

# Customer Journey Map

This gives an overview of the entire customer experience.

	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
OBJECTIVES	Write a goal or activity	Gas leakage detection systems protect personnel and the environment from potentially hazardous exposure to gases.	The system comprises of sensors for detecting gas leak interfaced to microcontroller that will give an alert to user whenever there is a gas leakage, display warning information by using Liquid.	Gas leakage Detection system is the process of identifying potentially hazardous gas leaks by sensor. These sensors usually employ an audible alarm to alert people when a dangerous gas has been detected.	An alarm management system represents the series of action a system performs in an event of gas leakage.
NEEDS	Write a need you want to meet	Fire hazard prevention	Harmful gas detection	Oxygen measurement	Prompt gas leak alerts
FEELINGS	Write an emotion you expect the customer to have	Happy about this solution	Embrassed on the solution and promoted the good words towards the project.	Happy	Encouraging towards this project and giving good feedbacks.
BARRIERS	Write a potential challenge to your objective	Higher Officials	Commercial Companies	The gases are toxic in nature, resulting in human unconsciousness and even death if consumed in larger quantities.	Moreover, gaseous blasts are another disaster the everyone - working in a factory or at home - would want to avoid at all cost!!