

## Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

SCENARIO	\$\frac{1}{3}	<b>→</b>			
Browsing, booking, attending, and rating a	Entice	Enter	Engage	Exit	Extend
local city tour	How does someone initially become aware of this process?	What do people experience as they begin the process?	In the core moments in the process, what happens?	What do people typically experience as the process finishes?	What happens after the experience is over?
Steps What does the person (or group) typically experience?	we will provide them knowledge about our application and make farming even more easier  The user should navigate to our website app  we will reach the customer directly ask about there problems and provide effective solutions if their problems match our application  The app first check the whether of particular location	customer will learn the applications and how to use them  If the field is Dry We can able to Switch on the Motor  The user should login to the app by using mail or phone number  If the field is Dry We can able to Switch on the Motor  Using the app user can check the soil Moisture whether it is dry or not  If the field is Dry We can able to Switch on the	By using the spiplication soil some sort of trust working and working the implace methods application and will be eager to learn effectively than the existing methods application	water will be lesser as compared to other irrigation system  productivity yield will be higher	Farming in the user profile Personalized system this application is more effective
Interactions What interactions do they have at each step along the way?  People: Who do they see or talk to?  Places: Where are they?  Things: What digital touchpoints or physical objects would they use?	Signup/Sign in page for the users  At the starting the customer will be worried about the process and they will think whether it will be effectivev  If there is any problem in the software they can communicate us through chat	The customer will get to handle application through the person who has the knowledge about that application  Weather Forecast shows the weather for routine days	It show the some year of took towns year of took towns year of took towns the soot carbon and will be segar to learn more about the spatiation.	They will be able to use the app with our technical assistance  "Leave a feedback" modal window within the profile on the website, iOS app, or Android app	They will have good experience while using this app and they will have productive yields  Completed experiences section of the profile on the website, iOS app, or Android app
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")	The primary goal is to lower the productivity loss and to make farming easier  To get the field temperaturew	Remotely we can access the motor switch	Help me feel  confident about where to go and spent time in other work  They will compare the growth and production before and after the use of application	They will be satisfied with the outcome & will not their decision of using this application	They will expand their usage to other farming application
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	At first there will be excited to see on how the technology works	they will be aware of many new techniques in farming  Modern Technology Has Made Water Supply Simple	positively they will learn the app technolgy	People love to remote access control, we have a 96% satisfaction rating	They may recomend their positive feedbacks about the app and help people to work with the app
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	In some rural areas the network connectivity is very poor  Some people dont know how to use smart device	Rural People express a bit of fear to use technology	The learning process is not easy for everyone the understanding capacity differs	There will be hard learning process and understanding	an challenging task one cant handle the app all alone and should have a people assiting them always
Areas of opportunity  How might we make each step better? What ideas do we have?  What have others suggested?	provide a simpler information about smart farming	By these technology most literate peoples are ready to do farming			Customers will come to know about the tremendous growth in agriculture