

			Team ID			
				PNT3022TMD42765		
			Project Name	cloud application development Customer care Registry		
			NFT - Risk Assessment			
S.No	Project Name	Scope/feature	Functional Changes	Hardware Changes	Risk Score	Justification
1	Cloud application development-Customer Care Registry	New	No Changes	No Changes	GREEN	As we have completed the project successfully
			NFT - Detailed Test Plan			
			S.No	Project Overview	NFT Test Approach	
			1	This project propose to solve the customer problem with with live agent using live chat with agent.		
					Load Test	
			End Of Test Report			
S.No	Project Overview	NFT Test approach	NFR - Met	Test Outcome	Approvals/SignOff	
1	The application developed to solve the issue of the customer with connecting live agent and chat with customer.					
		Load Test	Nil	Response time meet the actual Result	Approved	

NFT Test approach	
Load Test	
Scenario Name	Load Test – APPLICATION DEVELOPMENT PROJECT
Scenario Type	Load Test - Duration 10 minutes
Scenario Objectives	To Use visual stdio, flask, python generate python code and run the app
Steps	<ol style="list-style-type: none"> <li>1. We have to develop an web application platform to contact through customer service.</li> <li>2. We created chat bot for connecting live agent to chat with agent</li> </ol>
Entry Criteria	Test data is set-up. All the Components( software & hardware ) is set-up. It is completed successfully.
Exit Criteria	<p>Response time meets the actual Result.</p> <p>Test completion report is agreed upon by mentors</p>