Identify

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1. CUSTOMER SEGMENT(S)

i.e. working parents of 0-5 v.o. kids

Who is your customer?

- 1. Job Seekers (Above the age of 20)
- 2. Person who is waiting for jobs based on their skills.

6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

- 1. Find the best candidates at right time.
- 2. Candidate competition.
- 3. Internal policies within the company.

5. AVAILABLE SOLUTIONS



Explore AS,

differentia

Which solutions are available to the customers when they face the or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

- 1. Stay connected with dream company.
- 2. Chatbot availability.
- 3. Skill set prediction.

2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

- 1. Recruitment systems have tools to help for recruiters..
- 2. No matter you can access anytime at anywhere.

9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists? What is the back story behind the need to do

i.e. customers have to do it because of the change in

- 1. Problems will come from consultant as well as employers side.
- 2. Entire world has problem of clarity exclude employer about job profile, HR policy and aggreement.

7. BEHAVIOUR



What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

> Leadership skills and knowledge ..

3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

- 1. Reciprocity
- 2. Social media proof

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

> Stress, Negative vibration > Relief, Motivation and peaceful life.

10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customerbehaviour.

Keep up the latest industrial news and get your dream jobs.

8. CHANNELS of BEHAVIOUR



NLINE What kind of actions do customers take online? No face to face interaction

OFFLINE

What kind of actions do customers take offline? Cost effective, Answer queries immediately.

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