Focus on J&P, tap into BE understand RC

CH

Define

CS, fit into

C

1. CUSTOMER SEGMENT(S)



Who is your customer?

Industries or Organizations who having risks of gas leakage

6.Customer constraints



What constraints prevent your customers from taking action or limit their choices of colutions?

Measurement accuracy is less if gas is with heavy dust.

5. AVAILABLE SOLUTIONS



Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have?

Placing sensors in leak points and using multiple sensors for prior detection

2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers?

Late detection sometimes.

9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists?

If you are working on an industries having chance of gas

leakage, prior measurement strategies for detecting gas

leakage is important. And for increasing accuracy in

measurement, placing of sensors at leak point.

Because of inaccuracy in measurement, fire or explosion may occur if it is not carefully detected

7. BEHAVIOUR



What does your customer do to address the problem and get the job

Find the best strategy to increase the accuracy in measurement.

3. TRIGGERS



What triggers customers to act?

Considering safety measures for workers and in think of future impacts due to that.

10. YOUR SOLUTION



8.1 ONLINE

8. CHANNELS of BEHAVIOUR

What kind of actions do customers take online? Expecting equal solution as other customers get through offline.

8.2 OFFLINE

What kind of actions do customers take offline? Use the solutions given by industries

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards?

Insecure about gas leakage