The Phases High-level steps your user needs to accomplish from start to finish	Accessing homepage	User account creation	Details for predicting heart disease	Results Overview
② Steps Detailed actions your user has to perform	Check out risk factors and causes of heart diseases Check out risk factors and causes of heart diseases	User registration User confirmation User login	Enter details Using prediction tool	See results Save Results Check dashboard
Feelings What your user might be thinking and feeling at the moment	Delighted to come across this tool online	Easy and hassle free registration	Possess all the required details Simple process	Insightful case of no results Relief in case of no tool to family/ friends
	Concerns about the accuracy of the tool Unsure if the tool is paid or free	Privacy concerns	Skeptical about the process More details should be taken into account	Depression in case of about the positive result results and and look for giving it solutions another try
4 Pain points Problems your user runs into	Slow rendering of the homepage	Redoing the registration in case of poor network	Not having the required details	No results being displayed either due to poor network or server problem
 Opportunities Potential improvements or enhancements to the experience 	How can we guide the user even more better?	How can we help the user for more smoother and fast registration?	How might we make the user more informed about the process?	How might we make it easy for the user to understand the visualization even better? How might we help the user in more different ways?