## CUSTOMER CARE REGISTRY

**PROJECT PLANNING** 



#### **TEAM DETAILS:**

**Team No** : PNT2022TMID10753

**College Name**: IFET College Of Engineering

**Department**: Electronics and Communication Engineering

| Date          | 11 November 2022       |
|---------------|------------------------|
| Team ID       | PNT2022TMID10753       |
| Project Name  | Customer Care Registry |
| Maximum Marks | 8 Marks                |



Project Planning 2

### **PROJECT PLANNING**

#### **Product Backlog, Sprint Schedule, and Estimation (4 Marks)**

| Sprint       | Functional<br>Requirement<br>(Epic) | User Story<br>Number | User Story / Task                                                                                                                  | Story<br>Points | Priorit<br>y | Team Members                                                 |
|--------------|-------------------------------------|----------------------|------------------------------------------------------------------------------------------------------------------------------------|-----------------|--------------|--------------------------------------------------------------|
| Sprint-<br>1 | User Panel                          | USN-1                | By login through the website the user can go through the services provided.                                                        | 20              | High         | Lavanya.B<br>Narmatha.T<br>Lavanya<br>Kumari.R<br>Gayathri.S |
| Sprint-<br>2 | Admin panel                         | USN-2                | Check out the database about the availability and have a track of all the things that the users are going to service by the admin. | 20              | High         | Gayathri.S<br>Nishandhini.S<br>Lavanya.B                     |

Project Planning 3

| Sprin<br>t-3 | Chat Bot       | USN-3 | By using chatbot the user can directly talk about the services and the user get recommendations based on data given by the user.             | 20 | High | Narmatha.T<br>LavanyaKumar<br>i.R<br>Nishandhini.S<br>Gayathri.S |
|--------------|----------------|-------|----------------------------------------------------------------------------------------------------------------------------------------------|----|------|------------------------------------------------------------------|
| Spri<br>nt-4 | final delivery | USN-4 | Docker Kubernetes having Container of applications and deployment the application. Create the documentation and final submit the application | 20 | High | Nishandhini.S<br>Lavanya.B<br>Narmatha.T<br>Lavanyakumari.R      |

Project Planning 4

#### Project Tracker, Velocity & Burndown Chart: (4 Marks)

| Sprint   | Total<br>Story<br>Points | Duratio<br>n | Sprint Start<br>Date | Sprint End Date<br>(Planned) | Story Points  Completed (as on  Planned End Date) | Sprint Release Date<br>(Actual) |
|----------|--------------------------|--------------|----------------------|------------------------------|---------------------------------------------------|---------------------------------|
| Sprint-1 | 20                       | 6 Days       | 26 Oct 2022          | 01 Nov 2022                  |                                                   | 01 Nov 2022                     |
| Sprint-2 | 20                       | 6 Days       | 2 Nov 2022           | 07 Nov 2022                  |                                                   | 06 Nov 2022                     |
| Sprint-3 | 20                       | 6 Days       | 08 Nov 2022          | 13 Nov 2022                  |                                                   | 12 Nov 2022                     |
| Sprint-4 | 20                       | 6 Days       | 14 Nov 2022          | 19 Nov 2022                  |                                                   | 19 Nov 2022                     |

**Velocity:** 20/10 **→**2

# Thank you