Project Title: Smart Solutions for Railways   **Project Design Phase-I - Solution Fit Template**   **Team ID:** PNT2022TMID30650

1. CUSTOMER SEGMENT(S) `CS` Senior citizens, Working Professionals	**6. CUSTOMER CONSTRAINTS** `CC` Security, Network Connection	**5. AVAILABLE SOLUTIONS** `AS` App for ticket booking
2. JOBS-TO-BE-DONE / PROBLEMS `J&P` Ticket Booking becomes easy	**9. PROBLEM ROOT CAUSE** `PRC` People can't wait to book ticket for so long time	**7. BEHAVIOUR** `BE` Know how to use the app or scan using QR
3. TRIGGERS TO ACT `TR` Advertisements, Promotions **4. EMOTIONS: BEFORE / AFTER** `EM` After this solution, saving time and easy booking of ticket	**10. YOUR SOLUTION** `SL` QR scanner for ticket booking, checking makes it easy	**8. CHANNELS of BEHAVIOUR** `CH` 8.1 **ONLINE** Website activities 8.2 **OFFLINE** Usage of ticket after download

Left margin labels:
- Define CS, fit into CC
- Focus on J&P, tap into BE, understand RC
- IDENTITY

Right margin labels:
- Explore AS, differentiate
- Focus on J&P, tap into BE, understand RC
- Extract CH of BE

Identif