

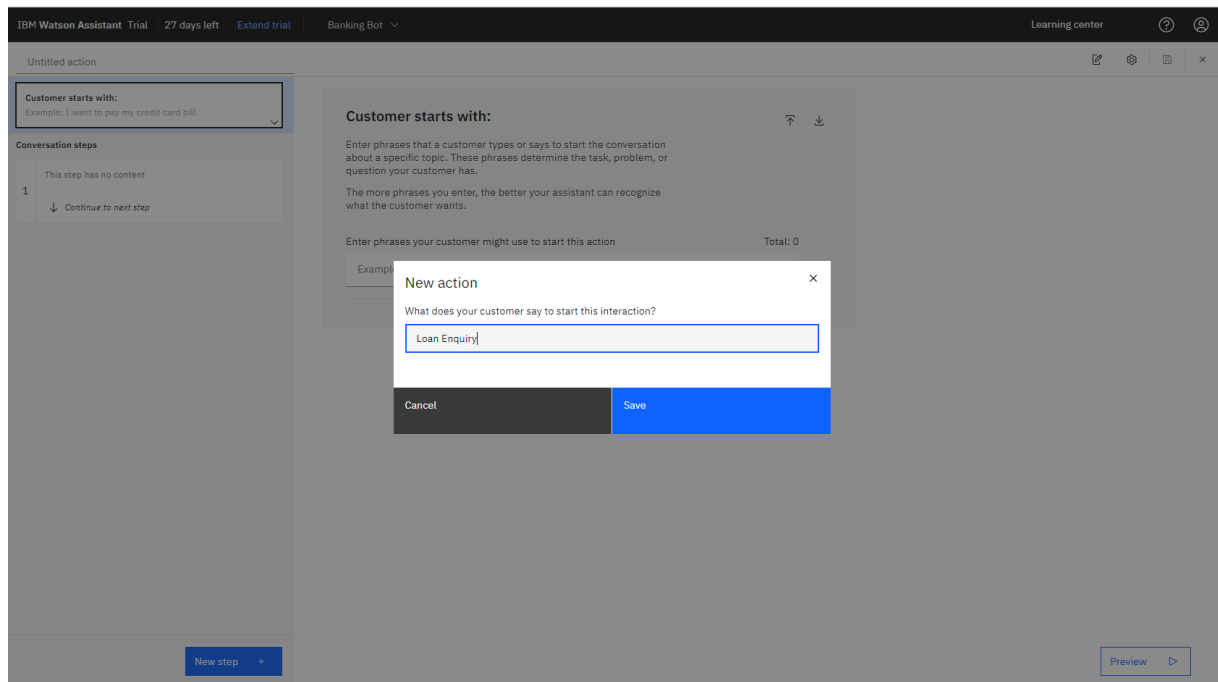
Project Development Phase

Delivery of Sprint - 3

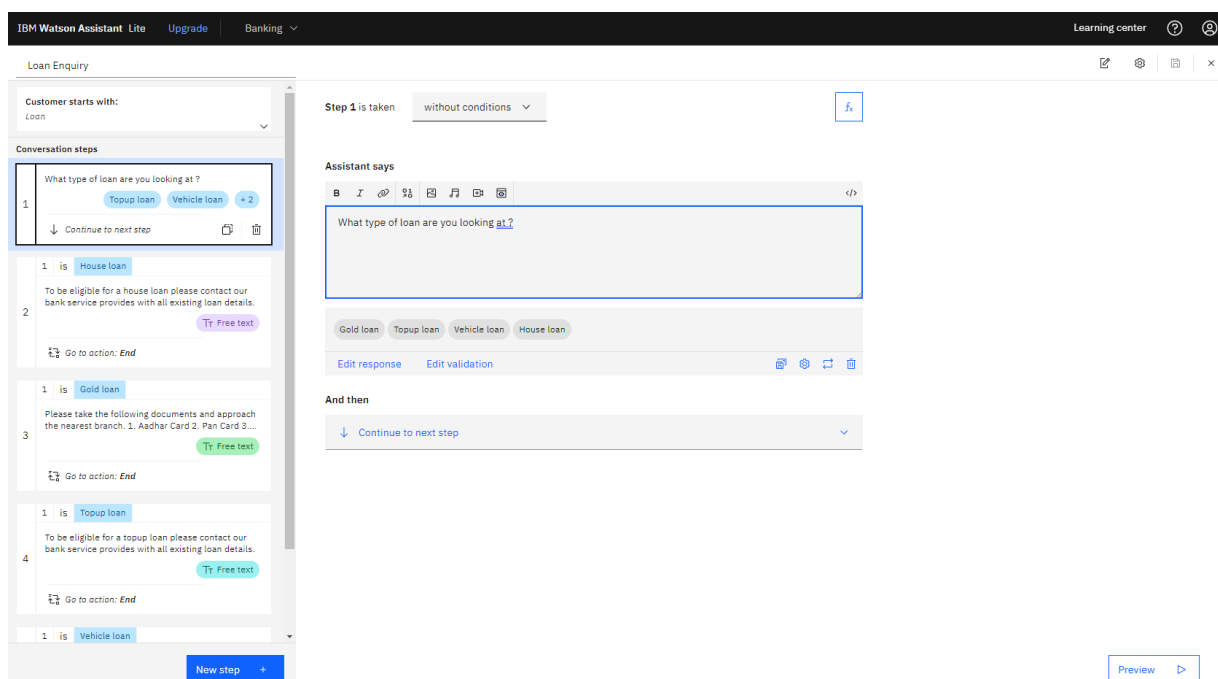
Date	6-11-2022
Team ID	PNT2022TMID50675
Project Name	AI-based discourse for Banking Industry

Creating Loan Enquiry

- Create a loan enquiry in IBM Watson Assistant.
- Create new Action loan enquiry

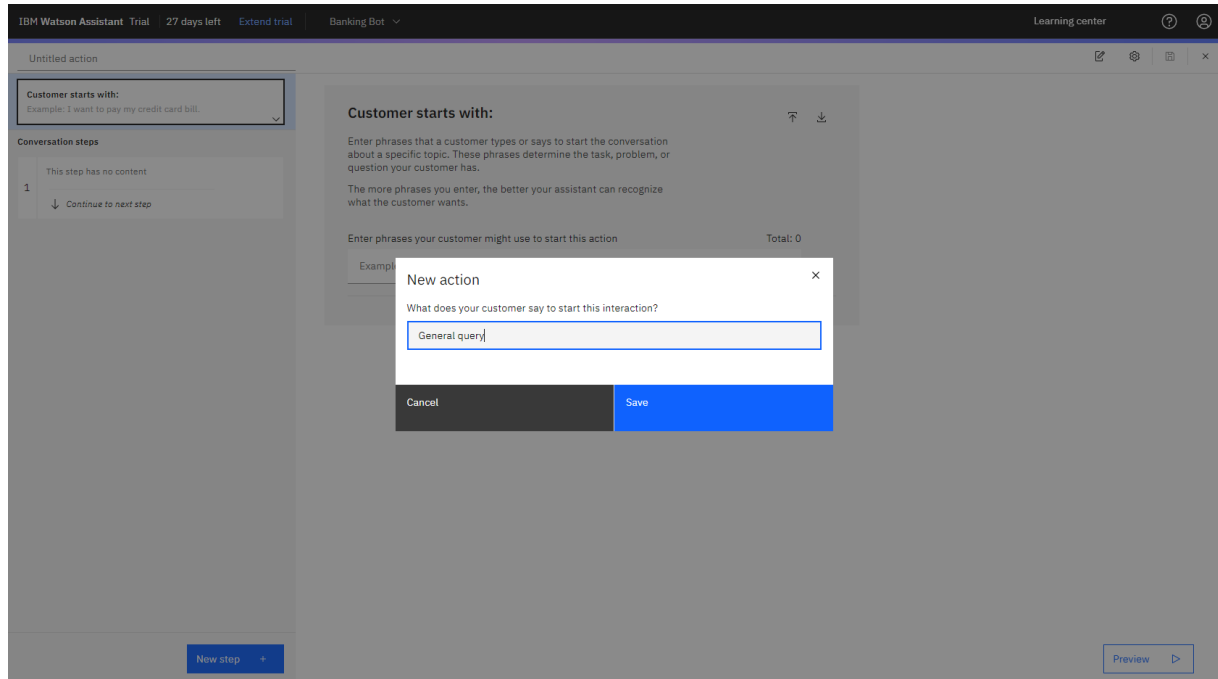


- Add steps in loan enquiry action.

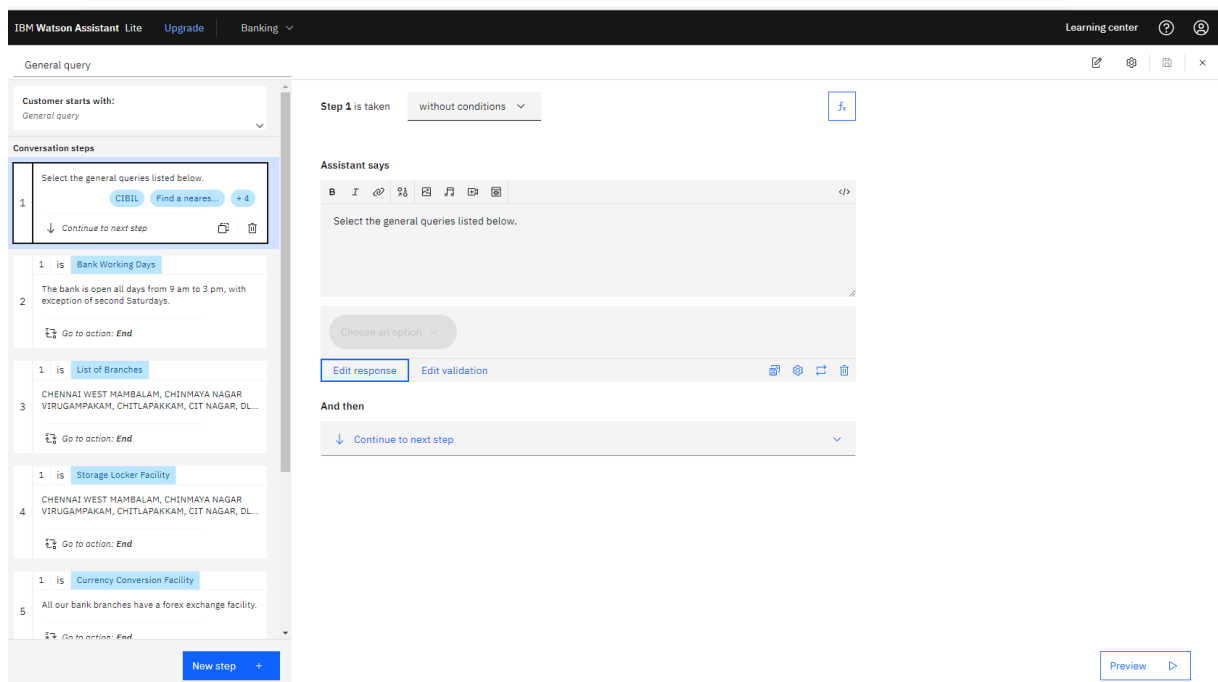


Creating General query

- Create a General query in IBM Watson Assistant.
- Create new Action General query.

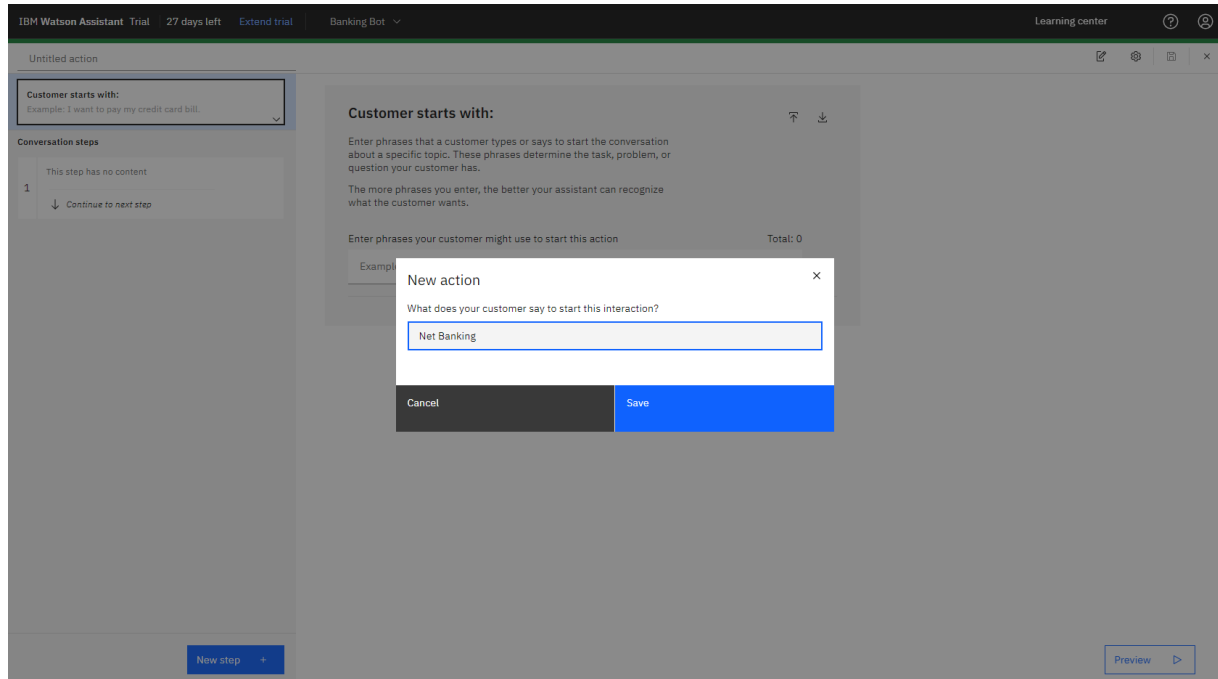


- Add steps in General query action.

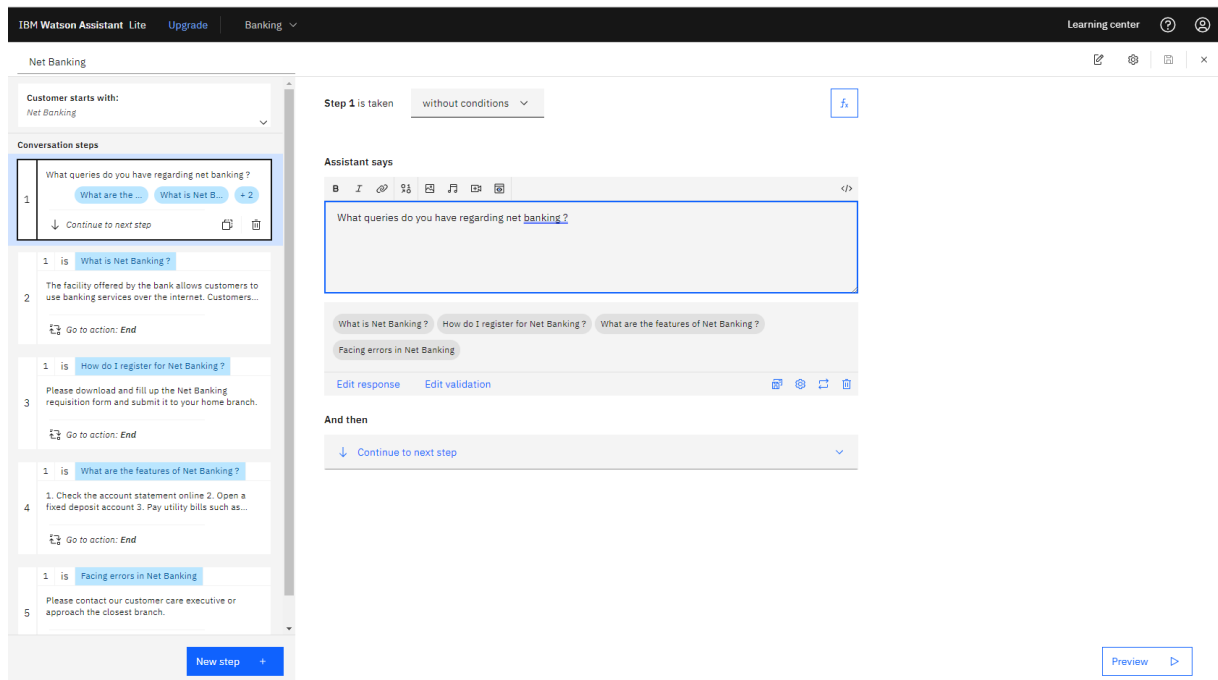


Creating Net Banking

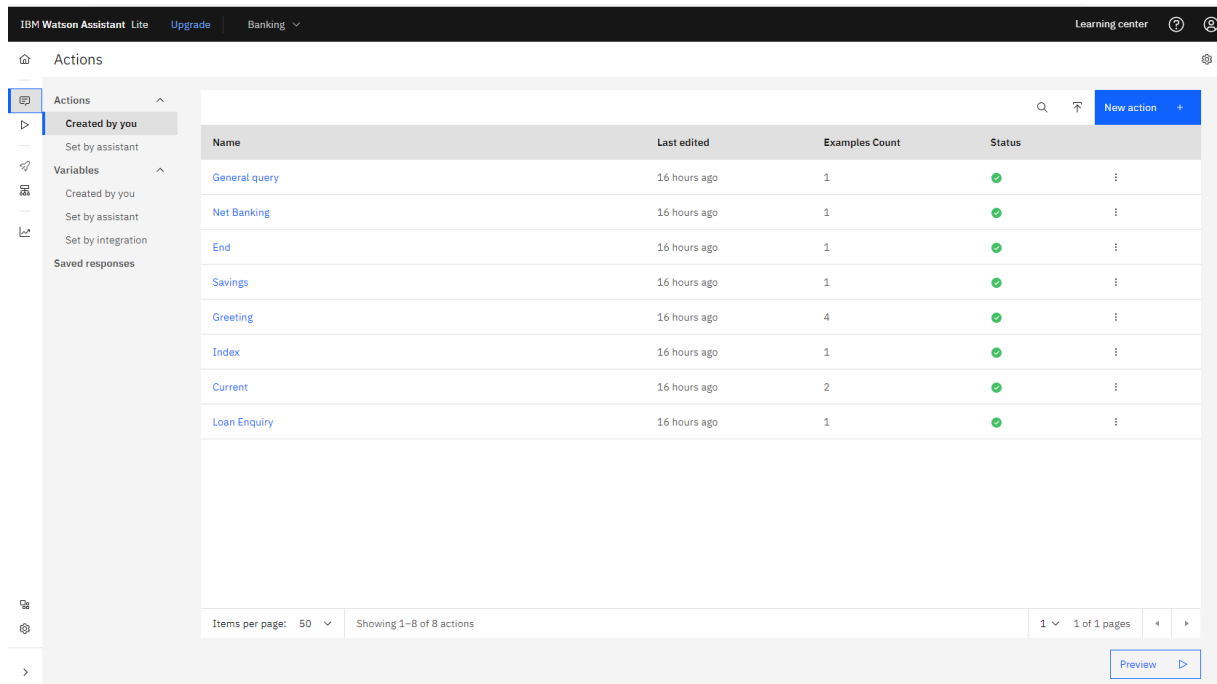
- Create a Net Banking in IBM Watson Assistant.
- Create new Action Net Banking.



- Add steps in Net Banking action.



This is my Chatbot action pages

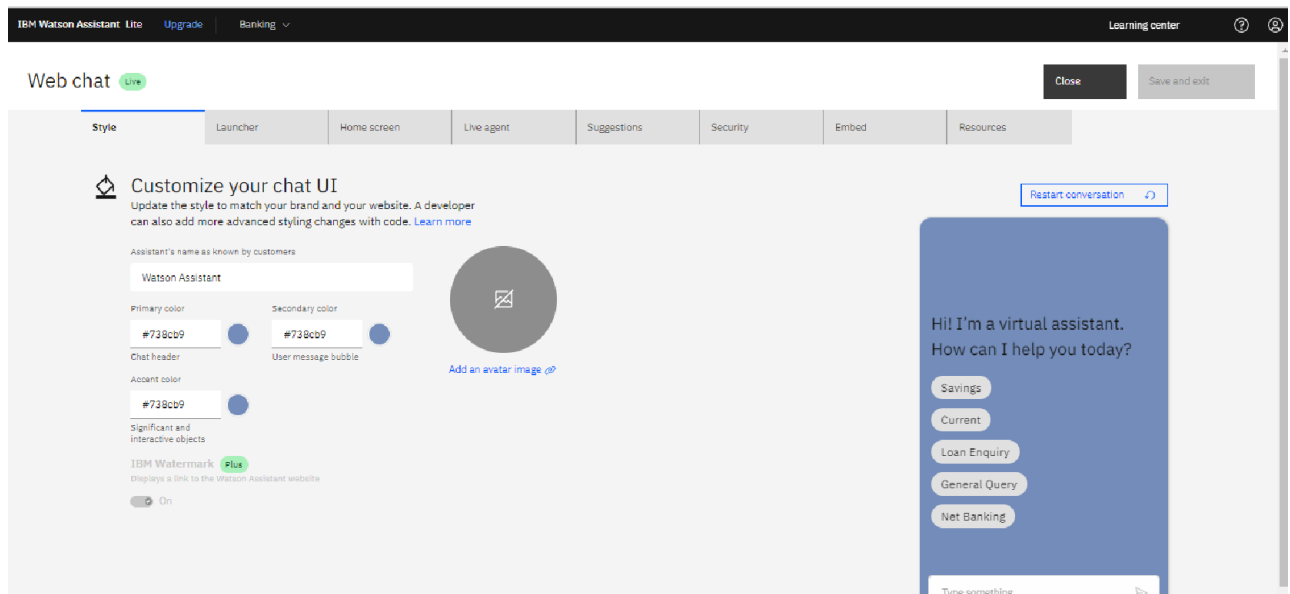


The screenshot shows the 'Actions' page in the IBM Watson Assistant interface. The top navigation bar includes 'IBM Watson Assistant', 'Lite', 'Upgrade', 'Banking', and 'Learning center'. The left sidebar has a 'Actions' tab selected. The main area displays a table of actions created by the user.

Name	Last edited	Examples Count	Status
General query	16 hours ago	1	✓
Net Banking	16 hours ago	1	✓
End	16 hours ago	1	✓
Savings	16 hours ago	1	✓
Greeting	16 hours ago	4	✓
Index	16 hours ago	1	✓
Current	16 hours ago	2	✓
Loan Enquiry	16 hours ago	1	✓

At the bottom of the table, it says 'Items per page: 50' and 'Showing 1-8 of 8 actions'. A 'Preview' button is located at the bottom right of the table area.

Create a web chat



The screenshot shows the 'Web chat' configuration page in the IBM Watson Assistant interface. The top navigation bar includes 'IBM Watson Assistant', 'Lite', 'Upgrade', 'Banking', and 'Learning center'. The left sidebar has a 'Web chat' tab selected. The main area is titled 'Customize your chat UI' and includes a 'Live' status indicator. The page is divided into several sections: 'Style', 'Launcher', 'Home screen', 'Live agent', 'Suggestions', 'Security', 'Embed', and 'Resources'. The 'Style' section is currently active, showing options to customize the chat UI, including the assistant's name, colors, and the IBM watermark. A preview of the chat UI is shown on the right, displaying a blue chat bubble with the text 'Hi! I'm a virtual assistant. How can I help you today?' and a list of suggested actions: Savings, Current, Loan Enquiry, General Query, and Net Banking. A 'Restart conversation' button is also visible in the preview area.

IBM Watson Assistant

Lite


Upgrade

Banking

Learning center

Web chat Live

CloseSave and exit

 **Home screen**

Make a good first impression and get customers the help they need more quickly. [Learn more](#)

On

Greeting

Good greetings are welcoming, actionable, and expressive of your assistant's personality.

This message will override the dialog welcome node and Actions greeting.

Greeting message

Hi! I'm a virtual assistant. How can I help you today?

Conversation starters

Help your customers get going. When selected, the text of these starters is sent as a message. Each should be something your assistant is trained and tested to answer.

1 Savings

2 Current

3 Loan Enquiry

4 General Query

Restart conversation

Hi! I'm a virtual assistant.
How can I help you today?

Savings

Current

Loan Enquiry

General Query

Net Banking

Type something...

Built with IBM Watson

IBM Watson Assistant

Lite

Upgrade

Banking

Learning center

Web chat Live

CloseSave and exit

StyleLauncherHome screenLive agentSuggestionsSecurityEmbedResources

</> Embed on your website

Ready to launch? It's as easy as copy and paste. [Learn more](#)

```
<script>
window.watsonAssistantChatOptions = {
  integrationID: "ab56429c-9ca0-4955-9057-e08712590fee", // The ID of this integration.
  region: "us-south", // The region your integration is hosted in.
  serviceInstanceID: "dcf13b0f-4b64-4b4d-98bd-956332a211c8", // The ID of your service instance.
  onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
  const t=document.createElement('script');
  t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOptions ?
    document.head.appendChild(t);
  });
}</script>
```

Show more

Sprint-3 JIRA file:

	NOV				NOV								NOV						
	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	
Sprints	AB...				AB...														
> <u>ABDBI-3 IBM Service</u>																			
> <u>ABDBI-11 CREATING SKILLS AND ASSISTANCE</u>																			
▼ <u>ABDBI-13 Creating Skills Assistance</u>																			
ABDBI-15 Creating General Query Action DONE ELSIE R...																			
ABDBI-16 Creating Net Banking Action DONE MAHES...																			
ABDBI-17 Create a Web Chart DONE VINISHA D																			
ABDBI-14 creating loan Enquiry Action DONE 6016 MA...																			
▼ <u>ABDBI-18 CREATING ASSISTANT & INTEGRATE WITH FLASK W...</u>																			
ABDBI-19 Importing Libraries DONE 6016 MA...																			
▼ <u>ABDBI-20 CREATING ASSISTANT & INTEGRATE WITH FLASK W...</u>																			
ABDBI-21 Build HTML Code DONE ELSIE R...																			
ABDBI-22 Build the PYTHON Code DONE MAHES...																			
ABDBI-23 Run the application and OUTPUTS DONE VINISHA D																			

Note: HTML code is used in our project which is not shown here. The code is deployed in the IBM Cloud.