PHASE  What are the high-level phases across the customer journey?	MOTIVATION	UPLOAD HAND WRITTEN DIGITS OF IMAGE	RECOGNIZE DIGITS	OUTPUT
STEPS  Detailed action to you r user has to perform	Wants to recgonize hand written digits occuratly	search for various Finds the products based on its accuracy rates  Upload the images of handwritten digits	Request to recgonize the digits digits to be available in the images	Gets the recogized as a output in digit format
Feelings  What your user might be thinking and feeling at the moment	EXCITED	Happy to find a best one	Eager	Satisfied
	Stressed	Confused Worried	Anxious	
Pain points Problems your user runs into	Stressed with checking for a method to recognise handwritten digits	Confused to choose the best one among the available accuracy choices  Confused to Worried about the accuracy	Trustworthy or not to recognize the digits?  How it works for complex handwritten digits?	Accuracy of the recognized digits
Opportunities  Potential improvements o r enhancements to the experience	Easy availability of products to recognize digits	User-friendly	Recognize Faster complex handwritings	Higher quality