

## Project Planning Phase

### Milestone and Activity List

Date	27 October 2022
Team ID	PNT2022TMID42765
Project Name	Customer care Registry

Title	Description	Date
<b>Literature Survey and Information Gathering</b>	Gathering Information by referring the technical papers, research publications etc	17 SEPTEMBER 2022
<b>Prepare Empathy Map</b>	To capture user pain and gains Prepare List of Problem Statement	10 SEPTEMBER 2022
<b>Ideation</b>	Prioritise a top 3 ideas based on feasibility and Importance	20 SEPTEMBER 2022
<b>Proposed Solution</b>	Solution include novelty, feasibility, business model, social impact and scalability of solution	24 SEPTEMBER 2022
<b>Problem Solution Fit</b>	Solution fit document	3 October 2022
<b>Solution Architecture</b>	Solution Architecture	11 October 2022
<b>Customer Journey</b>	To Understand User Interactions and experiences with application	14 October 2022
<b>Functional Requirement</b>	Prepare functional Requirement	15 October 2022
<b>Data flow Diagrams</b>	Data flow diagram	15 October 2022
<b>Technology Architecture</b>	Technology Architecture diagram	16 October 2022
<b>Project Development- Delivery of sprint 1,2,3 &amp;4</b>	Develop and submit the developed code by testing it	24 October 2022 – 19 November 2022