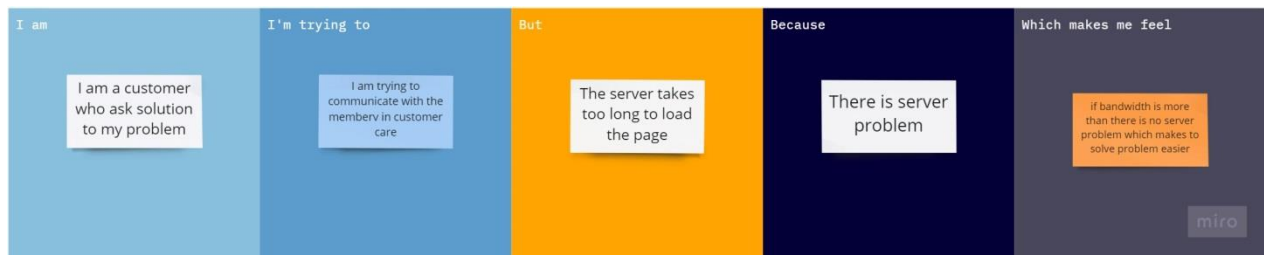
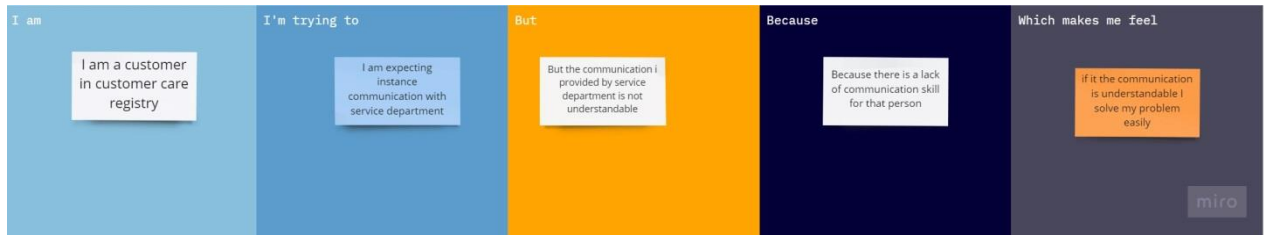


# Customer Care Registry

## Problem Statements

Date	26 September 2022
Team ID	PTN2022TMID42765
Project Name	Customer care Registry



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	I am a customer in customer care registry	I am expecting instance communication with service department	The communication provided by service department is not understandable	There is a lack of communication skill for that person	If the communication is understandable I solve my problem easily

Ps-II	I am a customer who ask solution for my problem	I am trying to communicate with the member in customer care	The server takes too long to load the page	There is server problem	If the bandwidth is more than there is no server problem which makes to solve problem easier
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