DEVELOPING THE CHATBOT

DATE	07 NOV 2022
TEAM ID	PNT2022TMID30621
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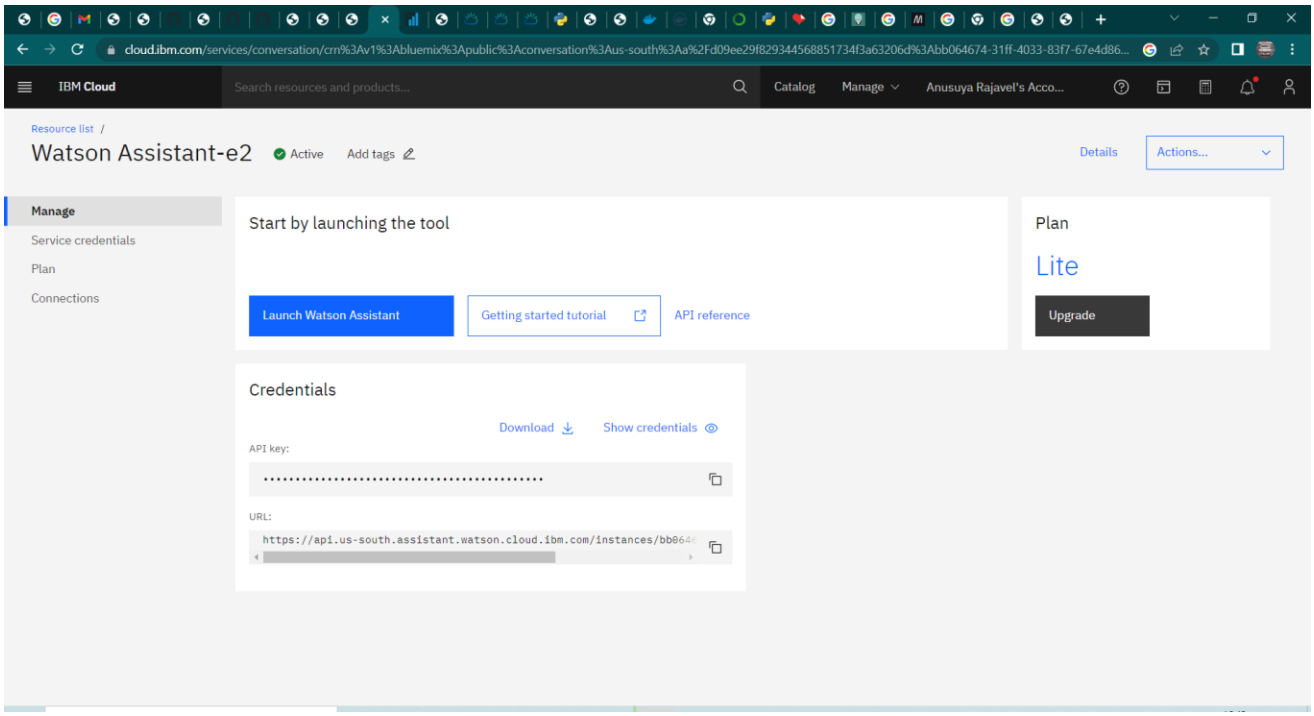
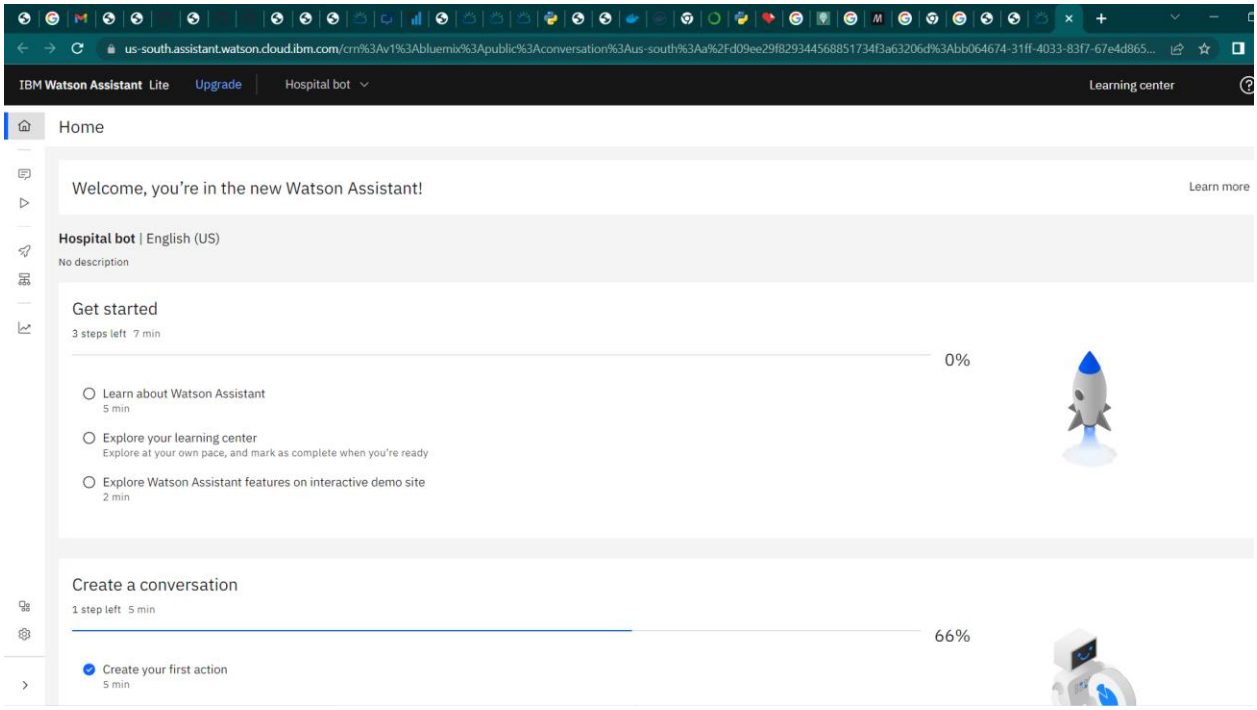
PROJECT NAME	SKILL/JOB RECOMMENDER

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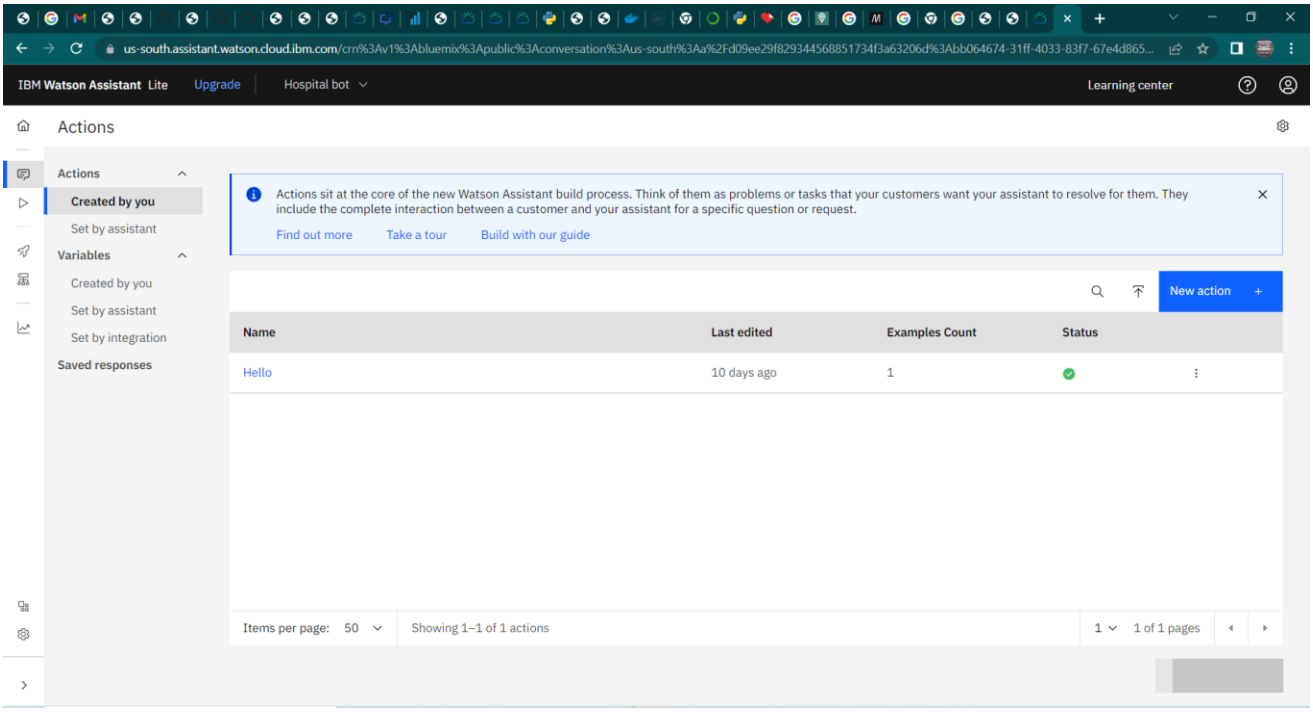
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Home
Welcome, you're in the new Watson Assistant!
Learn more
Hospital bot | English (US)
No description
Get started
3 steps left 7 min
0%
Learn about Watson Assistant
5 min
Explore your learning center
Explore at your own pace, and mark as complete when you're ready
Explore Watson Assistant features on interactive demo site
2 min
Create a conversation
1 step left 5 min
66%
Create your first action
5 min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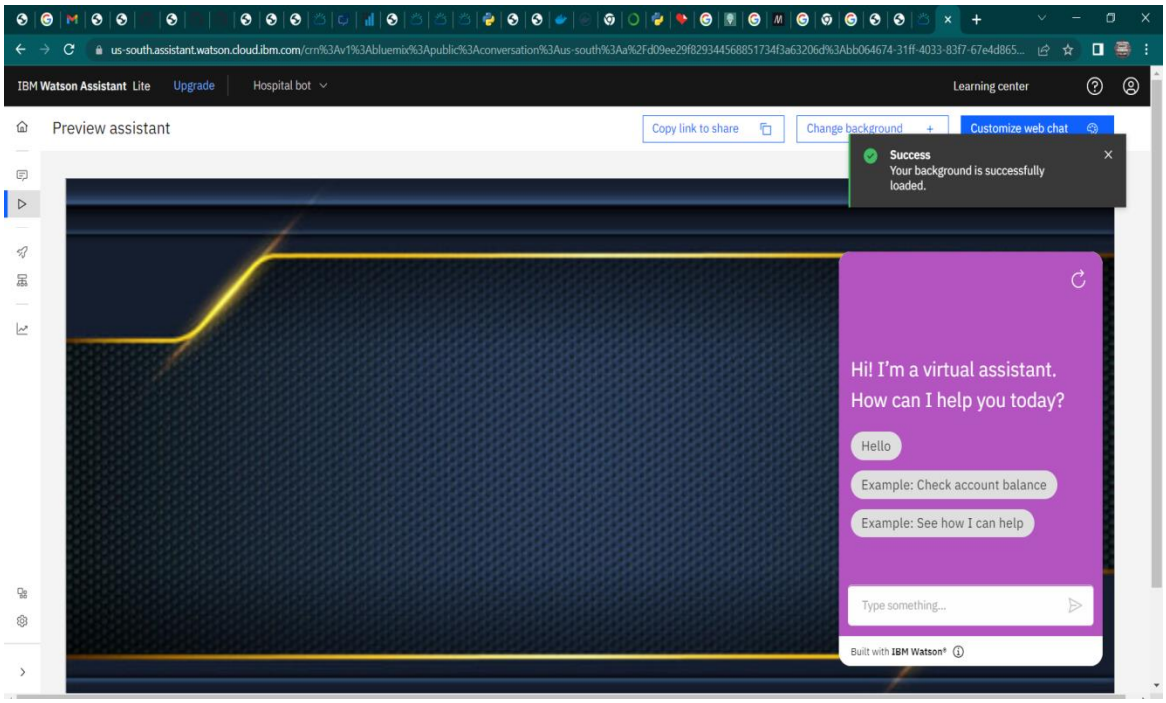
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Actions
Actions
Created by you
Set by assistant
Variables
Created by you
Set by assistant
Set by integration
Saved responses
Actions sit at the core of the new Watson Assistant build process. Think of them as problems or tasks that your customers want your assistant to resolve for them. They include the complete interaction between a customer and your assistant for a specific question or request.
Find out more
Take a tour
Build with our guide
New action
Name
Last edited
Examples Count
Status
Hello
10 days ago
1
Items per page: 50
Showing 1–1 of 1 actions
1
1 of 1 pages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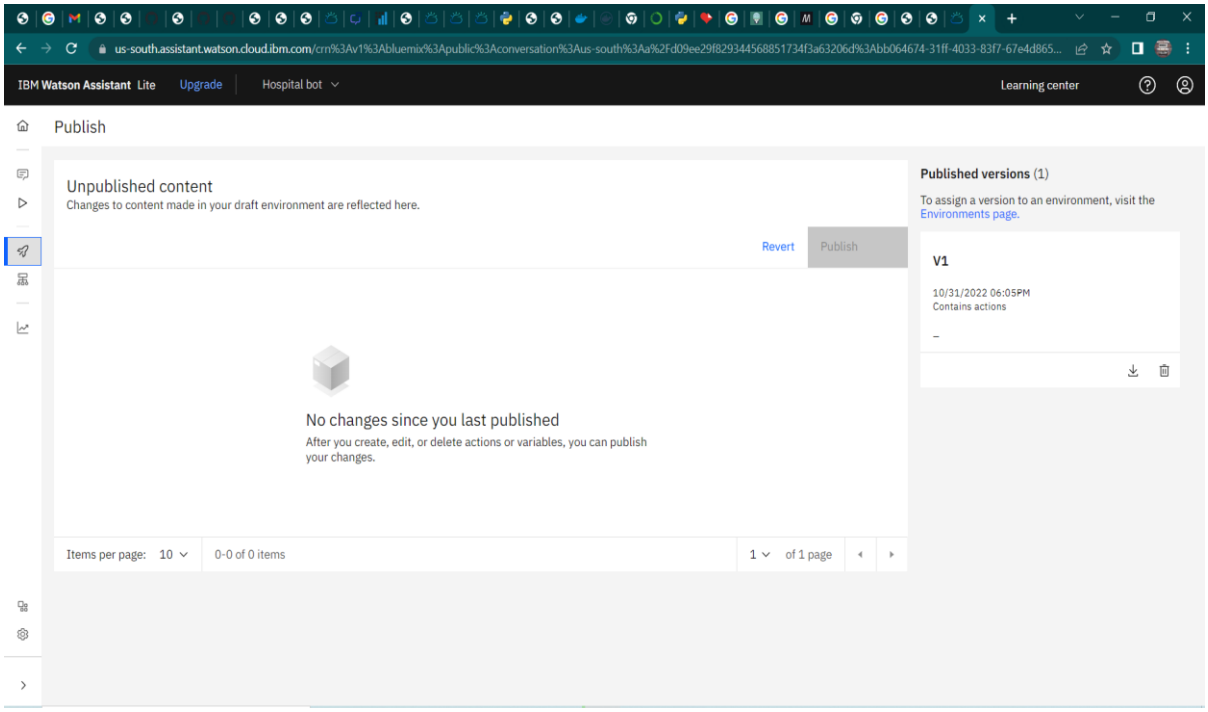
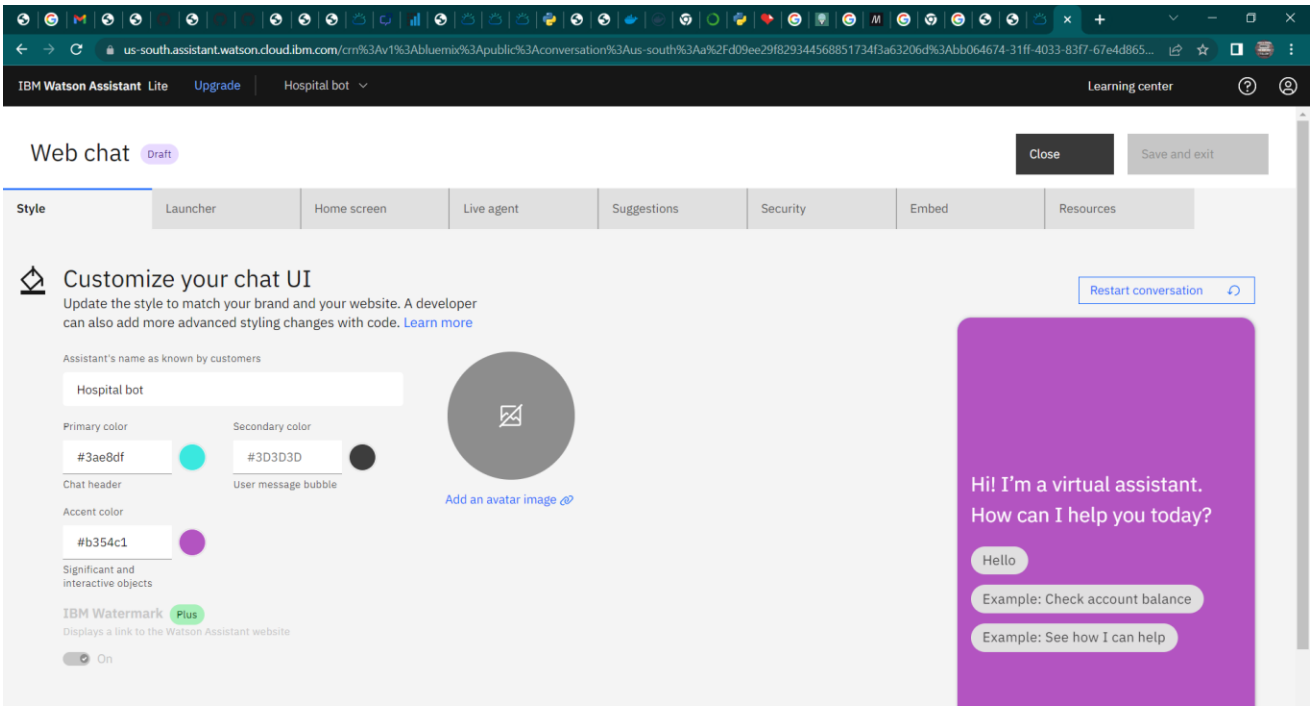
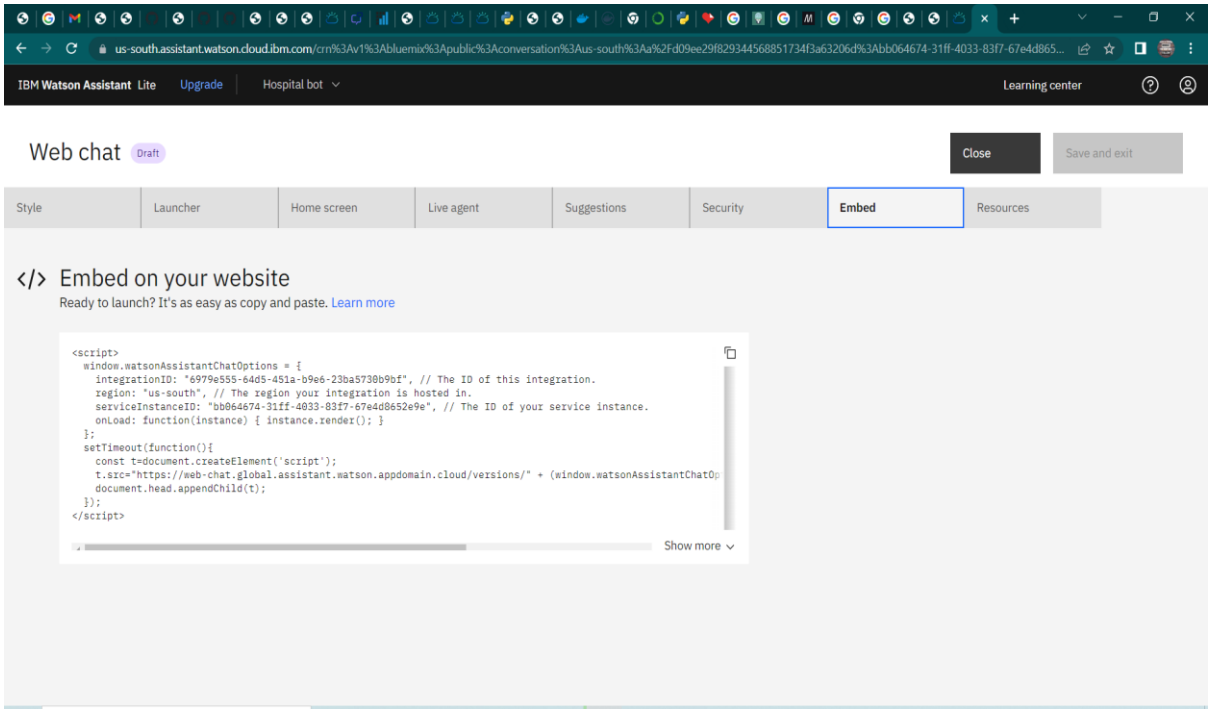
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Preview assistant
Copy link to share
Change background
Customize web chat
Success
Your background is successfully loaded.
Hi! I'm a virtual assistant.
How can I help you today?
Hello
Example: Check account balance
Example: See how I can help
Type something...
Built with IBM Watson®


IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Publish
Unpublished content
Changes to content made in your draft environment are reflected here.
Revert
Publish
No changes since you last published
After you create, edit, or delete actions or variables, you can publish your changes.
Items per page: 10
0-0 of 0 items
1 of 1 page
Published versions (1)
To assign a version to an environment, visit the Environments page.
V1
10/31/2022 06:05PM
Contains actions


IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Web chat
Draft
Close
Save and exit
Style
Launcher
Home screen
Live agent
Suggestions
Security
Embed
Resources
Customize your chat UI
Update the style to match your brand and your website. A developer can also add more advanced styling changes with code. Learn more
Assistant's name as known by customers
Hospital bot
Primary color
#3ae8df
Chat header
Secondary color
#3D3D3D
User message bubble
Accent color
#b354c1
Significant and interactive objects
IBM Watermark
Plus
Displays a link to the Watson Assistant website
On
Add an avatar image
Restart conversation
Hi! I'm a virtual assistant. How can I help you today?
Hello
Example: Check account balance
Example: See how I can help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IBM Watson Assistant Lite
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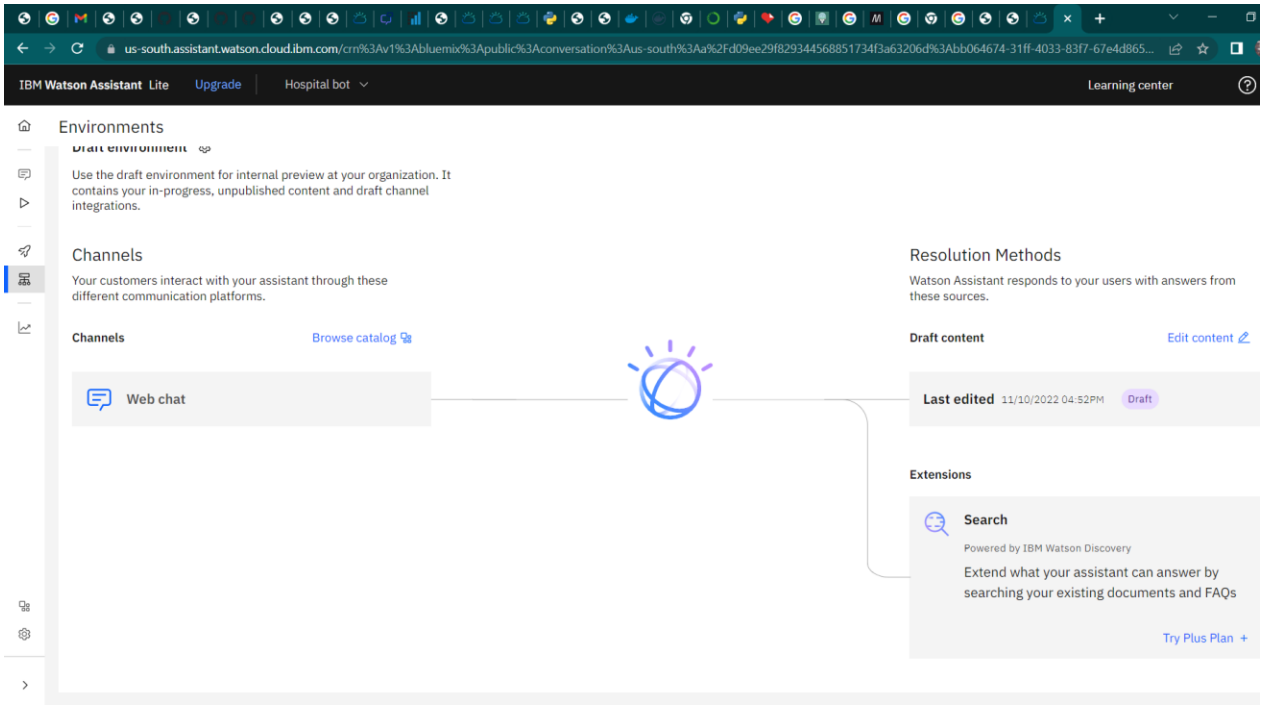
Close
Save and exit
Style
Launcher
Home screen
Live agent
Suggestions
Security
Embed
Resources
Embed on your website
Ready to launch? It's as easy as copy and paste. Learn more
<script>
window.watsonAssistantChatOptions = {
integrationID: "6979e555-64d5-451a-b9e6-23ba5730b9bf", // The ID of this integration.
region: "us-south", // The region your integration is hosted in.
serviceInstanceID: "bb064674-31ff-4033-83f7-67e4d8652e9e", // The ID of your service instance.
onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
const t=document.createElement('script');
t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatO
document.head.appendChild(t);
});
</script>
Show more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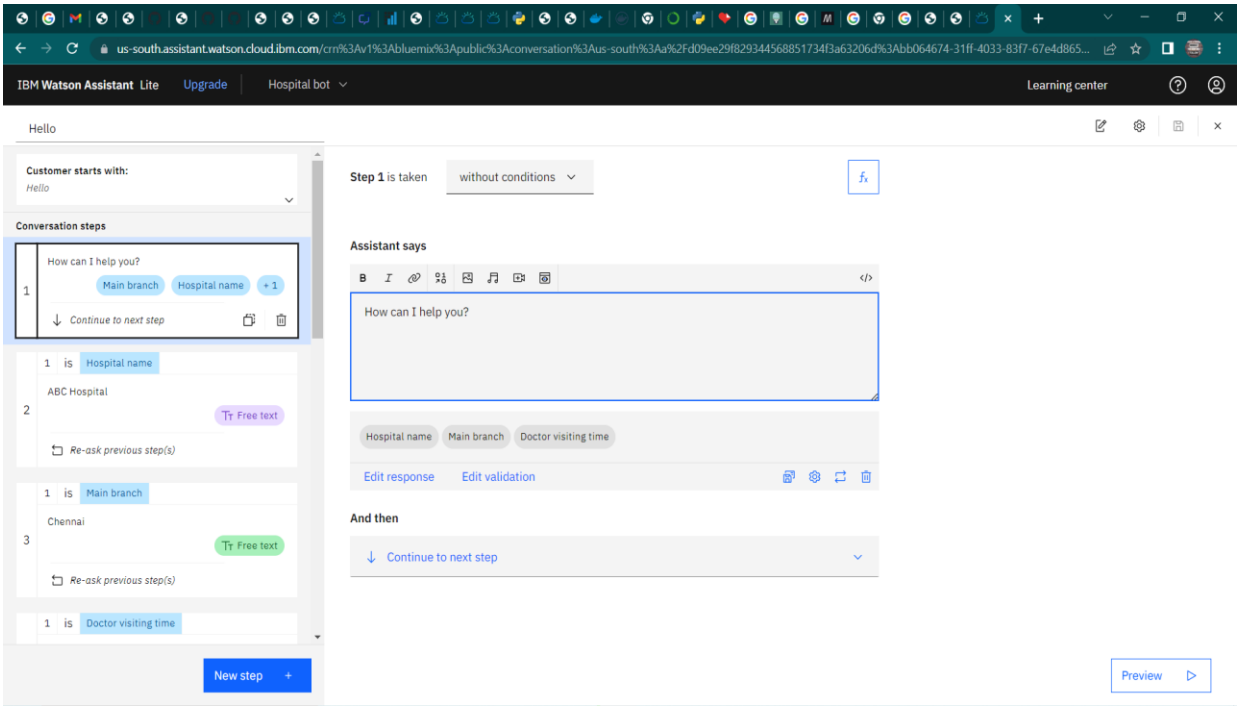
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Environments
Use the draft environment for internal preview at your organization. It contains your in-progress, unpublished content and draft channel integrations.
Channels
Your customers interact with your assistant through these different communication platforms.
Channels
Browse catalog
Web chat
Resolution Methods
Watson Assistant responds to your users with answers from these sources.
Draft content
Edit content
Last edited 11/10/2022 04:52PM
Draft
Extensions
Search
Powered by IBM Watson Discovery
Extend what your assistant can answer by searching your existing documents and FAQs
Try Plus Plan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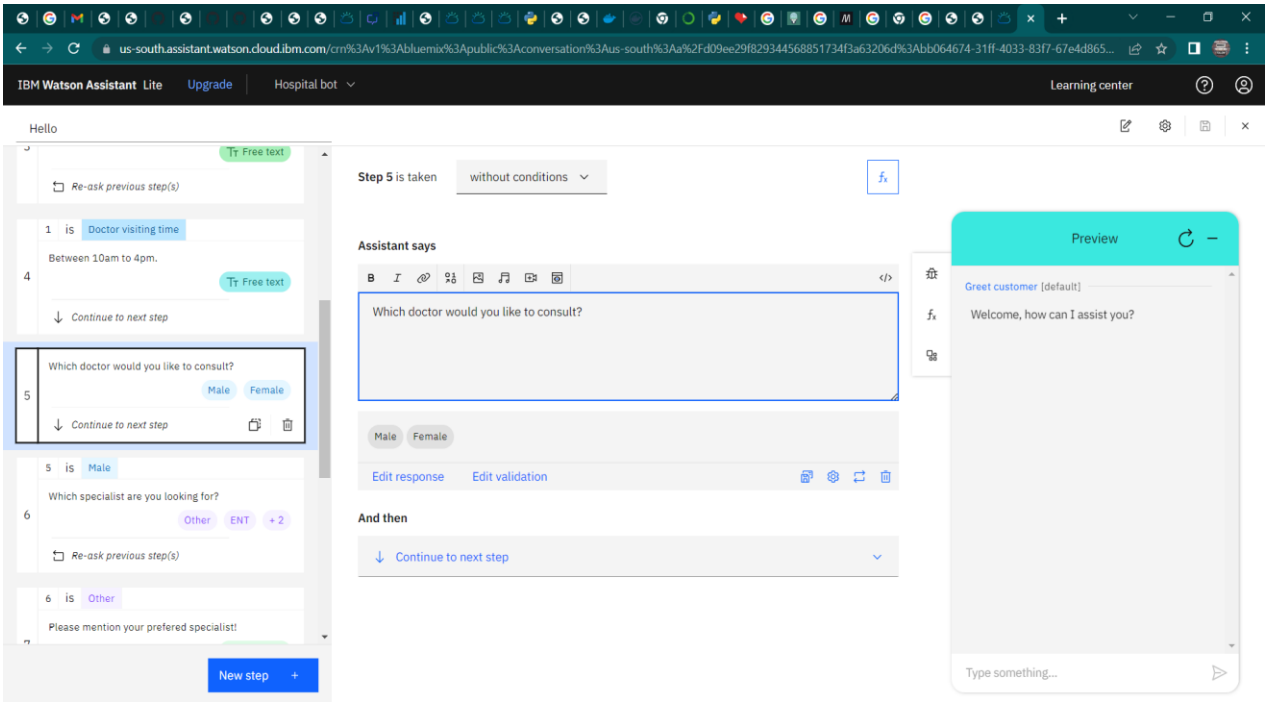
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Hello
Customer starts with:
Hello
Conversation steps
1
How can I help you?
Main branch
Hospital name
+ 1
Continue to next step
2
1 is Hospital name
ABC Hospital
Free text
Re-ask previous step(s)
3
1 is Main branch
Chennai
Free text
Re-ask previous step(s)
1 is Doctor visiting time
New step
Step 1 is taken
without conditions
Assistant says
How can I help you?
Hospital name
Main branch
Doctor visiting time
Edit response
Edit validation
And then
Continue to next step
Preview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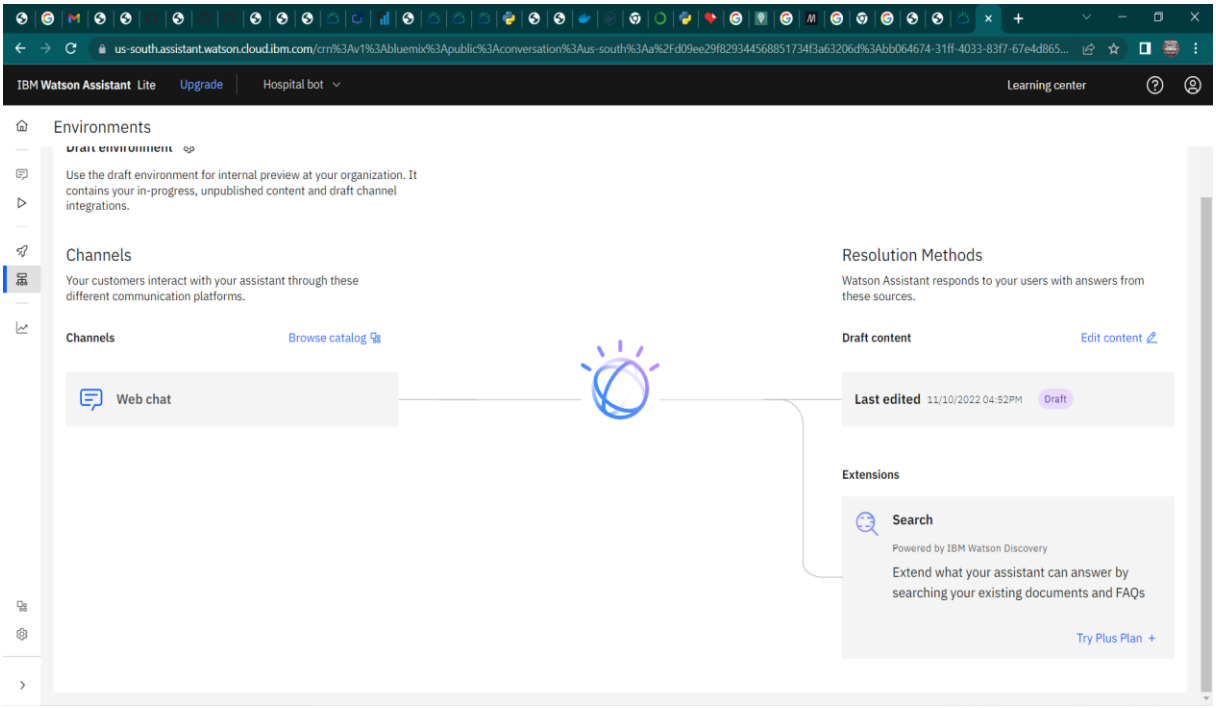
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Hello
Free text
Re-ask previous step(s)
1 is Doctor visiting time
Between 10am to 4pm.
4
Free text
Continue to next step
5
Which doctor would you like to consult?
Male
Female
Continue to next step
5 is Male
Which specialist are you looking for?
6
Other
ENT
+ 2
Re-ask previous step(s)
6 is Other
Please mention your prefered specialist!
New step
Step 5 is taken
without conditions
Assistant says
Which doctor would you like to consult?
Male
Female
Edit response
Edit validation
And then
Continue to next step
Preview
Greet customer [default]
Welcome, how can I assist you?
Type something...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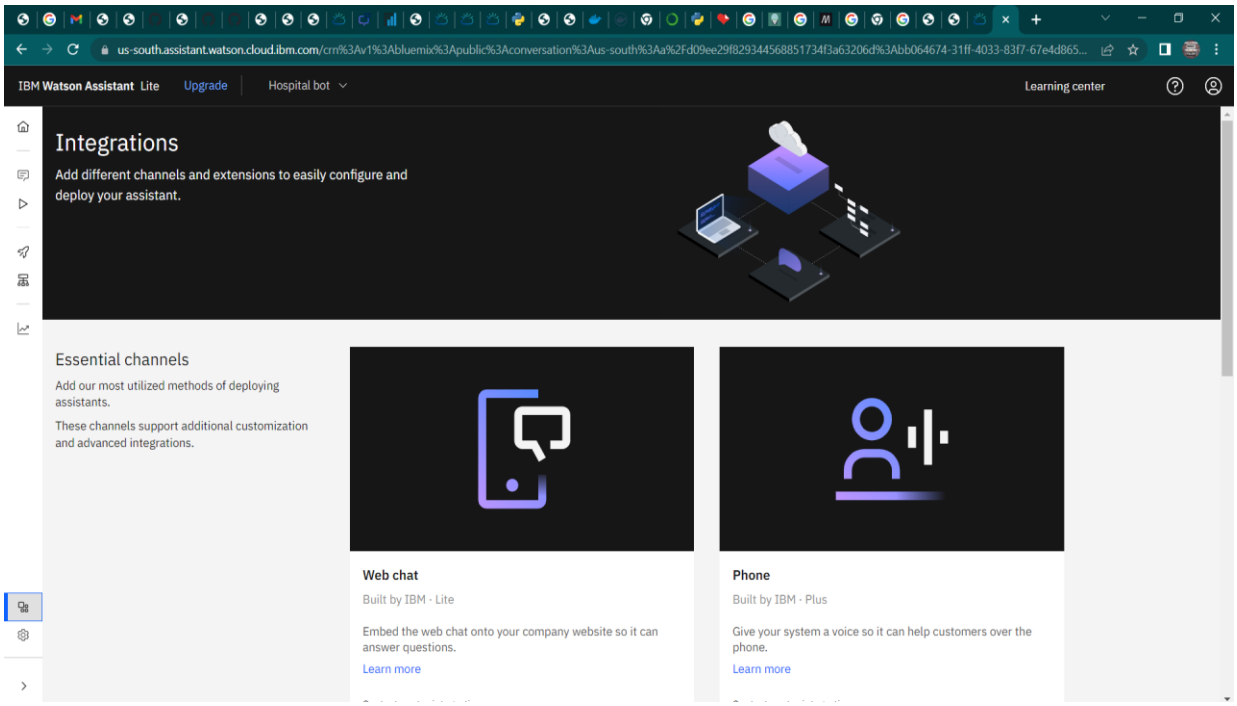
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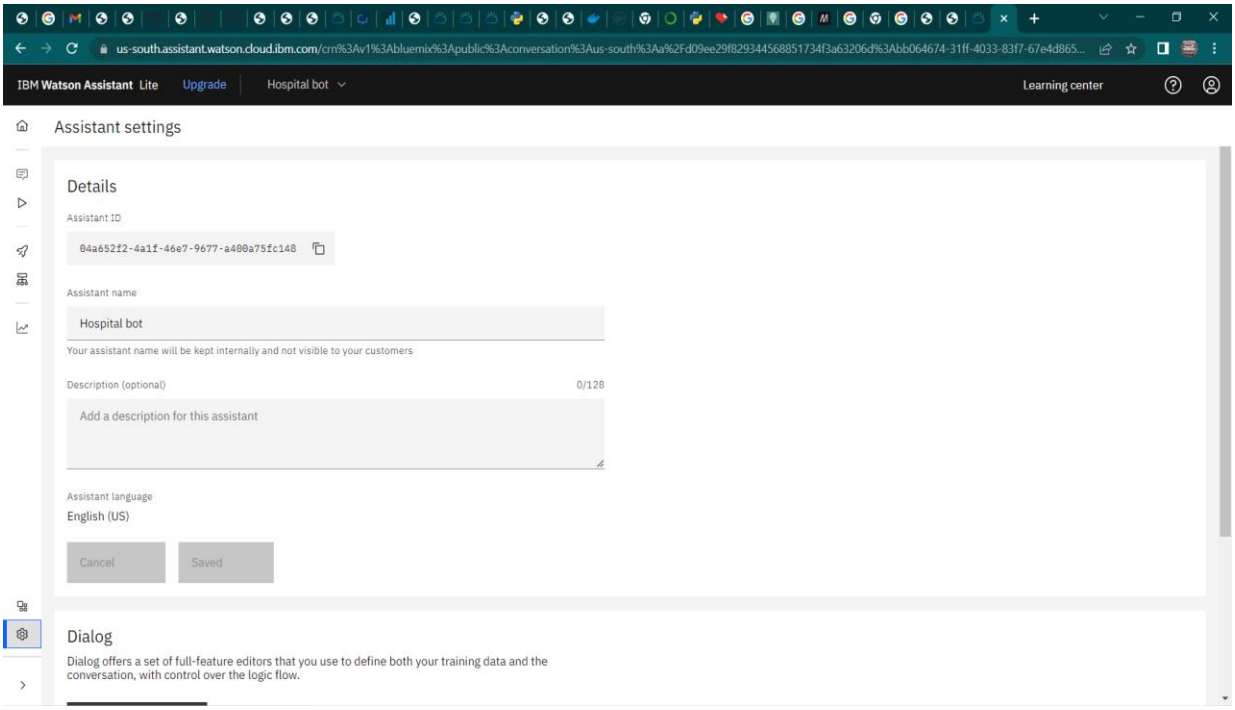
IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Integrations
Add different channels and extensions to easily configure and deploy your assistant.
Essential channels
Add our most utilized methods of deploying assistants.
These channels support additional customization and advanced integrations.
Web chat
Built by IBM · Lite
Embed the web chat onto your company website so it can answer questions.
Learn more
Phone
Built by IBM · Plus
Give your system a voice so it can help customers over the phone.
Learn more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IBM Watson Assistant Lite
Upgrade
Hospital bot
Learning center
Assistant settings
Details
Assistant ID
04a652f2-4a1f-46e7-9677-a400a75fc148
Assistant name
Hospital bot
Your assistant name will be kept internally and not visible to your customers
Description (optional)
0/128
Add a description for this assistant
Assistant language
English (US)
Cancel
Saved
Dialog
Dialog offers a set of full-feature editors that you use to define both your training data and the conversation, with control over the logic flow.