## 1. CUSTOMER SEGMENT(S)

Define

CS.

fit into

CS

Internet user - Age No limit.

All the users can get used to it.

### 6. CUSTOMER CONSTRAINTS

CC

The User have to search for the containment zones.

The Existing Recommending system recommends only one the nearby zones first according to their location.

### 5. AVAILABLE SOLUTIONS

AS

- The users have to search for the zones which has the high rate of containment near their location.

### 2. JOBS-TO-BE-DONE / PROBLEMS



9. PROBLEM ROOT CAUSE

RC

# 7. BEHAVIOUR



- ChatBot will show the features that are provided by the application.
- The User no need to search the zones the bot automatically suggest the zones which were affected near them.

The User have to use the current recommending system which recommend only the correct zones near to them which related to the input because no best smart

applications for containment zone exist now.

# - User enter the inputs to ChatBot and get all the containment zones near them.

- User will save time from searching One by One.

## 3. TRIGGERS

strong

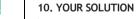
됬

 $\mathbb{Z}$ 



ΕM

The user will trigger to the safety measures provided by the bot like wearing masks, social distancing.





-Provides the user all the necessary information about the containment zone.

User Input = "Nearby containment zone"

Result Set for user:

- All nearby containment zones.
- All safety measures to avoid infection.
- Map that displays the zones in levels.

## 8. CHANNELS of BEHAVIOUR



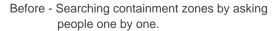
### Online:

The users can identify the nearby containments zones easily through the use of the application.

## Offline:

The zones which are near to them can only identified by asking the people around that place.

## 4. EMOTIONS: BEFORE / AFTER



After - The User will get all containment zones location and the level disease containment In those zones