Phases  High-level steps your user needs to accomplish from start to finish	MOTIVATION	UPLOAD HANDWRITTEN IMAGES OF DIGITS	RECOGNIZE DIGITS	OUTPUT
Steps  Detailed actions your user has to perform	Wants to recognize handwritten digits accurately	Search for various products based on its accuracy rates  Finds the best and images of handwritten digits	Request to recognize the digits to be digits available in the images  Waits for the digits to be recognized	Gets the recognized digits as output in digital format
Feelings  What your user might be thinking and feeling at the moment	Excited	Happy to find an accurate one	Eager	Satisfied
7	Anxious	Confused Worried	Stressed	
Pain points  Problems your user runs into	Stressed with checking for a method to recognise handwritten digits	Confused to choose the best one among the available accuracy choices	Trustworthy or not How long will it take for complex handwritten the digits?  How long How it works for complex handwritten digits?	Accuracy of the input digits
Opportunities  Potential improvements or enhancements to the experience	Easy availability of products to recognize digits	User- friendly	Recognize Faster complex handwritings	Higher quality