User journey

For safety gadget for child monitoring

People 2–9

Time 30 min

Difficulty Beginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.

Phases

High-level steps your user needs to accomplish from start to finish

User enters for a safety for an children	The user checks on the of their children current location	The user enters for monitoring the location of their children	The parents are informed of the current state of the children location

Steps

Detailed actions your user has to perform

Smart devices obtain the location of the children they are present in	Smart device sends the data of the children current location	The wearable devices sents the alert message if they cross the geofense	The device notifies the user that the location of the children.	The app is displayed shows the location of the children	Check if the children has reached a current locationl	Immediately inform the user via SMS using an API	All smart devices app send their data to a central database through the cloud	The data is monitored by admin who take necessary precautions

Feelings

What your user might be thinking and feeling at the moment

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Feeling of ease knowing they will be informed in case of any risks	Calmness upon knowing that they are currently in a safe location	Fortunate that they are informed of the danger in a timely manner	Thankful for the information to take the necessary precautions

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Fear of entering a Losing child	Worry in case the location suddenly becomes unsafe	Panic that they are currently in an unsafe area	Fear that there are more unsafe areas	Stress to make the necessary announcements and changes as soon as possible

Pain points

Problems your user runs into

Users don't have a quick way to know if they are in a safe environment	Users must constantly check the wearable device for signs of changes	Users being informed of the present danger suddenly with no warning	The parenyts having to make sudden and immediate decisions to ensure a large number of workers safety

Opportunities

Potential improvements or enhancements to the experience

Make a sleek wearable device that the	Constantly updating the wearable devices data informing the user of the current location	Immediate warnings are sent out via SMS through an API to the users mobile device	User can also be informed in case changes are happening rapidly	Admins make necessary announcements as all data is seen by them from beacons through the cloud