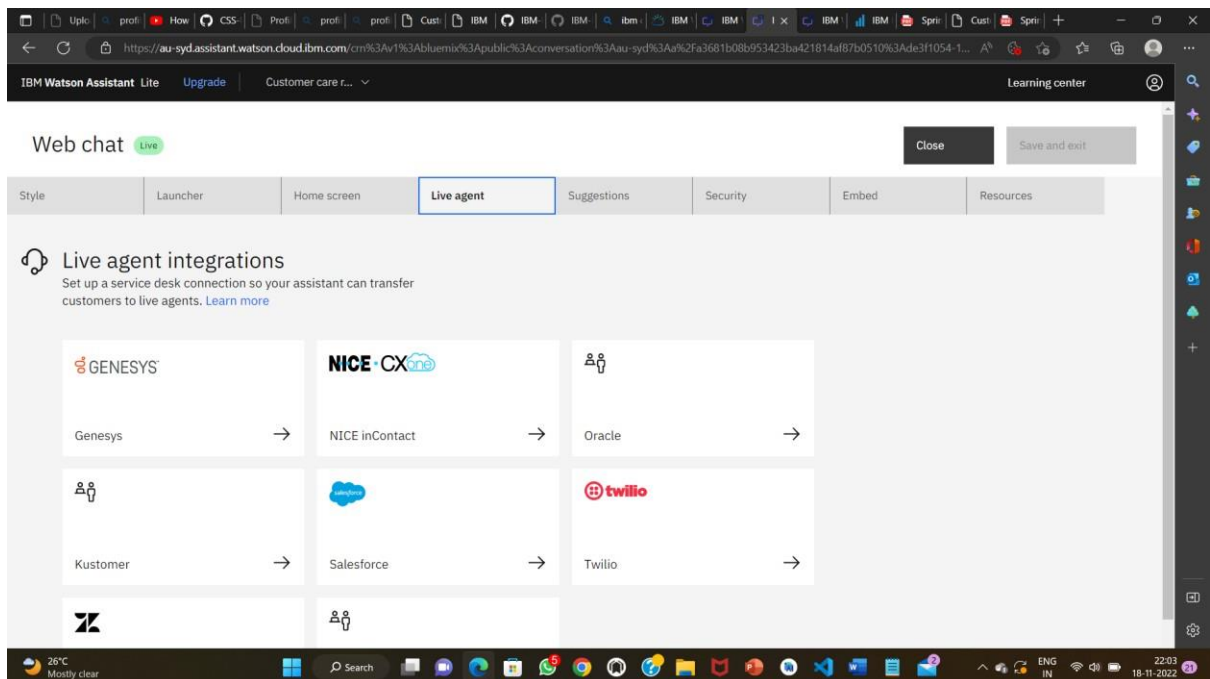


Customer Ticket

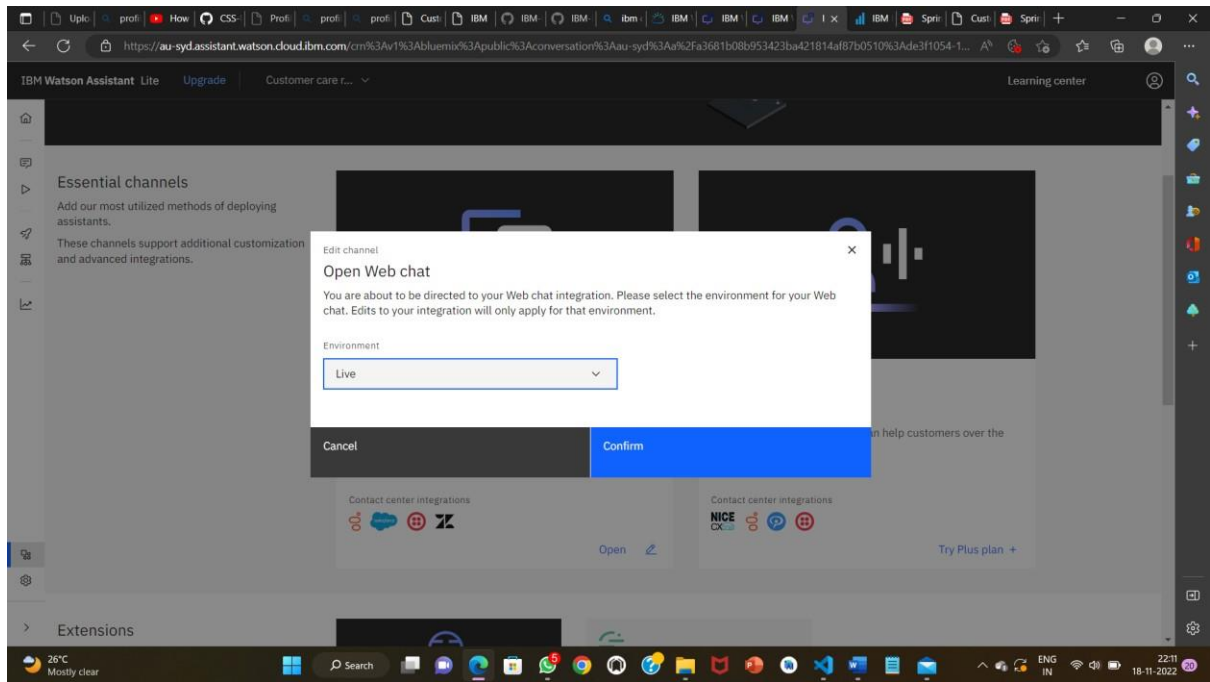
Live agent



Zendesk Integration



Customer Ticket



Agent details

