Focus on J&P, tap into BE, understand

∑

ංජ

H

Identify strong

Extract online & offline CH of BE

1. CUSTOMER SEGMENT(S)

Most of Industry workers who are

engaged with gas related

productions.

GMENT(S)

6. CUSTOMER

CC

RC

SL

5. AVAILABLE SOLUTIONS

AS

At least one approved fuel gas detector in every room containing an appliance fueled by propane, natural gas or any liquified petroleum gas in commercial businesses, hotels, non-profit organizations, shelters, and rental properties.

The sensor-enabled solution helps prevent the high risk of gas explosions and affecting any casualties within and outside the premises. The gas sensors help detect the concentration of the gases present in the atmosphere to avoid hazardous consequences like fire breakouts.

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

9. PROBLEM ROOT CAUSE

7. BEHAVIOUR

BE

Flammable gas leakage may lead to secondary accidents such as fire and explosion, while toxic gas dispersion mainly leads to poisoning casualties lead to death.

Gas detectors can be used to detect combustible, flammable and toxic gases, and oxygen depletion. This type of device is used widely in industry and can be found in locations, such as on oil rigs, to monitor manufacturing processes and emerging technologies such as photovoltaic.

Using manpower as the source of monitoring the leakage causes high hazards. If the gas leaked is heavily toxic, there is a chance of causing hereditary health issues too.

3. TRIGGERS

TR

10. YOUR SOLUTION

8. CHANNELS of BEHAVIOUR

CH

Most of Gas explosions are caused by undetected gasleakage in the pre-detection condition. So that, Gas leakage monitoring and alerting system is needed.

4. EMOTIONS: BEFORE / AFTER

EM

Before: The heavy losses due to the leakages made them feel of guilt due to reduced reputation of their products. **After:** Increased the level of confidence and feel

In several areas, the gas sensors will be integrated to monitor the gas leakage. If any area gas leakage is detected the admins will be notified along with the location. In the web application, admins can view the sensorparameters.

ONLINE

Promoting through social media. With the help of social media entrepreneurs/influencer.

OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.