

SCENARIO	<div>Entice</div> <div>How does someone initially become aware of this process?</div>	<div>Enter</div> <div>What do people experience as they begin the process?</div>	<div>Engage</div> <div>In the core moments in the process, what happens?</div>	<div>Exit</div> <div>What do people typically experience as the process finishes?</div>	<div>Extend</div> <div>What happens after the experience is over?</div>
<div>Getting Rainfall Prediction for a particular place or region</div> <div><div></div><div><div>Steps</div><div>What does the person (or group) typically experience?</div></div></div>	<div><div>Faces the problem and begins to solve it on their own, with the help of family and friends</div><div>Explores digital solutions involving mass media, apps, ads</div><div>Learns about rainfall predictor web apps from news and government agencies</div><div>Logins or registers with user credentials</div><div>Begins rainfall prediction based on their instincts and experiences</div></div>	<div><div>Tries to get familiar with the UI and available features</div><div>Checks about app price and subscription if available</div><div>Enters random inputs in the app to check the predicted outputs</div><div>Chooses a specific region to get prediction results</div><div>Tries and tests all the features that are required for daily needs</div><div>Explores various visualisations available on the dashboard</div><div>Executes the same things for other places or regions and checks the app efficiency</div></div>	<div><div>Logs out of the system</div><div>Gains trust by comparing actual and predicted results</div><div>Adapt themselves to the web app and recall the features or services available</div><div>Become dependent on the app or product in the long run</div></div>	<div><div>Interacts with UI which is available with simple language</div><div>Gets aware of all the controls and options present in each section (eg, profile, prediction, feedback)</div></div>	<div><div>Interacts with other users about the app features and results</div><div>Recommends to other farmers, plantation workers</div><div>Gives feedback based on the experiences</div></div>
<div><div></div><div><div>Interactions</div><div>What interactions do they have at each step along the way?</div><div><div><div>■ People:</div>Who do they see or talk to?</div><div><div>■ Places:</div>Where are they?</div><div><div>■ Things:</div>What digital touchpoints or physical objects would they use?</div></div></div></div>	<div><div>Explores blogs, social media and contacts connections</div><div>Uses smartphones and open the required web app or rainfall predictor</div></div>	<div><div>Seeks help from others on how to use</div><div>Reads out the user manual from the webpage on how to use the product</div></div>	<div><div>Interacts with UI which is available with simple language</div><div>Gets aware of all the controls and options present in each section (eg, profile, prediction, feedback)</div></div>	<div><div>Interacts with other users about the app features and results</div><div>Recommends to other farmers, plantation workers</div><div>Gives feedback based on the experiences</div></div>	<div><div>Help me to get accurate rainfall prediction</div><div>Help me to get higher crop production and profits</div><div>Help me to get satisfied with the results with less bandwidth consumption</div><div>Help me to avoid data breach and inaccurate prediction</div><div>Help me to get future alerts and heavy rainfall warnings</div></div>
<div><div></div><div><div>Goals & motivations</div><div>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div></div></div>	<div><div>Help me to get accurate rainfall prediction</div></div>	<div><div>Help me to get higher crop production and profits</div></div>	<div><div>Help me to get satisfied with the results with less bandwidth consumption</div></div>	<div><div>Help me to avoid data breach and inaccurate prediction</div></div>	<div><div>Help me to get future alerts and heavy rainfall warnings</div></div>
<div><div></div><div><div>Positive moments</div><div>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div></div></div>	<div><div>User-friendly web application</div><div>Secured with User Authentication</div></div>	<div><div>Portable and usable in Mobile platforms</div><div>Easy to use and flexible for daily needs</div></div>	<div><div>Proper plannings & reliable decisions made from the predicted results</div><div>Exciting visualisations of rainfalls in various regions of India</div></div>	<div><div>Relevant alerts and warnings</div><div>Regularly updated FAQs for users</div></div>	<div><div>Effective feedback and support</div><div>Reliable and 24/7 available</div></div>
<div><div></div><div><div>Negative moments</div><div>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div></div></div>	<div><div>Assurance and guarantee of the prediction the product is giving</div></div>	<div><div>Concerns about data privacy</div></div>	<div><div>Network Disruption in rural places</div></div>	<div><div>The user's Mobile gets slowed or hanged</div></div>	<div><div>Ads consuming screen space and user time</div></div>
<div><div></div><div><div>Areas of opportunity</div><div>How might we make each step better? What ideas do we have? What have others suggested?</div></div></div>	<div><div>Increasing Model accuracy</div></div>	<div><div>Enhancing communication between the user and system</div></div>	<div><div>Integrating more interactive visualisations for better user insights</div><div>Addressing customer issues and complaints as soon as possible</div></div>	<div><div>Adding regional languages like Bengali, Tamil, Kannada along with English</div></div>	<div><div>Adding voice assistant support for impaired users</div></div>

