

CUSTOMER CARE REGISTRY

SOLUTION REQUIREMENT

TEAM DETAILS:

Team No : PNT2022TMID10753
College Name : IFET College Of Engineering
Department : Electronics&Communication Engineering

MEMBERS :

- ☐ LAVANYA B
- ☐ LAVANYAKUMARI R
- ☐ GAYATHRI S
- ☐ NARMATHA T
- ☐ NISHANDHINI S



Non-functional Requirements:
The non-functional requirements of the proposed solution.

FR No	Non-Functional Requirement	Description
1	Usability	Provide correct solution to the problem
2	Security	Tracking of login authentication
3	Reliability	Tracking of status through email
4	Performance	Development of web application
5	Availability	24/7 services are available
6	Scalability	Agents scalability is based on the number of customers

Solution Requirements

PROJECT DESIGN PHASE –II

SOLUTION REQUIREMENT

DATE	03 November 2022
TEAM ID	PNT2022TMID37544
PROJECT NAME	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	4 Marks

Functional Requirements:

The functional requirements of the proposed solution.

FR No	Functional Requirement(Epic)	Sub Requirement(Story/ Sub-Task)
1	User Registration	Registration through Gmail Registration through Form Registration through Google
2	User Confirmation	Confirmation using Email Confirmation using OTP
3	User Login	Login through Google Login with the use of Email id and Password
4	Admin Login	Login via Google Login using Email id and Password
5	Query Form	Any issues Contact information
6	E-mail	Login alertness

THANK YOU

