SCENARIO Browsing, booking, tending, and rating a local city tour	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Design an App for the respect parents or Guar Can create a feature called Geofence to set boundaries for the child	Begins to alerts the parents of the Child's location and options will be available for them to set	Frequently it updates the location and activities of the Child	an alert will be sent when the hild removes the device	A detailed review will be available for the parents about the child's activity
Interactions What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?	Child's location will be updated Interaction between the parents and the Child	they can be create a geofence	The Condition of the caretakers and the guardians regarding the safety of the Child is met	The parents will receive the alrets and notification of their Child	The location verification and notification will be cut off in case of no internet or GPS
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")	Pevention of Child being geting lost Frequent Monitoring	The respected Parents or Guardians has to click on the begin Monitoring button to start Monitoring	Ensure the saftly of child	Notifies in the case of child crossing the Geofence	Sends the locationof the Child along with the Geofence
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Safty of the Child is ensured. .Since they are constantly monitored	The tracking device is very useful in determining the loaction of the Child	Frequently updates itself and fixing the bugs that arises	Parents wont be tensed or Worried. . Since they Know Where there Child	The requested Parents or the guardians will get their Child back
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	App wont be avaliabe due to Server issue or any other technical issues	Entering so many details is a troublesome process	Constant internet connecttiviy is required as it updates the Child to the Parents	People usually find it as a tedious process as it takes a long time	sometimes due to issues or any other Issues that arises the caretaker wont be able to view the location the Child
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	In case of the respected parents or Guardians being not present / Notify me when the Child leaves the geofence	Another method is sending alert messages r calls and they can also view the video footage	At times when there is no caretaker near the child	At the process ends the parents will pick up their Child	Location and activity details are stored