Customer Journey- Web Phishing Detection

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This is the journey of a



Game changers are people who introduce new practices to their organizations. They want inspire others to co-create and innovate together.

What are their key goals and needs?





The goal of covarily tot? cately in leng much to the table, it is to offer catalogs.

What do they struggle with most?

The severity of the phisting attack is increasing every year.

100% effective is not possible The main reason is the lack of awareness of users.

What tasks do they have?

identification of phishing websites.

Encoding a website.

Maintaining the Datasets.

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	The proof is to enter the proof of the property. It wanted the property. It wanted to the proof of the proof	On action of the con- centrate of the con- centrate of the con- traction of the con- traction of the con- centrate of the con- dense of the con- centrate of the con- traction of	Wheth an Go through And also we orbitating the natural states which explain how to palate or prison or the supplier how to palate or the same against the same uses it.	Because the To improve Open source the people application system is excited into a social into a column of the col
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Allowing species Strategy and register Strategy and register Strategy and register Strategy and	It will lead to removing nations the severity of information the phothing disclosure and severe severe arranged property of the severe severe attack is consisting to the phothing disclosure and severe arranged property of the severe arranged property of	Many ware. We attacked to the attacked to the second to t	Increase the formation area of the monocountry accuracy of the amount of the monocountry detection country of the amount of the
Touchpoint What part of the service do they interact with?	With application in a constraint of the constrai	Mare interes notions will be expediently will be expediently will be expediently experiently and the expediently experiently and outerworkship to be accorded a personal described accorded described.	Were allocates. Secondarial than preventing Aphilogotic and descriptions of the preventing secondarial descriptions of the prevention of t	Becter use of Talegolds Mandar the entirement of section problem on the entirement of sections of your data set code is useful or organization for the roll line OS 4, any useptimes, the surface of sections of the surface of the section of the sec
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	ST.		Pn	
lockstage				
Opportunities What could we improve or ntroduce?	We can save our data and personal details	It is increases the	Better use of many dataset created or	Updating the dataset at regular interval to
Process ownership Who is in the lead on this?	One who creates the project	developers and creater of dataset.	One who built an application or website links	App developer and consumer

What changes for them? Outcome Describe how the life and environment of the customer changes once they used the product or What are they able to do now? What can they finally avoid doing? What changed in my environment?

